



Revision of Cheque Book Fees and Services for Individuals

With effect from 1st April 2021, we will be revising the Cheque Book Fees and Services for UOB SGD chequing accounts. This aligns with the national agenda to drive the adoption of electronic payments, playing our part in the ongoing efforts to reduce carbon footprint and making a positive impact on our environment.

	Before 1 st April 2021	Effective from 1 st April 2021
Cheque Book Fee	2 free cheque books Thereafter, S\$10 per cheque book will be debited from your account.	S\$10 from the 1 st cheque book S\$10 per cheque book will be debited from your account.
Cheque Book Replenishment	Automatic replenishment of cheque books	No automatic replenishment of cheque books You may request for new cheque books via any of the channels: <ol style="list-style-type: none">1. UOB Personal Internet Banking2. UOB ATM3. UOB Phone Banking4. UOB Customer Service5. UOB Branch in Singapore

We encourage our customers to use the Bank's digital banking platforms, UOB TMRW App and Personal Internet Banking, to make payments seamlessly and securely, from the comfort of their homes.

Payment Options	
PayNow	Send and receive money using just your mobile number, NRIC/FIN, Company Unique Entity Number (UEN) and top up your e-wallets instantly with Virtual Payment Address.
Pay and Transfer	Avoid late payments and pay your bill instantly to over 300 billing organizations swiftly and securely. Transfer funds anytime and anywhere.
QR Pay	Enjoy the convenience of QR payment by simply scanning the NETS QR or PayNow QR at more than 70,000 acceptance points.

For more information, you can refer to the Frequently Asked Questions. Alternatively, please approach any UOB branch staff or call the UOB Customer Service Hotline at 1800 222 2121 (24 hours, toll-free).

Frequently Asked Questions

Q1. I hold an existing UOB chequeing account. Is this revision applicable to me?

This revision is applicable to new and existing UOB SGD chequeing accounts with effect from 1st April 2021.

Q2. Can I request to continue to receive automatic replenishment of cheque books?

We do not provide automatic replenishment of cheque books with effect from 1st April 2021.

Q3. How do I request for cheque books?

You may request for a cheque book via any of the following channels:

1	UOB Personal Internet Banking Step 1: Login to UOB Personal Internet Banking Step 2: Tap on Account services and Manage chequebook Step 3 : Input the details accordingly Step 4 : Request completed
2	UOB ATM Step 1 : Insert card Step 2 : Key in PIN Step 3 : Select Other transactions till you reach the last page Step 4 : Select "Cheque book order" Step 5 : Select account number that you would like to request for cheque book Step 6 : Collect receipt and card
3	UOB Phone Banking Step 1 : Call 1800 222 2121 Step 2 : Select your preferred language Step 3 : Press "2" to continue using Phone Banking Step 4 : Press "1" for Account information Step 5 : Enter your NRIC/Credit Card number/Banking account number or "*1" followed by phone banking access code. Step 6 : Press "3" for Cheque related services Step 7 : Press "3" to Request for cheque book Step 8 : Enter OTP Step 9: Enter the Account number or press # for us to read out the account numbers Step 10: Your request has been successfully registered
4	UOB Customer Service
5	UOB Branch in Singapore

The cheque book will be sent to your account mailing address in Singapore registered with the Bank within 7 business days of the request.

Q4. I used to pay my credit card bills via cheque. What are the alternative options available to me to make payment for my credit card bills?

You can opt to pay via one of the following payment modes:

1. UOB Mighty
2. UOB Personal Internet Banking
3. UOB ATM
4. Interbank Giro
5. S.A.M / iNETS Kiosk / AXS

Please visit <https://www.uob.com.sg/personal/cards/services/card-payment-modes.page> for more information.

Q5. How do I apply for UOB Mighty/Personal Internet Banking service?

You can apply via any of the following channels:

1. UOB Online Form

Register online and get access instantly. To do so you need to have a mobile number registered with the Bank and any UOB Credit/Debit/ATM Card.

2. UOB ATM

Register at any UOB ATM with your UOB ATM Card or Credit Card and receive your temporary Username and Password immediately.

Select Cashcard/Other Trans/NETS FlashPay > Other Transactions > Internet/Phone Banking/UOB Mobile > Internet Banking/UOB Mobile > Apply Now

3. UOB Branch in Singapore

Register at any UOB Branch and receive your temporary Username and Password immediately.

Q6. How do I register for PayNow?

You can register for PayNow via the following methods:

1. UOB TMRW App / Personal Internet Banking
2. SMS registration

Please visit uob.com.sg/personal/eservices/ebanking/paynow.page for more information.