


**SMS TRANSACTION ALERTS FOR ATM AND OTHER BANKING SERVICES**

Please complete the form and hand it in at any UOB branch or mail it to: **Channel Operations Centre**, Robinson Road P O Box 1282, Singapore 902532  
 SMS alerts will be sent to your mobile phone registered with the Bank. Please ensure your current mobile phone number is registered with the Bank. To update your mobile phone number, please visit [www.uob.com.sg](http://www.uob.com.sg) and download the "Change of Address/Contact Details" form.

**Your Particulars**

Name (as in NRIC/Passport*) (Dr/Mr/Miss/Mrs/Mdm*)	
NRIC/Passport Number*	
Country of Issue	

**ATM CASH WITHDRAWAL**

Local Cash Withdrawal <i>(automatically enrolled)</i>	Overseas Cash Withdrawal <i>(automatically enrolled)</i>
I wish to change my alert threshold limit to:	I wish to change my alert threshold limit to:
<input type="checkbox"/> \$100 and above <input type="checkbox"/> \$1,000 and above (default) <input type="checkbox"/> \$500 and above <input type="checkbox"/> \$3,000 and above <input type="checkbox"/> I wish to opt out from this SMS transaction alert service and I do not want to receive SMS alerts for withdrawals using my UOB/FEB ATM Card and Debit Card, as well as any UOB Credit Card linked to my Savings and/or Current Account.	<input type="checkbox"/> \$100 and above <input type="checkbox"/> \$1,000 and above (default) <input type="checkbox"/> \$500 and above <input type="checkbox"/> \$3,000 and above <input type="checkbox"/> I wish to opt out from this SMS transaction alert service and I do not want to receive SMS alerts for withdrawals using my UOB/FEB ATM Card and Debit Card, as well as any UOB Credit Card linked to my Savings and/or Current Account.

**FUNDS TRANSFER TO OTHER BANK THROUGH ATM**

<input type="checkbox"/> <b>Yes</b> , I wish to opt in and set/change my alert threshold limit to: <input type="checkbox"/> \$100 and above <input type="checkbox"/> \$500 and above <input type="checkbox"/> \$1,000 and above (default) <input type="checkbox"/> \$3,000 and above
<input type="checkbox"/> <b>No</b> , I wish to opt out from this SMS transaction alert service and I do not want to receive SMS alerts for funds transferred to another bank account using my UOB/FEB ATM Card and Debit Card, as well as any UOB Credit Card linked to my Savings and/or Current Account.

**NETS TRANSACTIONS**

<input type="checkbox"/> <b>Yes</b> , I wish to opt in and set/change my alert threshold limit to: <input type="checkbox"/> \$1 and above <input type="checkbox"/> \$100 and above <input type="checkbox"/> \$500 and above <input type="checkbox"/> \$1,000 and above (default)
<input type="checkbox"/> <b>No</b> , I wish to opt out from this SMS transaction alert service and I do not want to receive SMS alerts for transactions through the NETS facility using my UOB/FEB ATM Card and Debit Card, as well as any UOB Credit Card linked to my Savings and/or Current Account.

**CHEQUE PAYMENT & ENCASHMENT**

<input type="checkbox"/> <b>Yes</b> , I wish to opt in and set/change my alert threshold limit to: <input type="checkbox"/> \$1 and above <input type="checkbox"/> \$1,000 and above (default) <input type="checkbox"/> \$5,000 and above
<input type="checkbox"/> <b>No</b> , I wish to opt out from this SMS transaction alert service and I do not want to receive SMS alerts for any cheque payments and encashments.

**DECLARATION & AGREEMENT:**

- I hereby confirm that the information given in this form is true, accurate and complete.
- I understand that:-
  - the SMS transaction alert service will only be effective after the Bank has successfully processed my request; and
  - the Bank will not process my request if any information given in this form is incomplete and/or erroneous and the Bank will continue to apply its default thresholds for SMS alerts, where applicable.
- In order for the Bank to process my request, I agree that the Bank may verify my signature against any of my signatures in the Bank's records even though the signature(s) on record for one account may differ from that/those on record for another account.
- I agree to immediately notify the Bank of any change in my mobile phone number and that the Bank shall not be held liable for my failure or delay in notifying the Bank.
- I agree that the Bank reserves the right to reject or refuse to act on my instruction/request without giving any reason whatsoever.
- I confirm that I have read and understood the Terms and Conditions set out in this form and agree to be bound by them.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Note: Thumbprints (if any) must be affixed in the presence of a bank officer.  
 Please bring your NRIC/Passport for identification purpose.

**FOR BANK USE ONLY**

Attended By	Verified By	Input By	Checked By
Signature & Name _____	Signature & Name _____	Signature & Name _____	Signature & Name _____

BR-356/F (R3.14)

## Terms and Conditions Governing SMS Transaction Alerts Services for ATM and other Banking Services

1. All United Overseas Bank Limited (“UOB”) and Far Eastern Bank Limited (“FEB”) (collectively, the “Bank”) customers with a Current and/or Savings account(s) maintained with the Bank (“Accountholder”) will automatically be enrolled in the Bank’s SMS transaction alert services (“Transaction Alert Service”) for their ATM cash withdrawals.
2. Accountholders may opt-in for additional SMS alerts using this form. The Bank reserves the right to reject or refuse to act on the Accountholder’s instruction/request without giving any reason whatsoever.
3. The instruction/request herein will supersede any previous threshold settings set by the Accountholder for the Transaction Alert Service which the Accountholder has with the Bank for the services selected.
4. An SMS alert will be sent to the cardholder when an approved transaction amount is equal to or greater than the individual threshold limit for all Card Transactions. Card Transactions means ATM cash withdrawals using the Bank’s ATM card, debit card, or credit card linked to the Bank’s Current and/or Savings Account, funds transfer to another Bank using a Card at ATMs and NETS transactions. For banking transactions other than Card Transactions (e.g cheque payments), an SMS alert will be sent to ALL parties related to the account, including joint accountholders and non-primary/non-secondary parties that have access to the account.
5. The Accountholder will ensure that his/her current mobile phone number is registered with the Bank to receive SMS alerts. There will not be any form of notification/alert if no mobile phone number is registered with the Bank. The Bank shall not be held liable if the Accountholder fails to provide and/or update his/her mobile phone number with the Bank. The Accountholder will be responsible for the accuracy of his/her mobile phone numbers provided by him/her to the Bank.
6. Where a transaction is made in a foreign currency, an SMS alert will be sent when the transaction amount calculated using indicative foreign exchange rates meets the SGD threshold limit.
7. The Accountholder shall ensure that his/her mobile phone number is able to receive SMS alerts in Singapore and overseas. The Accountholder acknowledges that receipt of SMS alerts is dependent on his/her mobile phone operator’s ability to support this service and the terms and conditions of his/her agreement with the mobile phone operator.
8. The Bank is not responsible for any applicable charges and fees imposed by the Accountholder’s mobile phone service provider.
9. The Accountholder acknowledges and agrees that the sending of any SMS alert by the Bank and/or his/her receipt of any SMS alert may be delayed or prevented by factor(s) beyond the Bank’s control.
10. The Bank is not liable for any loss, damage, expenses or fees that may arise, directly or indirectly, from (a) the non-delivery of SMS alert; (b) delayed delivery of SMS alert; (c) misdirected delivery of SMS alert; (d) non-receipt of SMS alert; (e) receipt of SMS alert by any unauthorised third party; and/or (f) incomplete or inaccurate content in an SMS alert.
11. Each SMS alert sent to Accountholder is not encrypted and may include details pertaining to his/her transaction(s). The Accountholder will be responsible for the security of his/her mobile phone. The Bank will not be liable in any way to any party should any SMS alert be viewed or accessed by persons other than the respective Accountholder.
12. Use of the Transaction Alert Service does not:-
  - (i) free the Accountholder from responsibility in safeguarding the security and authorised use of his/her Card or cheques;
  - (ii) entail that the Bank will automatically be liable for any unauthorised transaction on an account; and
  - (iii) automatically entitle the Accountholder to the lost/stolen card liability. The Accountholder will still be required to comply with the lost/stolen card liability terms and conditions in accordance with the operation of the account.
13. The Bank shall cease to provide the Transaction Alert Service (a) if these terms and conditions are not complied with; (b) if any relevant bank account the bank account is closed; (c) upon written request of the Accountholder; (d) in the event of improper operation of the account by the Accountholder; or (e) at its own discretion.
14. The Bank reserves the right at any time in its absolute discretion to vary, add, modify and/or delete any of these terms and conditions without prior notification or giving any reason.