

Singtel Vouchers Terms & Conditions

1. Each Singtel Voucher will be valid for one (1) year from the date of award by Singtel. Singtel-UOB Cardmembers may make use of the Singtel Voucher by redeeming it in any Singtel Retail Shop and selected Singtel Exclusive Retailers within the Singtel Voucher validity period.
2. Singtel reserves the right to substitute the Singtel Voucher with benefits of equivalent value.
3. Once the Singtel Voucher has been redeemed, such redemption cannot be changed, reversed, cancelled, or withdrawn. Singtel shall not be obliged to entertain any requests for any such changes.
4. Singtel's decision is final in cases of discrepancies between the Singtel Voucher value as informed by Singtel staff, as available at point of redemption, and/or as adjusted due to bill adjustments after Singtel Voucher redemption.
5. Use of Singtel Voucher
 - a. The Singtel Voucher may be used for:
 - i. Purchase of a mobile phone or tablet with a new or existing mobile line subscription with a two-year Singtel Mobile Device Agreement. All existing terms and conditions for device upgrades shall apply;
 - ii. Purchase of mobile phone or tablet at the recommended retail price with a new line subscription or an existing SIM Only Plus mobile line;
 - iii. Payment of the Early Device Upgrade Fee under your mobile line subscription and Singtel Mobile Device Agreement. All existing terms and conditions for device upgrade apply.
 - b. Any Singtel Voucher balance left over from a handset purchase may be used for purchase of accessories or other items available at Singtel Retail Shops and selected Singtel Exclusive Retailers provided it is purchased at the same time as the handset and is listed in the same receipt.
 - c. Singtel Voucher is good for one (1) time use at Singtel Retail Shops, selected Singtel Exclusive Retailers or <https://shop.singtel.com>.
 - d. Unless otherwise stated, the Singtel Voucher may be used in combination with all other vouchers issued by Singtel.
 - e. Unless otherwise stated, Singtel Voucher is not valid with other promotions, offers or discounts offered by Singtel and its Related Corporations or premiums which may be offered at Singtel Retail Shop and selected Singtel Exclusive Retailers.
 - f. Once the Singtel Voucher has been awarded, there shall be no refund, replacement or rebate of any unused, expired or lost Singtel Vouchers and/or any remaining Singtel Voucher balance from purchases below the Singtel Voucher value.
 - g. Each Singtel Voucher shall be valid until the expiry date as specified on the Singtel Voucher. There shall be no extension of the expiry date.
 - h. The Singtel Voucher is not exchangeable for cash or credit.
 - i. Singtel-UOB Cardmembers must present original identification document upon use of Singtel Voucher at Singtel Retail Shops and selected Singtel Exclusive Retailers.
 - j. Singtel Vouchers are transferable with presentation of the following documents:

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- i. Authorization letter signed by the Singtel-UOB Cardmember and setting out the Singtel-UOB Cardmember's and transferee's names and identification numbers (such as NRIC or Foreign ID); and
 - ii. Singtel-UOB Cardmember's and transferee's original identification documents.
- k. Singtel-UOB Cardmembers must make up the difference for any purchase exceeding the Singtel Voucher's value.
- l. In the event of repeat redemption, the full Singtel Voucher value will be charged to Singtel-UOB Cardmember's account, regardless of the actual value of the purchase, or who the Singtel Voucher has been transferred to.
6. Singtel may impose other terms and conditions governing the use of the Singtel Vouchers as determined at its sole and absolute discretion.

Singtel-UOB 4G MobileShare Promotion Terms & Conditions

1. Singtel-UOB Cardmembers can enjoy free first twelve (12) months subscription on new 4G MobileShare Supplementary Plan sign-up and a 50% discount off the remaining 12 months' subscription. Cardmembers with existing 4G MobileShare Supplementary Plan which is no longer in contract, is eligible for 50% off monthly 4G MobileShare subscription. A 24-months contract term applies.
2. One-Time registration fee of S\$10.90 and SIM card charge of S\$21.80 will be waived for each new 4G MobileShare supplementary line subscribed.
3. Each 4G MobileShare subscription must be tied to a main Singtel Mobile subscriber who is eligible to subscribe to a supplementary line. Only residential subscribers who are Singtel-UOB Card holders are eligible.
4. Each eligible Customer with Eligible Mobile Plans may subscribe up to three (3) 4G MobileShare lines under the same NRIC with a single billing account reference. Such 4G MobileShare lines will be supplementary to the Eligible Mobile Plan.
5. Eligible Mobile Plans are Combo, Combo XO, XO and XO Plus plans.
6. Local calls: If the 4G MobileShare line is supplementary to an eligible mobile plan with free incoming calls, the 4G MobileShare line will also enjoy free incoming calls.
7. Local SMS: If the 4G MobileShare line is supplementary to an Eligible Mobile Plan with bundled local SMS, the local SMS and data bundle will be shared between the eligible mobile plan and the 4G MobileShare line. Unused local calls/SMS/data cannot be carried forward to the following month.
8. Local data: Local data usage incurred by the 4G MobileShare line(s) will be charged to the Eligible Mobile Plan. If the local data usage of the Eligible Mobile Plan (including any usage by the 4G MobileShare line(s)) exceeds the total local data bundle of the Eligible Mobile Plan, local data pay-per-use charges will be billed to the Eligible Mobile Plan based on prevailing local data pay-per-use rates.
9. If the Eligible Mobile Plan is terminated (including by conversion to any other plan), the 4G MobileShare line(s) supplementary to the Eligible Mobile Plan will automatically be converted to a SIM Only Starter plan (1 mth contract) at \$25.23/mth inclusive of 150 mins Local Outgoing Calls, 500 Local SMS and 20GB Local Data Bundle

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Other Singtel-UOB Privileges Terms & Conditions

1. Singtel-UOB Cardmembers can enjoy a waiver of one-time registration fee and SIM Card charge, total worth S\$21.80.
2. Singtel-UOB Cardmembers can enjoy a waiver for the registration fee for Add-Ons with Singtel Mobile and SingNet BroadBand.
3. Singtel-UOB Cardmembers can enjoy a waiver of S\$10.80 administrative fees upon recontracting of their Singtel mobile plan.
4. All charges listed are inclusive of 9% GST.
5. These Terms and Conditions may be amended by Singtel Mobile from time to time as Singtel Mobile deems appropriate and any such amendments shall be posted on www.Singtel.com and shall take effect from the date that they are so posted.
6. Singtel-UOB Cardmember hereby affirmatively consents to and authorises Singtel Mobile or Singapore Telecommunications Limited ("Singtel") to collect, use and/or disclose any information or personal data of the Singtel-UOB Cardmember in accordance to Clause 15 of Singtel's General Terms and Conditions and/or prevailing policies, where applicable.

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