

UOB Supplementary Card Acquisition Promotion (1 April 2024 to 31 May 2024) Terms and Conditions (“Terms and Conditions”)

1. Definitions

1.1. In these Terms and Conditions:

- 1.1.1 “**Eligible Transactions**” refers to transactions for the purchase of goods and/or services which are successfully charged to your UOB Card via online or mobile payment wallets (Apple Pay, Google Pay, Samsung Pay or Fitbit Pay) and posted on UOB’s systems, but shall exclude the Excluded Transactions.
- 1.1.2 “**Excluded Transactions**” means bill payment transactions, funds to prepaid accounts (including top-ups for any pre-paid card or mobile wallet such as GrabPay, ShopeePay, WeChat Pay or Alipay), Instalment Payment Plan, online money transfers, balance/funds transfers, cash advances, personal loans, fees, interests, finance charges, late payment charges, annual fee charges, reversals, other financial charges, International Processing Fee, UOB\$ transactions, gambling-related transactions, payments made to government institutions and services, member financial institutions, securities brokers and dealers, insurance companies, educational institutes, PayPal, AXS, charities or religious or political organisations, recurring bill payments, utilities bill payments, UOB LuxePay, UOB Pay Anything, transactions that are unposted, subsequently cancelled, voided or reversed for any reason, and/or any other transactions as may be prescribed by UOB from time to time.
- 1.1.3 “**UOB**” means United Overseas Bank Limited.
- 1.1.4 “**UOB Card**” refers to any personal Visa, MasterCard, American Express and UnionPay credit card issued by UOB in Singapore, but does not include any UOB Travel Account cards, UOB Corporate cards, UOB Purchasing cards, UOB Business cards, UOB multicurrency corporate and Private Label cards.

2. Eligibility and Promotion Period

- 2.1. This UOB Supplementary Card Acquisition Promotion (1 April 2024 – 31 May 2024) (the “**Promotion**”) is only valid from 1 April 2024 to 31 May 2024 (both dates inclusive) (the “**Promotion Period**”).
- 2.2. The Promotion is only open to all principal holders of a UOB Card (the “**Principal Holders**”). By participating in this Promotion, you agree to be bound by these Terms and Conditions.
- 2.3. To participate in this Promotion, you must satisfy all of the following conditions:
 - (i) within the Promotion Period, submit an application for a supplementary holder of your UOB Card (the “**Application**”), whereby the supplementary holder under your Application must not be an existing principal holder or supplementary holder of any UOB Card;
 - (ii) receive UOB’s approval for your Application within the Promotion Period; and
 - (iii) the UOB Card must be issued to your supplementary holder named in your approved Application (the “**Supplementary Holder**”) within the Promotion Period.
- 2.4. Any incomplete or inaccurate Applications will not be considered for the Promotion and will be disqualified.

3. Vouchers

- 3.1. If you are amongst the **first 100** Principal Holders of each calendar month during the Promotion Period to have satisfied all of the following conditions, you will be eligible to receive S\$80 worth of GrabFood vouchers (the “**Voucher**”):
- (i) all of the conditions in clause 2.3 above have been satisfied; and
 - (ii) the Supplementary Holder successfully charges a total of at least S\$700 per month in Eligible Transactions (the “**Minimum Eligible Spend**”) to his/her UOB Card for two (2) consecutive months from the date of approval of his/her UOB Card pursuant to the Application submitted in connection with this Promotion.
- 3.2. For the avoidance of doubt, retail transactions charged by the Principal Holder will not, for the purposes of this Promotion, be considered for the purposes of computing the Minimum Eligible Spend under this Promotion.
- 3.3. For non-Singapore dollar Eligible Transactions charged to the UOB Card, the transaction amount posted by UOB (in Singapore Dollars) in such UOB Card account will be used for the purposes of computing the Minimum Eligible Spend for this Promotion.
- 3.4. You shall only be entitled to receive one (1) Voucher under this Promotion, regardless of how many Applications and/or Supplementary Holders have been approved pursuant to this Promotion.
- 3.5. If you are eligible to receive the Voucher, you will be notified by 30 September 2024 (or such other date as UOB may determine in its sole discretion) via SMS based on your Singapore mobile number in UOB’s record (the “**SMS Notification**”).
- 3.6. The Voucher will be issued in the form of a code. The code will either be embedded within the SMS Notification or accessed through a redemption platform using the link provided within the SMS Notification (the “**Redemption Link**”). If the code is to be accessed via the Redemption Link, you are required to follow the instructions set out in the Redemption Link in order to retrieve the code. UOB shall not be responsible or liable in any way to any person arising from your inability to retrieve the code for the Voucher. No replacement will be issued for a lost, stolen or destroyed SMS Notification.
- 3.7. The validity of Voucher will be stated in your SMS Notification (the “**Expiry Date**”). Strictly no extension of the Expiry Date is allowed. If you do not utilise your Voucher by the applicable Expiry Date, your Voucher will be forfeited.
- 3.8. The Voucher can only be used with payment with a valid UOB credit card. The Voucher can only be used to offset your GrabFood order for delivery in Singapore placed via the official Grab mobile application and remains subjected to any terms and conditions as may be imposed by Grab Singapore (the “**Merchant**”) in its sole discretion. The Voucher cannot be applied on the small order fee and platform fee, and the Voucher cannot be stacked, clubbed or combined for use in a single transaction. The Voucher cannot be used in conjunction with other discounts, promotions or vouchers, unless otherwise stated.
- 3.9. To redeem the Voucher, you must input the code corresponding to your Voucher to the Grab mobile application at the time of placing your GrabFood order. A successful redemption is only made upon confirmation of your order and any unconsumed value of the Voucher shall be forfeited. The Voucher will remain as redeemed in the event that you subsequently cancel your order after checkout.
- 3.10. Vouchers are awarded on a first-come-first-served basis, while stocks last and subject to availability. UOB shall not be required to notify and/or update on the stock availability of the Vouchers.

- 3.11. The Vouchers are strictly non-transferrable and non-assignable. The Vouchers are not exchangeable for cash, credit or kind, in full or in part, and are not replacement if lost, damaged or stolen. No reservation, refund or exchangeable of the Vouchers are allowed.
- 3.12. UOB may substitute the Vouchers with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 3.13. Your UOB Card account must be in good standing at all times as determined by UOB at its absolute discretion. In the event that your UOB Card account is delinquent, voluntarily or involuntarily suspended, cancelled, closed or terminated for any reasons whatsoever within nine (9) months from the approval date of the Application, UOB may at its discretion forfeit the Voucher or, if already awarded, reclaim the Voucher without payment, compensation, or having to give any reason whatsoever, or charge to and debit an amount equal to the value of the Voucher from any of your UOB accounts without prior notice. If the monies standing to the credit of your UOB account(s) are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the Voucher through such means as UOB may determine in its sole discretion.
- 3.15 The Voucher is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Voucher. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Voucher and UOB assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Voucher. Any dispute regarding the Voucher is to be resolved directly with the merchant and/or supplier of the Voucher. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Voucher. For the purposes of this clause, "Voucher" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Voucher.

4. General

- 4.1. The following persons shall not be eligible to participate in the Promotion:
- (a) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
 - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
 - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
 - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
- 4.2. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the rewards under this Promotion or your participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or third party applications, howsoever caused.
- 4.3. Sending and receiving SMS is dependent on an SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion and UOB shall not be responsible or liable for any undelivered, lost or delayed SMS sent to and/or received by any person. You shall pay and be solely responsible for all fees and charges imposed by your service providers for the sending and/or receipt of any SMS in connection with the Promotion. The SMS vendor, independent telecommunication

authority or service provider or such other third party is a third party and is independent and beyond the control of UOB. UOB shall not be responsible or liable in any manner whatsoever for the delay in the transmission or receipt of any SMS or for any lost SMS.

- 4.4. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms and Conditions, and all persons shall be bound by such amendments.
- 4.5. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion and whether or not to reject or approve your Application. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
- 4.6. Without prejudice to any of the other provisions in these Terms and Conditions, if UOB determines that you are ineligible to participate in this Promotion or to receive the rewards under this Promotion, UOB may in its sole discretion forfeit the rewards, reclaim the rewards or charge to and debit an amount equal to the value of the reward from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the reward through such means as UOB may determine in its sole discretion.
- 4.7. The Terms and Conditions shall be read in conjunction with the prevailing UOB Cardmember Agreement and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and Conditions and the Standard Terms, the Terms and Conditions shall prevail to the extent of such inconsistency; and (ii) the Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms and Conditions shall prevail to the extent that such discrepancy relates to this Promotion.
- 4.8. A person who is not a party to these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any of these Terms and Conditions.
- 4.9. Unless otherwise stated, this Promotion is not valid with other offers, privileges or promotions.
- 4.10. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
- 4.11. These Terms and Conditions are governed by the laws of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of Singapore.
- 4.12. Except where the context otherwise requires, words denoting the singular include the plural and vice versa.

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