## **WOB**

### Revision of artwork on UOB i-Account and Campus Account cheque books for Individuals

With effect from 1<sup>st</sup> July 2022, we will be revising the artwork for UOB i-Account and Campus Account cheque books by removing the logos of "i-Account" and "Campus Account" from the cheque books.

We encourage our customers to continue to use the Bank's digital banking platforms, such as UOB TMRW and Personal Internet Banking, to make payments seamlessly and securely, at their convenience.

Payment Options	
PayNow	Send and receive money using just your mobile number, NRIC/FIN or Company Unique Entity Number (UEN), and top up your e-wallets instantly with Virtual Payment Address.
Pay and Transfer	Transfer funds anytime and anywhere. Avoid late payments and pay your bill instantly to over 300 billing organisations swiftly and securely.
Scan to Pay	Enjoy the convenience of QR payment by simply scanning the NETS QR code or PayNow QR code at more than 70,000 acceptance points.

For more information, you can refer to the Frequently Asked Questions (FAQs). Alternatively, please approach any UOB branch staff or call the UOB Customer Service Hotline at 1800 222 2121 (24 hours, toll-free).



### **Frequently Asked Questions**

#### Q1. I hold an existing UOB chequeing account. Is this revision applicable to me?

This revision is applicable to all existing UOB i-Account and/or Campus Account holders with effect from 1<sup>st</sup> July 2022.

### Q2. Can I still issue cheque(s) from my existing UOB i-Account and/or Campus Accounts?

Yes, you may continue to issue cheque(s) from your existing cheque book with "i-Account" and "Campus Account" logos printed.

### Q3. How do I request for cheque book?

You may request for a cheque book via any of the following channels:

1	UOB Personal Internet Banking
	Step 1: Login to UOB Personal Internet Banking Step 2: Tap on Account services and Manage chequebook Step 3 : Input the details accordingly Step 4 : Request completed
2	UOB ATM
	<ul> <li>Step 1: Insert card</li> <li>Step 2: Key in PIN</li> <li>Step 3: Select Other transactions till you reach the last page</li> <li>Step 4: Select "Cheque book order"</li> <li>Step 5: Select account number that you would like to request for cheque book</li> <li>Step 6: Collect receipt and card</li> </ul>
3	UOB Phone Banking
	<ul> <li>Step 1: Call 1800 222 2121</li> <li><u>Step 2:</u> Select your preferred language</li> <li>Step 3: Press "2" to continue using Phone Banking</li> <li>Step 4: Press "1" for Account information</li> <li>Step 5: Enter your NRIC/Credit Card number/Banking account or "*1" followed by phone</li> <li>banking access code</li> <li>Step 6: Press "3" for Cheque related services</li> <li>Step 7: Press "3" to Request for cheque book</li> <li>Step 8: Enter OTP</li> <li>Step 9: Enter the Account number or press # for us to read out the account numbers</li> <li>Step 10: Your request has been successfully registered</li> </ul>
4	UOB Branch
5	UOB Call Centre

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Please note that a fee of S\$10 will be applicable to each cheque book request.

The cheque book will be sent to your registered Singapore mailing address in the Bank's records within 7 business days of the request.

### Q4. How do I apply for UOB TMRW/Personal Internet Banking service?

You can apply via any of the following channels:

### 1. UOB Online Form

Register online and get access instantly. To do so you need to have a mobile number registered with the Bank and any UOB Credit/Debit/ATM Card.

### 2. UOB ATM

Register at any UOB ATM with your UOB ATM Card or Credit Card and receive your temporary Username and Password immediately. Select Cashcard/Other Trans/NETS FlashPay > Other Transactions > Internet/Phone Banking/UOB Mobile > Internet Banking/UOB Mobile > Apply Now

### 3. UOB Branch in Singapore

Register at any UOB Branch and receive your temporary Username and Password immediately.

### Q5. How do I register for PayNow?

You can register for PayNow via the following methods:

- 1. UOB TMRW / Personal Internet Banking
- 2. SMS registration

(Please note that the steps mentioned from Q3, Q4 and Q5 serves as a reiteration. These are existing steps which remain unchanged.)

Please visit <u>uob.com.sg/personal/eservices/ebanking/paynow.page</u> for more information.