

SERVICE APPLIED FOR:

<input type="checkbox"/> Retail	<input type="checkbox"/> Retail IPP	<input type="checkbox"/> Ecommerce	<input type="checkbox"/> Online IPP
<input type="checkbox"/> MOTO	<input type="checkbox"/> Batch Processing	<input type="checkbox"/> Others: _____	

ABOUT YOUR COMPANY:

REGISTERED COMPANY NAME : _____ ROC REGISTRATION NO: _____

CLASSIFICATION OF ENTITY : Sole Proprietorship Partnership Private Limited
 Listed Company in: _____
 Society / Club / Association Others: _____

DATE OF INCORPORATION : ____/____/____ COUNTRY OF INCORPORATION : _____

REGISTERED BUSINESS ADDRESS : _____ Singapore ()

MAILING ADDRESS : _____ Singapore ()
(IF DIFFERENT FROM ABOVE)

Doing Business Name (DBA) : _____

Does your DBA Name have a separate ROC Number? If Yes, please provide the ROC No: _____

OUTLET ADDRESS : _____ Singapore ()
(Attach a separate list for more than 1 outlet)

OUTLET CONTACT PERSON : _____

OFFICE NUMBER : _____ OUTLET CONTACT NUMBER : _____

OFFICE OPERATING HOURS : _____ OUTLET OPERATING HOURS : _____

COMPANY'S INTERNET NAME / URL ADDRESS (IF APPLICABLE) : _____

DO YOU HAVE AN EXISTING BANK ACCOUNT WITH UOB? Yes, _____
 No, please provide softcopy of sample cheque

MAIN CONTACT:

TITLE : _____ NAME : _____

DESIGNATION : _____ HANDPHONE NO : _____

OFFICE OPERATING HOURS : _____ OUTLET OPERATING HOURS : _____

EMAIL ADDRESS : _____

ABOUT YOUR BUSINESS:

NATURE OF BUSINESS AND GOODS / SERVICES SOLD : _____

COUNTRY OF OPERATIONS : _____

SOURCE OF FUNDS:

Source of main revenue : Singapore Others, pls specify: _____

Source/origin of incoming funds? (Do not state other banks as the source.) You may tick more than one box

Business Proceeds Commission or Contract Fee Services Rendered
 Return on Investments Others, please specify: _____

BUSINESS TOTAL ANNUAL SALES (SGD) :	CREDIT CARD MONTHLY SALES (SGD) :
AVERAGE TICKET / SALE SIZE (SGD) :	
NUMBER OF OUTLETS :	NUMBER OF EMPLOYEES :
HOW LONG DO YOU TAKE TO DELIVER THE PRODUCTS OR SERVICES TO YOUR CUSTOMERS?	
<input type="checkbox"/> Products / services are delivered within _____ days.	
<input type="checkbox"/> All products / services are provided to customers immediately after payment is being made.	
<input type="checkbox"/> Others: _____	

FOR RETAIL MERCHANTS ONLY:

IS THERE AVAILABLE IP CONNECTIVITY AND COM PORT WITHIN THE STORE / OUTLET FOR UOB'S USAGE?	
<input type="checkbox"/> Yes Please state type of IP: <input type="checkbox"/> Dynamic IP <input type="checkbox"/> Static IP <input type="checkbox"/> Static IP Address _____	
<input type="checkbox"/> No	
WHAT IS THE BRAND AND MODEL OF YOUR POS CASH REGISTER?	
POS CASH REGISTER BRAND _____	NAME OF POS CASH REGISTER VENDOR _____
MODEL _____	VENDOR CONTACT DETAILS _____
DOES YOUR POS CASH REGISTER REQUIRE YOU TO SWIPE CREDIT CARDS TO COMPLETE THE SALES TRANSACTION?	
<input type="checkbox"/> Yes, details printed: _____	
<input type="checkbox"/> No	
SET-UP OF THE SHOP:	
<input type="checkbox"/> Well furnished <input type="checkbox"/> Moderately furnished <input type="checkbox"/> Poorly furnished <input type="checkbox"/> Under renovation	
SIGNBOARD PRESENT? <input type="checkbox"/> Yes <input type="checkbox"/> No	
SCHEMES REQUIRED	
<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> JCB <input type="checkbox"/> UPI <input type="checkbox"/> WeChat Pay <input type="checkbox"/> Alipay	
<input type="checkbox"/> Amex* <input type="checkbox"/> Diners* <input type="checkbox"/> NETS* <input type="checkbox"/> Others _____	
* To inform and apply AMEX/DINERS/NETS separately	
FACILITIES REQUIRED	
<input type="checkbox"/> DCC <input type="checkbox"/> MOTO <input type="checkbox"/> IPP (Visa/MasterCard) – Tenures (<i>tick accordingly</i>): <input type="checkbox"/> 3 MTH <input type="checkbox"/> 6 MTH <input type="checkbox"/> 12 MTH	
<input type="checkbox"/> Loyalty - IRR <input type="checkbox"/> Others _____	
TOTAL TERMINALS REQUIRED^:	
<input type="checkbox"/> Dial up Wired Terminal: _____ <input type="checkbox"/> Wireless Terminal: _____	
Installation Date^ : ____/____/____ Time^: <input type="checkbox"/> 9-12pm <input type="checkbox"/> 12-3pm <input type="checkbox"/> 3-5pm	

^Monday–Friday, excluding PH), at least 5 working days from submission date & subject to availability, any other cost may be applicable

FOR ECOMMERCE (EC) MERCHANTS ONLY:

LOCATION OF FULFILMENT CENTRE: SG Others: _____

DO YOU PERFORM YOUR FULFILLMENT / DELIVERY OVERSEAS?

Yes LOCATION: _____
 No

IS THE INVENTORY / SERVICE SOLD BY YOUR COMPANY ON CONSIGNMENT OR OWNED BY YOUR COMPANY?

Yes No (GOODS ARE OWNED BY YOUR COMPANY)

DO YOU HAVE AN INTERNAL TEAM OF TECHNICAL STAFF DEVELOPING / MANAGING YOUR CURRENT WEBSITE?

Yes Name: _____ Contact No: _____
 Email Add: _____ Designation: _____
 No

IS THIS A NEW SALES CHANNEL FOR AN EXISTING BUSINESS OR A NEW PRODUCT / SERVICE THAT YOU WANT TO SELL OVER THE INTERNET?

Yes No

PAYMENT GATEWAY: _____ SG Others: _____

Person-In-Charge: _____ Contact No: _____ Email Add: _____

IS YOUR TECHNOLOGICAL ARCHITECHTURE COMPLIANT TO THE PAYMENT CARDS INDUSTRY DATA SECURITY STANDARDS (PCI DSS)?

Yes No

DO YOU STORE YOUR CUSTOMERS' CREDIT CARD INFORMATION?

Yes No

ARE YOUR CUSTOMERS REQUIRED TO REGISTER ON YOUR WEBSITE BEFORE THEY CAN MAKE PURCHASES?

Yes No

SCHEMES REQUIRED

Visa MasterCard JCB UPI Others: _____

FACILITIES REQUIRED

MOTO ONLINE IPP (Visa/MasterCard) – Tenures (*tick accordingly*): 3 MTH 6 MTH 12 MTH
 Others: _____

CURRENCY REQUIREMENTS (TICK REQUIRED)

TRANSACTIONING CURRENCIES

* Applicable to Airlines only

<input type="checkbox"/> SGD	<input type="checkbox"/> USD	<input type="checkbox"/> MYR	<input type="checkbox"/> AUD	<input type="checkbox"/> CAD	<input type="checkbox"/> NZD	<input type="checkbox"/> CHF	<input type="checkbox"/> THB	<input type="checkbox"/> GBP	<input type="checkbox"/> JPY
<input type="checkbox"/> HKD	<input type="checkbox"/> CNY	<input type="checkbox"/> KRW	<input type="checkbox"/> LKR	<input type="checkbox"/> TWD	<input type="checkbox"/> INR	<input type="checkbox"/> PHP	<input type="checkbox"/> IDR	<input type="checkbox"/> MOP	<input type="checkbox"/> EUR
<input type="checkbox"/> VND (MC ONLY)	<input type="checkbox"/> BHD*	<input type="checkbox"/> BRL*	<input type="checkbox"/> BND*	<input type="checkbox"/> KHR*	<input type="checkbox"/> DKK*	<input type="checkbox"/> EGP*	<input type="checkbox"/> ISK*	<input type="checkbox"/> ILS*	
<input type="checkbox"/> KWD*	<input type="checkbox"/> MVR*	<input type="checkbox"/> MXN*	<input type="checkbox"/> MMK*	<input type="checkbox"/> NPR*	<input type="checkbox"/> PKR*	<input type="checkbox"/> PLN*	<input type="checkbox"/> QAR*	<input type="checkbox"/> RUB*	<input type="checkbox"/> SAR*
<input type="checkbox"/> ZAR*	<input type="checkbox"/> NOK*	<input type="checkbox"/> SEK*	<input type="checkbox"/> AED*	<input type="checkbox"/> BDT*	<input type="checkbox"/> COP*	<input type="checkbox"/> CZK*	<input type="checkbox"/> HUF*	<input type="checkbox"/> LAK*	<input type="checkbox"/> SDG* (VISA ONLY)

SETTLEMENT CURRENCIES

SGD USD Please discuss with your UOB RM should you require settlement currencies that differs from SGD or USD

TRANSACTION TYPE: 3DS Non-3DS

HOW WOULD YOU LIKE TO PROCESS TRANSACTIONS VIA UOB?

Via CyberSource Merchant Program (CYBS) Via MasterCard Payment Gateway Services (MPGS)
 Via Online Terminal Program (CYBS) Via Online Terminal Program (MPGS)

Terms and Conditions:

I/We have read, understood, and agree to be bound by the Merchant Agreement [] annexed to this application form (the "Agreement"). The Agreement (and amendments made from time to time) shall apply to the Service(s) which I/we have applied for and which the Bank agrees to provide to me/us from time to time.

I/We warrant that:

- Any information given by me/us on this application form is true, accurate and complete in all respects.
- I am/We are the owner(s) or representative(s) of my/our business/company with the authority to make final decisions as they relate to my/our application for UOB merchant acceptance programme.
- I/We acknowledge that UOB reserves the right at its absolute discretion and without incurring any liability to decline my/our application without giving any reason whatsoever for so declining.
- My/our business/company is registered in Singapore.
- Processing of Retail application will take approximately 3 weeks upon receiving full set of completed documents.
- Processing of EC application will take approximately 4-6 weeks upon receiving full set of completed documents.

Documents required:

- Please refer to the checklist provided, and ensure you provide all required documents to prevent any delay in the approval of the merchant account application.

I am submitting this request as an authorized signatory for and on behalf of the Merchant.

AUTHORIZED SIGNATURE

COMPANY STAMP

NAME

DESIGNATION:

DATE