



## TERMS AND CONDITIONS GOVERNING SINGTEL-UOB CARD

### Overview

This document sets out the general terms and conditions governing the Singtel-UOB Credit Card which we may provide to you from time to time. These terms and conditions are binding on you therefore it is important that you read and understand this document.

By applying for or using the Singtel-UOB Credit Card, you commit yourself to comply with all of the terms and conditions set out herein ("**these Terms**"). You are deemed to have already read, understood and accepted every Term.

These Terms supplement, are additional to and are to be read together with:-

- (a) our UOB Cardmembers Agreement; and
- (b) the terms and conditions of other document or agreement governing your relationship with us.

(a) and (b) are collectively known as the "**Other Terms**"

If there is any conflict or inconsistency between these Terms and the Other Terms, these Terms shall prevail over the Other Terms to the extent necessary to give effect to these Terms. Please visit [uob.com.sg](http://uob.com.sg) for full details.

Unless the context otherwise requires or these Terms expressly provide otherwise, all words and expressions defined in the prevailing UOB Cardmembers Agreement shall have the same meanings when used or referred to below.

### Definitions

The following terms shall have the following meanings when used in these Terms:

"**Card**" means the Singtel-UOB Credit Card.

"**Designated Bills**" means individual Singtel Bill and GOMO charges.

"**Eligible Recurring Payment Arrangement**" means Designated Bills that are charged on a recurring basis to the Card.

"**Indemnified Parties**" means Singtel, UOB and/or all their servants, employees, nominees, directors and agents.

"**Singtel Bill**" means any bill issued by Singtel or any of its related corporations ("related corporations" having the meaning given to that term in Section 6 of the Companies Act (Cap 50) of Singapore) to customers who are individuals. For the avoidance of doubt, individual Singtel bills excludes bills issued to corporate customers.



## **SINGTEL-UOB CARD**

### **1. Cashback on Singtel Bills and GOMO charges**

- 1.1 As a Principal Cardmember, you will earn cashback for your total Singtel Bill(s) and GOMO charges charged to your Card in accordance with the table below and clause 1.2:

<b>Total Singtel Bill(s) and GOMO charges charged per month</b>	<b>Cashback earned per month</b>
Less than S\$50	1% of your Singtel bill and GOMO charges
S\$50 to less than S\$100	S\$1
S\$100 to less than S\$300	S\$3
S\$300 to less than S\$500	S\$10
S\$500 and above	S\$30

- 1.2 You will earn cashback on the Eligible Recurring Payment Arrangement. You will be responsible for ensuring that the Singtel account number declared to the Bank is accurate. A maximum of eight (8) Designated Bills can be charged to the Card.
- 1.3 Cashback shall be awarded based on the accumulated amount of the stated Designated Bills charged in the respective card statement month and will be credited to the Card account in the next month's card statement. Cashback shall not be awarded for any Singtel Bills which are not subject to the Eligible Recurring Payment Arrangement.

### **2. Singtel Vouchers**

- 2.1 As a Principal Cardmember, you will be entitled to the following Singtel vouchers when you have in place (i) an Eligible Recurring Payment Arrangement for postpaid Singtel Mobile, Fibre Broadband or TV services (not including GOMO and prepaid services) AND (ii) meet the minimum local spend indicated in the table below during a qualifying period:

<b>Minimum total annum local spend (including Singtel bills and GOMO charges)</b>	<b>Receive Singtel vouchers worth</b>
Spend S\$12,000 to less than S\$24,000	S\$100
Spend S\$24,000 and above	S\$300

- 2.2 The first qualifying period starts from the month when your first transaction is charged to your Card and ends after the completion of the next 12 months' card statements cycle. Subsequent qualifying periods will start from your card statement date and end after the completion of the next 12 months' card statements cycle.
- 2.3 Qualifying local spend transactions are posted retail transactions made in Singapore dollars **excluding** funds transfers, cash advances, personal loan, overseas spend transactions in foreign currency, void card transactions, chargebacks, fees, interests, other financial charges, amounts approved under the UOB Payment Facility and any associated fees or charges (with effect from 19 June 2023), any payment to educational institutions (with effect from 1 Sep 2019), any payment made to Member Financial Institution – Merchandise and Services, Securities – Brokers and Dealers, Stored Value Card Purchase/Load, Betting/Track/Casino/Lotto and Political Organizations, selected transactions such as insurance payments, Grab mobile wallet top-ups, wire transfers,



payments to Non-Financial Institutions, quasi-cash and more, transactions involving payments to hospitals, automobile parking lots and garages and such other categories of transactions which the Bank may exclude from time to time without notice or giving reasons. The local spend of your supplementary Card will be included in the calculation of your qualifying local spend of the principal Card.

- 2.4 Each Principal Cardmember is only eligible to receive the Singtel vouchers once per qualifying period, regardless of their total annum local spend. Principal Cardmembers who are eligible to receive the Singtel vouchers be issued the Singtel vouchers within two (2) months after the end of a qualifying period provided that the Card account is in good standing, as we determine in our sole discretion at the end of a qualifying period. Early redemption is strictly not allowed.
- 2.5 Singtel vouchers will be awarded in the form of digital vouchers which you may view and access via your MySingtel app. The Singtel vouchers may be redeemed directly at Singtel shops or online via Singtel.com.
- 2.6 Please refer [here](#) for full terms and conditions relating to Singtel benefits.

### **3. Free Card for life**

- 3.1 Both Principal and Supplementary Cardmembers will receive a waiver on the Card annual fee if Singtel Bills are charged to the Card on a recurring basis for 12 consecutive months.
- 3.2 An annual fee of S\$196.20 for the Principal Card and S\$98.10 for Supplementary Card will apply if there is no Singtel Bill charged to the Card for 12 consecutive months. Annual fees quoted include GST.
- 3.3 For avoidance of doubt and notwithstanding any other provision in these Terms, GOMO charges shall not be considered a Singtel Bill and any recurring GOMO charges shall not go towards or contribute to any waiver of the Card annual fee. If you only have recurring GOMO charges and no Singtel Bill charged to the Card for 12 consecutive months, you will not enjoy any waiver on the Card annual fee under this Clause 3.

### **4. UOB\$ Programme**

- 4.1 You will earn UOB\$ for spending at all UOB\$ Merchants.
- 4.2 Qualifying spend transactions are retail transactions made using the Card at the UOB\$ Merchants.
- 4.3 Should your spending be deemed to be for commercial and/or non-personal purposes, we reserve the right to refuse to award UOB\$ for such transactions. We reserve the right to cancel and void any UOB\$ awarded to your statement of account at any time if it deems that such UOB\$ was not earned from your qualifying spend and you shall not be entitled to any compensation or payment whatsoever.
- 4.4 Please refer to [uob.com.sg/rewardsplus](http://uob.com.sg/rewardsplus) for other terms and conditions relating to the UOB\$ Programme.

### **5. Singtel-UOB 4G MobileShare Promotion**



- 5.1 Singtel-UOB Cardmembers can enjoy free first twelve (12) months subscription on new 4G MobileShare Supplementary Plan sign-up and a 50% discount off the remaining 12 months' subscription. Cardmembers with existing 4G MobileShare Supplementary Plan which is no longer in contract, is eligible for 50% off monthly 4G MobileShare subscription. A 24-months contract term applies.
- 5.2 Please refer to [singtel.com/mobileshare](http://singtel.com/mobileshare) for the terms and conditions relating to MobileShare.

## **6. Other Singtel-UOB Privileges**

- 6.1 Singtel-UOB Cardmembers can enjoy a waiver of one-time registration fee and SIM Card charge, total worth S\$21.80.
- 6.2 Singtel-UOB Cardmembers can enjoy a waiver for the registration fee for Add-Ons with Singtel Mobile and SingNet BroadBand.
- 6.3 Singtel-UOB Cardmembers can enjoy a waiver of S\$10.90 administrative fees upon recontracting of their Singtel mobile plan.
- 6.4 All charges listed are inclusive of 9% GST.
- 6.5 These Terms and Conditions may be amended by Singtel Mobile from time to time as Singtel Mobile deems appropriate and any such amendments shall be posted on [www.Singtel.com](http://www.Singtel.com) and shall take effect from the date that they are so posted.
- 6.6 Singtel-UOB Cardmember hereby affirmatively consents to and authorises Singtel Mobile or Singapore Telecommunications Limited ("Singtel") to collect, use and/or disclose any information or personal data of the Singtel-UOB Cardmember in accordance to Clause 15 of Singtel's General Terms and Conditions and/or prevailing policies, where applicable.

## **7. Visa payWave Reader and Transactions**

- 7.1 The Visa payWave-enabled Card may be used to carry out card transactions at all Visa point-of-sale terminals and at such other readers or systems as we may from time to time approve. The first card transaction on a new Card shall be subject to such activation and authentication procedures as we may in our sole and absolute discretion prescribe from time to time.
- 7.2 As an additional usage avenue for your convenience, we have also made arrangements for you to use your new Cards to effect card transactions at Visa payWave readers. A Visa payWave reader is a point-of-sale device (as approved by us in our sole and absolute discretion from time to time) at which the new Card may be used to execute card transactions, either by tapping or waving the new Card against such reader without requiring any signature, PIN or other authentication on your part.
- 7.3 Any usage of a new Card at any Visa payWave readers, if permitted by us shall be subject to such terms and conditions as we and Visa may agree from time to time.

## **8. General Conditions**



- 8.1 You hereby authorise that all Singtel Bills from the Singtel account specified in your Card application, shall be charged to the Card, even if the Card has not been activated by you.
- 8.2 All employees of Singtel or any of its related corporations who are currently enjoying Singtel's staff rate are not eligible for Card benefits and privileges.
- 8.3 Neither Singtel nor ourselves shall be responsible for any direct and/or indirect loss or damage suffered by you or any person as a result of the redemption or usage of the benefits of the Card.
- 8.4 If we or Singtel subsequently discovers that you are in fact not eligible to qualify for the benefits of the Card, we may at our discretion, forfeit or reclaim the value of the benefits of the Card awarded by charging to and debiting an amount equivalent to the value of the benefits of the Card from any of your account.
- 8.5 We and Singtel have the absolute discretion to make decisions on all matters relating to or in, including connection with the Card but not limited to the determination of whether you have met all the requirements to enjoy the benefits of the Card. Our and Singtel's decisions shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by us or Singtel to you or any person. We or Singtel shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to the Card or its decision.
- 8.6 You agree to indemnify and hold harmless the Indemnified Parties against any and all actions, claims, proceedings, costs (including legal costs incurred by the Indemnified Parties in defending any such actions, claims or proceedings), liability, losses and damages (direct and/or indirect) whatsoever which may be brought or commenced against the Indemnified Parties by any person and/or which the Indemnified Parties may sustain, incur or suffer, as the case may be, arising out of or in connection with or by reason of your redemption or usage of the Card and the benefits of the Card.
- 8.7 We and Singtel reserve the right to vary/amend any or all of the benefits of Card and/or these Terms without prior notice or assuming any liability to you, and you shall be bound by these amendments. We and Singtel shall not be liable for any claims, costs, expenses, losses or damages suffered by any person as a result of the aforementioned matters.
- 8.8 In the event of any inconsistency between the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Card, the Terms shall prevail.
- 8.9 While all the information provided herein is believed to be reliable at the time and date of printing, we and Singtel make no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
- 8.10 These Terms shall be interpreted, construed and governed by the laws of Singapore and you hereby submit to the non-exclusive jurisdiction of the Singapore Courts.