

UOB TMRW e-HongBao Lucky Draw 2023 FAQ

Q1: How do I qualify for the draw?

A: You will need to successfully log in to your UOB TMRW App and successfully perform a PayNow transaction with the NRIC/FIN or mobile number of the recipient with minimum amount of S\$10 during the period commencing from 5 Jan to 5 Feb 2023 in order to qualify.

Q2: Must I be a user of UOB TMRW to enjoy this promotion?

A: This promotion is open to all new and existing TMRW customers.

Q3: I am an existing TMRW user, am I eligible to participate in the promotion?

A: Yes, you will be eligible.

Q4: Are there any cap on the lucky draw chances?

A: No, there will not be any cap.

Q5: How many chances have I qualified for to date?

A: The chances computation will only be completed at the end of the campaign and this information will only be available on the date of the draw on 28 March 2023.

Q6: I am a TMRW customer and have performed 2x PayNow transactions of S\$30 and S\$10 to the same mobile number and also performed another PayNow transaction to an UEN during the campaign period. How many chances will I receive in total?

A: You will earn a total of 2 lucky draw chances. Please note that PayNow transaction to UEN will not be awarded any chances.

Q7: How do I know if I am one of the winners?

A: Winners of each Draw will be notified via letter by 30 April 2023 and winner details (full name and partially masked NRIC number) will also be published on our TMRW website at uob.com.sg/tmrw.

Q8: When will I receive the cash prize if I am one of the winners?

A: The Cash Prize will be credited into each Winner's UOB account registered with PayNow by UOB by 30 April 2023. Each Winner is responsible for ensuring that the UOB account registered with PayNow is valid and existing, not blocked from use, in good standing and conducted in a proper and satisfactory manner (as determined by UOB its sole discretion) at the time of crediting.

Q9: I am one of the winners and I have performed 3x PayNow transactions of S\$10, S\$1,000 and S\$50 during the campaign duration. Will I get 8x the transaction amounts of all my eligible PayNow transactions?

A: Out of the 3 transactions, only that particular transaction that gets picked out from the draw will be awarded to you. For example, out of your 3 transactions, if the S\$10 transaction gets drawn, you will receive S\$80 worth of cash prize. As the cash prize amount is capped at S\$800, you will receive S\$800 if your S\$1,000 transaction gets drawn.

