



MAINTENANCE FOR UOB BUSINESS INTERNET BANKING (BIB) – PASSWORD AND TOKEN REQUEST
1. Applicant's ("My") business details


 Registered Business Name

Business Registration No.


Authorised Contact Person

2. User access (Please tick where applicable)


User 1 Details

Name	<input type="text" value="Andy Wong"/>	Action	User Signature
	<div style="border: 1px solid blue; padding: 2px;">Andy Wong's User ID will be activated.</div>	<input checked="" type="checkbox"/> Activate user ID	
User ID	<input type="text" value="ANDYWONG"/>	<input type="checkbox"/> Get a new password	
Email Address	<input type="text" value="AndyWong@ABCPL88.com"/>	<input type="checkbox"/> Replacement of faulty token	
Mobile No.	<input type="text" value="98765432"/>	<input type="checkbox"/> Replacement of lost token	

User 2 Details

Name	<input type="text" value="Chen Mei Ren"/>	Action	User Signature
	<div style="border: 1px solid blue; padding: 2px;">Chen Mei Ren needs to return the faulty token to the Bank to avoid a fee of S\$20. She will receive her new token by post.</div>	<input checked="" type="checkbox"/> Replacement of faulty token	
User ID	<input type="text" value="MEIREN88"/>	<input type="checkbox"/> Activate user ID	
Email Address	<input type="text" value="ChenMeiRen@ABCPL88.com"/>	<input type="checkbox"/> Get a new password	
Mobile No.	<input type="text" value="99887766"/>	<input type="checkbox"/> Replacement of lost token	

User 3 Details

Name	<input type="text" value="Nicole Ling"/>	Action	User Signature
	<div style="border: 1px solid blue; padding: 2px;">Nicole Ling will receive her new Password mailer by Post. She will need to activate it before use.</div>	<input checked="" type="checkbox"/> Get a new password	
User ID	<input type="text" value="NICOLE88"/>	<input type="checkbox"/> Activate user ID	
Email Address	<input type="text" value="NicoleLing@ABCPL88.com"/>	<input type="checkbox"/> Replacement of faulty token	
Mobile No.	<input type="text" value="99988889"/>	<input type="checkbox"/> Replacement of lost token	

- Note:
1. Each user can only tick either Activate my user ID or Get a new password. If both options are selected, the Bank will only issue a new password.
 2. For issuing of new passwords, User ID will only be activated upon the Bank's receipt of Password Acknowledgement Slip.
 3. A fee of S\$20 (including GST) is payable for each token issued.
 4. A fee of S\$20 (including GST) will be charged if the faulty token is not returned together with this form to the Bank. You must state the token serial number.
 5. By signing the above, the User(s) hereby agree to the Declaration in section 4.

3. New Token Request



No. of tokens required for Company User(s)

ABC Pte Ltd is ordering 10 additional tokens. The Company Administrator can assign a token from these 10 tokens when he/she creates a new BIBPlus User ID for a new staff or reassigns a new token to replace a faulty one.

- Note:
1. Please fill in this section to apply for new token(s) for use by Company User(s) to login to BIBPlus.
 2. A Company User is a person who is authorised by the Applicant to perform day-to-day transactions not requiring mandate authority such as account enquiries and creating but not approving transactions, and to receive, hold and/or use any token on the Applicant's behalf.
 3. Company Administrator needs to login to BIBPlus before he/she can assign the token(s) to Company User(s).
 4. The Applicant does not need to buy a new token for a Company User if the Company User is also the Company Administrator and/or Company Signatory and has an existing token.
 5. A fee of S\$20 (including GST) is payable for each token issued.

4. Declaration by Applicant and/or User(s)

I/We, the User(s) and /or on behalf of the Applicant, hereby:

- a) make the above request(s).
- b) request the Bank to issue the number of Tokens as set out above.
- c) confirm that I/we have read, understood and accepted the terms and conditions in the UOB Business Internet Banking Service Agreement at uob.com.sg, and any amendment or variation thereof.
- d) confirm that I/we have read and understood the terms and conditions applicable to each of the services with the Bank, and agree to be bound by such terms and conditions and any amendment or variation thereof.
- e) confirm that all the information provided herein is true and accurate to the best of my/our knowledge as at the date of this application.
- f) authorise the Bank to debit all fees and charges relating to this application and/or use of the BIB Service from any account of the Applicant.
- g) agree, to the fullest extent permitted by law, to indemnify and hold the Bank harmless from and against any and all costs, claims, demands, losses, charges and expenses howsoever and of whatsoever nature which the Bank may sustain, incur or be liable for in connection with, or arising as a consequence of this or any earlier application for, the use of the BIB Service.

The Authorised Person(s)/Approved Person(s) are required to sign for
1. Replacement of lost token for Chen Mei Ren;
2. Ordering 10 additional tokens.

Authorised Person(s) / Approved Person(s)

Name	Signature	Name	Signature
<input type="text" value="Chen Mei Ren"/>		<input type="text" value="Michael Lim"/>	
Date <input type="text" value="24/01/2017"/>		Date <input type="text" value="24/01/2017"/>	

Note: Authorised Person's/Approved Person's signature is required for request for replacement of lost token and issuance of new token(s).

Please send the completed form to BIB Section, United Overseas Bank Limited, Bras Basah Post Office, P.O. Box 106, Singapore 911804

- The Bank will process your application within 5 business days.
- Do call the Bank at **1800 226 6121** if the user IDs/passwords/tokens are not received after 5 business days.
- A fee of S\$20 (including GST) is payable for each token issued.

For Bank's Use Only

*Please delete where applicable

Attended by:

(TB Sales/RM/Branch/CFS *)

Name and Signature

Date

Signature verified by:

- ASR
 BIB Resolution

Name and Signature

Date

Processed by:

Name and Signature

Date

Approved by:

Name and Signature

Date

Remarks

Token received