UOB Mighty e-hongbao Lucky Draw FAQ

Q1: How do I qualify for the draw?

A: You will need to successfully log in to your UOB Mighty App and successfully perform a PayNow transaction with the NRIC or mobile number of the recipient with minimum amount of S$10 during the period commencing from 12 February to 26 February 2021 in order to qualify.

Q2: Must I be a user of UOB Mighty to enjoy this promotion?

A: This promotion is open to all new and existing Mighty customers.

Q3: I am an existing Mighty user, am I eligible to participate in the promotion?

A: Yes, you will be eligible.

Q4: Are there any cap on the lucky draw chances?

A: No, there will not be any cap.

Q5: How many chances have I qualified for to date?

A: The chances computation will only be completed at the end of the campaign and this information will only be available on the date of the draw on 31 March 2021.

Q6: I am a Mighty customer and have performed 2x PayNow transactions of S$30 and S$10 to a mobile number respectively and performed another PayNow transaction to an UEN during the campaign period. How many chances will I receive in total?

A: You will earn a total of 2 lucky draw chances. Please note that PayNow transaction to UEN will not be awarded any chances.

Q7: How do I know if I am one of the winners?

A: Winners of each Draw will be notified via Direct mailer by 30 April 2021 and winner details (full name and partially masked NRIC number) will also be published on our Mighty website at uob.com.sg/mighty.

Q8: When will I receive the cash prize if I am one of the winners?

The Cash Prize will be credited into each Winner's UOB account registered with PayNow by UOB by 30 April 2021. Each Winner is responsible for ensuring that the UOB account registered with PayNow is valid and existing, not blocked from use, in good standing and conducted in a proper and satisfactory manner (as determined by UOB its sole discretion) at the time of crediting.