



Cessation of Manual FAST Credit Transfer/Standing Order Services

With effect from 1st April 2023, we, United Overseas Bank Limited (the “UOB”), will no longer accept manual application forms for FAST Credit Transfer and FAST Standing Order services.

We encourage our customers to continue to use our digital banking channels, such as, for individuals - ATMs, UOB TMRW, Personal Internet Banking, and for corporates - UOB Infinity, Application Programming Interface (API), Regional File Transfer Service (host-to-host) or SWIFT FileAct, to make payments seamlessly and securely, at their convenience.

Digital Payment Options available at UOB TMRW, Personal Internet Banking and UOB Infinity	
FAST	Transfer funds almost instantly to major banks in Singapore by using the account number of the recipient.
PayNow	Send and receive money using just your mobile number, NRIC/FIN or Company Unique Entity Number (UEN), and top up your e-wallets instantly with Virtual Payment Address.
Pay and Transfer	Transfer funds anytime and anywhere. Avoid late payments and pay your bill instantly to over 300 billing organisations swiftly and securely.
Scan to Pay	Enjoy the convenience of QR payment by simply scanning the NETS QR code or PayNow QR code at more than 70,000 acceptance points.
Standing Instructions	Enjoy the convenience of setting up recurring payments by setting a fixed amount and frequency for the transfer on UOB Personal Internet Banking, UOB TMRW and UOB Infinity.

For more information, please approach any UOB branch staff or call the UOB Customer Service Hotline at:

- For Individuals: 1800 222 2121 (24 hours, toll-free).
- For Corporates: 1800 226 6121 (from 9:00am to 6:30pm, Monday to Friday, excluding public holidays).