



Manage Notifications For Transaction Activity Alerts

Please complete the form and hand it in at any UOB branch or mail it to: United Overseas Bank Limited, Privy Box No. 920967, Singapore 929292. Please ensure your current mobile phone number and email address is registered with UOB. To update your mobile phone number or email address, please log in to UOB TMRW / Personal Internet Banking.

Name (as in NRIC / Passport) : _____

NRIC / Passport Number : _____

Country of Issue : _____

Change of Threshold Amount and Notification Mode

ATM

Notification type	Threshold Amount			Notification mode (tick one only) Notifications you've opted to receive will be sent via <u>email</u> and your selected mode		
ATM cash withdrawals made in Singapore and overseas ATM2, ATM3	<input type="checkbox"/> S\$0.01	<input type="checkbox"/> S\$100	<input type="checkbox"/> \$500	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
	<input type="checkbox"/> S\$1,000	<input type="checkbox"/> S\$3,000				
Fund transfers made on an ATM ATM4	<input type="checkbox"/> S\$0.01	<input type="checkbox"/> S\$100	<input type="checkbox"/> S\$500	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
	<input type="checkbox"/> S\$1,000	<input type="checkbox"/> S\$3,000	<input type="checkbox"/> S\$5,000			
Top-ups to CashCards or NETS FlashPay cards made on an ATM ATM95	Notification sent when top-up is made			<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
Applications for rights issuance, Singapore Savings Bonds, SGS bonds and T-bills ATM96, ATM97, ATM98, ATM99	Notification sent at when application is submitted on an ATM.			<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
Bill payments made on an ATM ATM100	<input type="checkbox"/> S\$0.01	<input type="checkbox"/> S\$100	<input type="checkbox"/> S\$500	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
	<input type="checkbox"/> S\$1,000	<input type="checkbox"/> S\$3,000	<input type="checkbox"/> S\$5,000			

Cheques

Notification type	Threshold Amount			Notification mode (tick one only) Notifications you've opted to receive will be sent via <u>email</u> and your selected mode		
Updates when cheques you issued are cashed in RBK2	<input type="checkbox"/> S\$0.01	<input type="checkbox"/> S\$1	<input type="checkbox"/> \$1,000	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
	<input type="checkbox"/> S\$5,000					

GIRO payments and standing orders

Notification type	Threshold Amount			Notification mode (tick one only) Notifications you've opted to receive will be sent via <u>email</u> and your selected mode		
Approval of GIRO setups IBG1	Notification sent when GIRO set up is approved			<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
Reminders for upcoming GIRO payments and standing orders IBG3	Notification sent 3 days before scheduled payment			<input type="checkbox"/> Push	<input type="checkbox"/> SMS	<input type="checkbox"/> Opt out
GIRO payments and standing orders made RBK11, RBK12	<input type="checkbox"/> S\$0.01	<input type="checkbox"/> S\$100	<input type="checkbox"/> S\$500	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	<input type="checkbox"/> Opt out
	<input type="checkbox"/> S\$1,000	<input type="checkbox"/> S\$3,000				

Investments, fixed deposits and insurance

Notification type	Notification	Notification mode (tick one only) Notifications you've opted to receive will be sent via <u>email</u> and your selected mode		
Securities, bonds, unit trust and insurance instructions CMN1, CMN2, PIB47, PIB128, PIB187, RIM1	Notification sent when instructions (includes applications, orders and payments) are submitted	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
Allocation and redemption updates for securities and bonds ACO1, ACO3, ACO4, ACO5, ACO6	Notification sent when allocation or redemption is completed	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	<input type="checkbox"/> Opt out

Security and Money lock

Notification type	Notification	Notification mode (tick one only) Notifications you've opted to receive will be sent via <u>email</u> and your selected mode		
Updates made to your money lock limits RBK18, RBK19	Notification sent when update is made	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	
Money lock alerts RBK20, RBK21	Notification sent when your available balance is lower than your money lock limit, and when transactions fail due to money lock.	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	

Other transactions

Notification type	Threshold Amount			Notification mode (tick one only) Notifications you've opted to receive will be sent via <u>email</u> and your selected mode		
Payments, refunds, and payment reversals made outside of UOB TMRW and Personal Internet Banking	<input type="checkbox"/> S\$0.01	<input type="checkbox"/> S\$100	<input type="checkbox"/> S\$500	<input type="checkbox"/> Push	<input type="checkbox"/> SMS	<input type="checkbox"/> Opt out
RBK10	<input type="checkbox"/> S\$1,000	<input type="checkbox"/> S\$3,000				

Declaration & Agreement

1. I hereby confirm that the information given in this form is true, accurate and complete.
2. I understand that:
 - (a) Changes to my notification preferences will only be effective after the Bank has successfully processed my request; and
 - (b) the Bank will not process my request if any information given in this form is incomplete and/or erroneous and the Bank will continue to apply its default notification mode and threshold amount, where applicable.
3. In order for the Bank to process my request, I agree that the Bank may verify my signature against any of my signatures in the Bank's records even though the signature(s) on record for one account may differ from that/those on record for another account.
4. I agree to ensure that I can receive push notifications from the UOB TMRW application and to notify the Bank of any change in my mobile number and/or email address immediately. I agree that the Bank shall not be held liable for my failure or delay in enabling push notifications from UOB TMRW app or in notifying the Bank of any changes in my mobile number and/or email address.
5. I agree that the Bank reserves the right to reject or refuse to act on my instruction/request without giving any reason whatsoever.
6. I agree that this application will override any existing instructions I have given to the Bank in connection with the transaction alert service provided by the Bank.
7. I confirm that I have read and understood the Terms and Conditions set out in this form and agree to be bound by them.

Signature

Date: _____

Note: Thumbprints (if any) must be affixed in the presence of a bank officer.
Please bring your NRIC/Passport for identification purpose.

* Please delete where inapplicable.

For Bank Use Only					
Attended By		Signature Verified By		Approved By	
<hr/>		<hr/>		<hr/>	
Signature & Name Date		Signature & Name Date		Signature & Name Date	

Terms And Conditions Governing Manage Notifications For Transaction Activity Alerts

1. All United Overseas Bank Limited (the "Bank") customers with a Current and/or Savings account(s) maintained with the Bank ("Accountholder") will automatically be enrolled in the Bank's transaction alert services ("Transaction Alert Service") with default notification mode and transaction amount threshold ("Default Settings")
2. Accountholders may use this form to indicate their preferred mode of alert for each type of transaction and the transaction amount threshold, where applicable ("Preferred Settings"). Accountholders may choose between (i) receiving push notification and email alerts or (ii) receiving SMS and email alerts, when the transaction amount is equal to or greater than the transaction amount threshold, where applicable, or (iii) to opt out from receiving the transaction alert, where applicable. The Bank reserves the right to reject or refuse to act on the Accountholder's instruction/request without giving any reason whatsoever.
3. The instruction/request herein will supersede the Default Settings, and where applicable, any previous Preferred Settings set by the Accountholder for the Transaction Alert Service which the Accountholder has with the Bank for the services selected.
4. An alert will be sent to the Accountholder who initiate the transaction according to the Preferred Settings, or according to the Default Settings if there are no Preferred Settings in the Bank's records.
5. The Accountholder shall ensure that the following steps ("Setups") are completed to receive the Transaction Alert Service:
 - (i) the Accountholder's current mobile phone number(s) is registered with the Bank to receive SMS alerts; and
 - (ii) the Accountholder's current email address is registered with the Bank to receive email alerts; and
 - (iii) the Accountholder has installed the UOB TMRW application, and has set up and activated the digital token and allowed push notifications from the UOB TMRW application to receive push notification alerts.

If any of the Setups are not completed, the Accountholder will not receive the corresponding mode of alerts. There will not be any form of notification/alert if none of the Setups are completed. The Bank shall not be held liable if the Accountholder fails to provide and/or update his/her mobile phone number and email address with the Bank or if the Accountholder has not installed the UOB TMRW application, set up and activated the digital token and allowed push notifications from the UOB TMRW application. The Accountholder will be responsible for the accuracy of his/her mobile phone number and email address provided by him/her to the Bank.

6. Where a transaction is made in a foreign currency, an alert will be sent when the equivalent of the transaction amount in SGD (calculated using indicative foreign exchange rates) meets the SGD threshold limit.
7. The Accountholder shall ensure that his/her mobile phone number is able to receive SMS alerts in Singapore and overseas. The Accountholder acknowledges that receipt of SMS alerts is dependent on his/her mobile phone operator's ability to support this service and the terms and conditions of his/her agreement with the mobile phone operator. The Accountholder shall ensure that his/her email account is able to receive email alerts in Singapore and overseas. The Accountholder acknowledges that receipt of email alerts is dependent on his/her email service provider's ability to support this service and the terms and conditions of his/her agreement with the email service provider. The Accountholder shall ensure that the latest version of the UOB TMRW app is installed on his/her device and is able to receive push notifications in Singapore and overseas.
8. The Bank is not responsible for any applicable charges and fees imposed by the Accountholder's mobile phone service provider or other service providers.
9. The Accountholder acknowledges and agrees that the sending of any push notification, SMS or email alert by the Bank and/or his/her receipt of any push notification, SMS or email alert may be delayed or prevented by factor(s) beyond the Bank's control.
10. The Bank is not liable for any loss, damage, expenses or fees that may arise, directly or indirectly, from
 - (a) the non-delivery of push notification, SMS or email alert;
 - (b) delayed delivery of push notification, SMS or email alert;
 - (c) misdirected delivery of push notification, SMS or email alert;
 - (d) non-receipt of push notification, SMS or email alert;
 - (e) receipt of push notification, SMS or email alert by any unauthorised third party; and/or
 - (f) incomplete or inaccurate content in a push notification, SMS or email alert.
11. Each push notification, SMS or email alert sent to Accountholder is not encrypted and may include details pertaining to his/her transaction(s). The Accountholder will be responsible for the security of his/her devices. The Bank will not be liable in any way to any party should any push notification, SMS or email alert be viewed or accessed by persons other than the respective Accountholder.
12. Use of the Transaction Alert Service does not:-
 - (i) free the Accountholder from responsibility in safeguarding the security and authorised use of his/her account(s), Card or cheques;
 - (ii) entail that the Bank will automatically be liable for any unauthorised transaction on any account and/or card; and
 - (iii) automatically entitle the Accountholder to the lost/stolen card liability. The Accountholder will still be required to comply with the lost/stolen card liability terms and conditions in accordance with the operation of the account.
13. The Bank shall cease to provide the Transaction Alert Service (a) if these terms and conditions are not complied with; (b) if any relevant bank account is closed; (c) upon written request of the Accountholder; (d) in the event of improper operation of the account by the Accountholder; or (e) at its own discretion.
14. The Bank reserves the right at any time in its absolute discretion to vary, add, modify and/or delete any of these terms and conditions without prior notification or giving any reason.