## UOB Mighty Bank and Pay Lucky Draw FAQ

## Q1: How do I qualify for the draw?

A: You will need to perform any one or all of the following qualifying transactions on UOB Mighty app during the campaign period in order to earn chances for the draw. There is a maximum cap of 200 chances per customer during the campaign period:

Qualifying Transaction	Lucky draw chance(s)
(Only on Mighty app)	earned
Make every S\$10 PayNow transfer	1
Make every S\$10 bill payment	1
Make every S\$10 funds transfer	1
For new Mighty customers	2x
For every first S\$10 Paynow transfer,	
bill payment or funds transfer	

## Q2: Must I be a user of UOB Mighty to enjoy this promotion?

A: This promotion is open to all new and existing Mighty customers.

#### Q3: I am an existing Mighty user, am I eligible to participate in the promotion?

A: Yes, you will be eligible.

## Q4: Are there any cap on the lucky draw chances?

A: Yes, the maximum number of lucky draw chances that you may receive from all the qualifying transactions performed is capped at 200. The deadline for earning the Draw chances is 23:59 hours (Singapore time) on 30 June 2020.

#### Q5: How many chances have I qualified for to date?

A: The chances computation will only be completed at the end of the campaign and this information will only be available on the date of the draw on 31 July 2020.

#### Q6: I am a new Mighty customer and have performed the following transactions:

- First PayNow transfer of \$30
- First Bill payment of \$100 in a single transaction
- First Funds transfer of \$15 in a single transaction
- Subsequent Bill payment of \$\$50

How many chances will I receive?

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Qualifying Transaction	Lucky draw chance(s) earned
(Only on Mighty app)	
First PayNow transfer of \$30	3 (2x) = 6
First Bill payment of \$100 in a	10 (2x) = 20
single transaction	
First Funds transfer of \$15 in a	1 (2x) = 2
single transaction	
Subsequent Bill payment of S\$50	5
Total chances earned	33

You will earn a total of <u>33 lucky draw chances (Refer to illustration above)</u>

Q7: I am an existing Mighty customer and have performed the following transactions:

- Funds Transfer of S\$60
- PayNow transfer of S\$10
- 2 x subsequent PayNow transfer of S\$20

How many chances will I receive in total?

A:

Qualifying Transaction (Only on Mighty app)	Lucky draw chance(s) earned
Performed funds transfer of S\$60	6
Performed PayNow transfer of S\$10	1
2 x subsequent PayNow transfer of S\$20	4
Total chances earned	11

You will earn a total of <u>11 lucky draw chances</u> (Refer to illustration above)

# Q8: I have just registered for PayNow and performed a PayNow transfer of S\$20 on Internet Banking. Am I eligible to earn any lucky draw chances?

A: No. This promotion is only for eligible transactions performed solely on UOB Mighty app.

## Q9: How do I know if I am one of the winners?

A: Winners of each Draw will be notified via Direct mailer by 31 August 2020 and winner details (full name and partially masked NRIC numbers) will also be published on our Mighty website.