

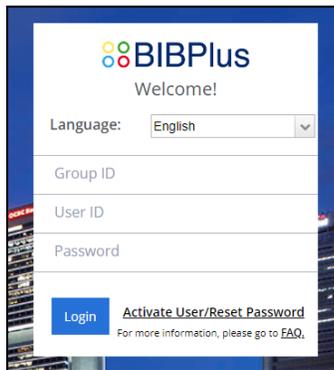
Detailed steps to installing IBM® Security Trusteer Rapport™

How to install Trusteer Rapport?

For Windows

a. Install from pop-up message at BIBPlus login screen

i. Go to BIBPlus login page <https://ov.bibplus.uobgroup.com/BIB/public>



IBM® Security Trusteer Rapport™ pop-up message will appear. Click on Download Now button on the pop-up message.



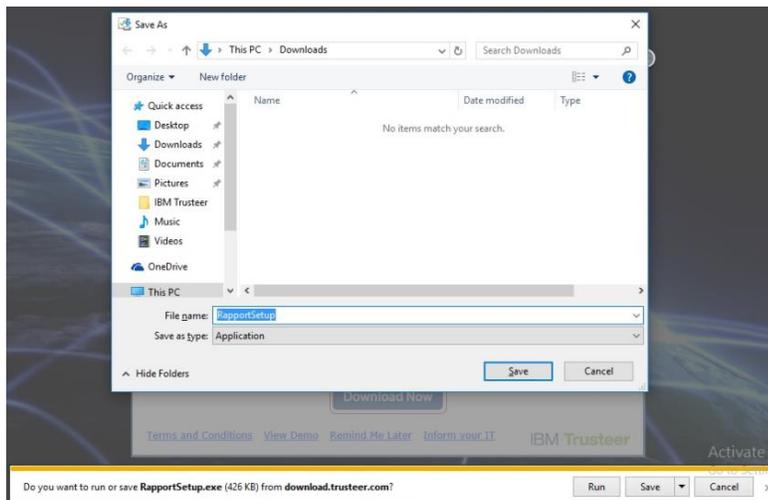
Continue with step ii below.

b. Install from bank's public website: (<https://www.uobgroup.com/uobgroup/overseas-branches/security-trusteer-rapport/index.page>)

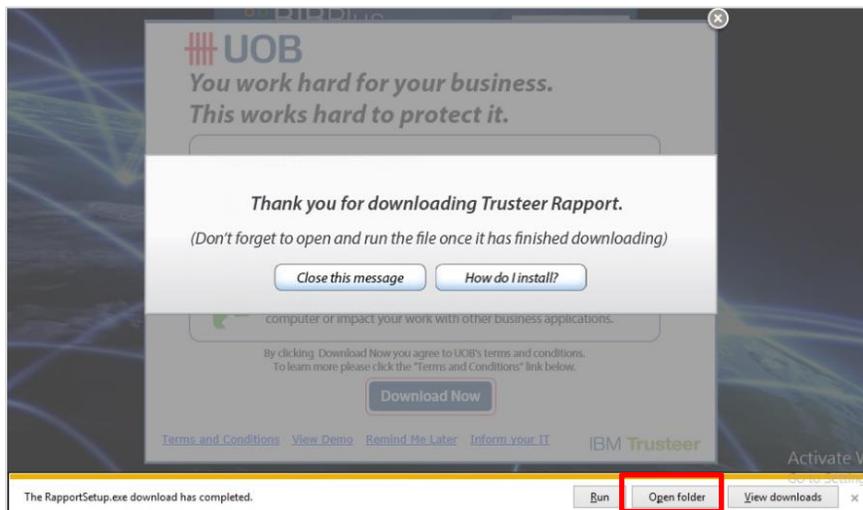
i. Click on the Download Now button

Download now (For Windows)

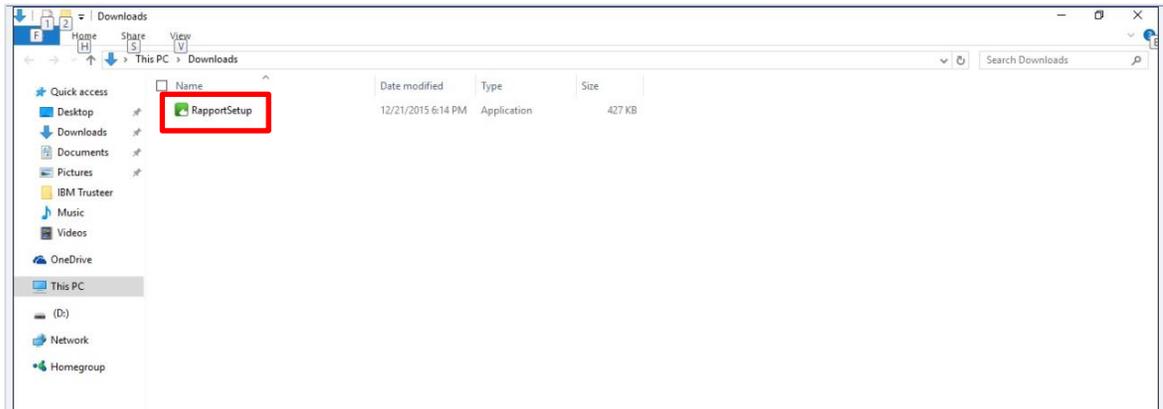
- ii. You will be presented with the below pop-up message. Click “Save As”



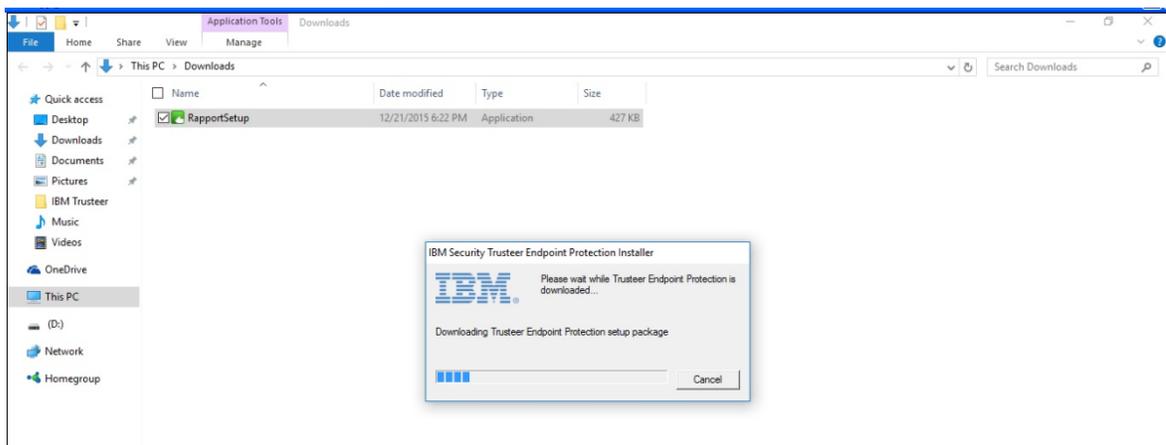
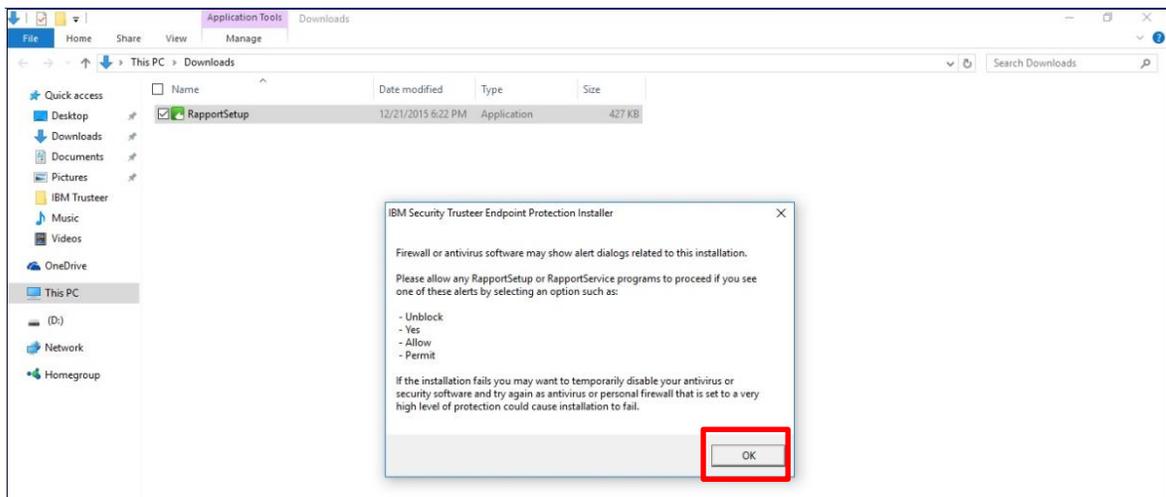
- iii. Upon completion of download, you will be presented with the message below. Click “Open Folder” (at bottom of screen)



iv. From the folder, click on the “RapportSetup” icon



v. Click “OK” button on the pop-up message



- vi. Please read the T & C before selecting “I accept ...” and Click “Install” button



Once installed, you should have a Trusteer Rapport icon (either green or gray) in your browser's address bar.



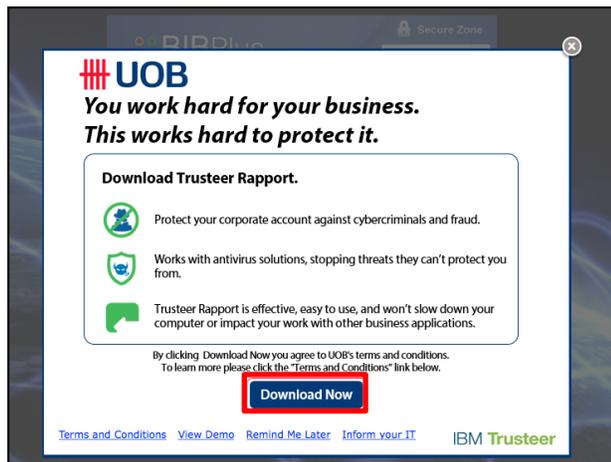
For Mac

a. Install from pop-up message at BIBPlus login screen

i. Go to BIBPlus login page <https://ov.bibplus.uobgroup.com/BIB/public>



IBM® Security Trusteer Rapport™ pop-up message will appear. Click on Download Now button on the pop-up message.



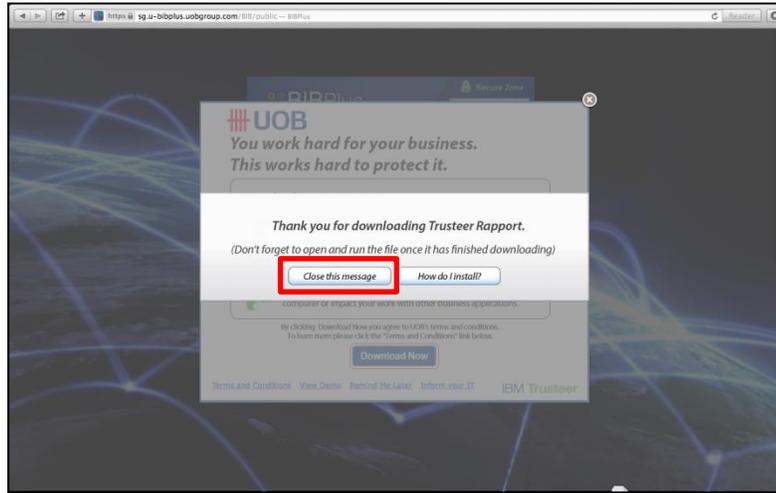
Continue with step ii below.

b. Install from bank's public website: (<https://www.uobgroup.com/uobgroup/overseas-branches/security-trusteer-rapport/index.page>)

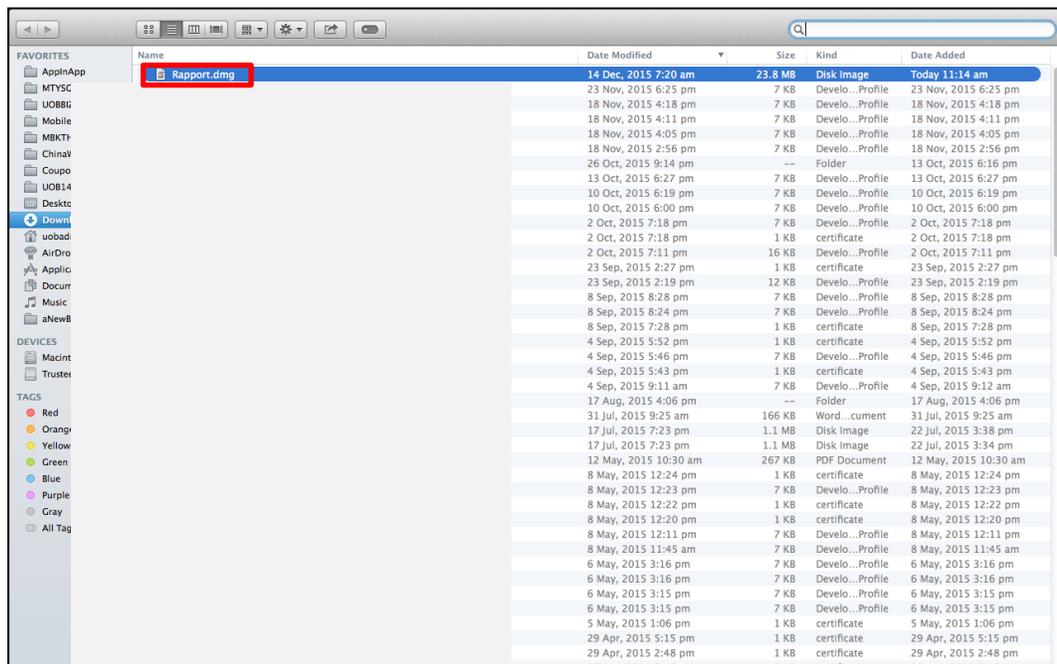
i. Click on the Download Now button



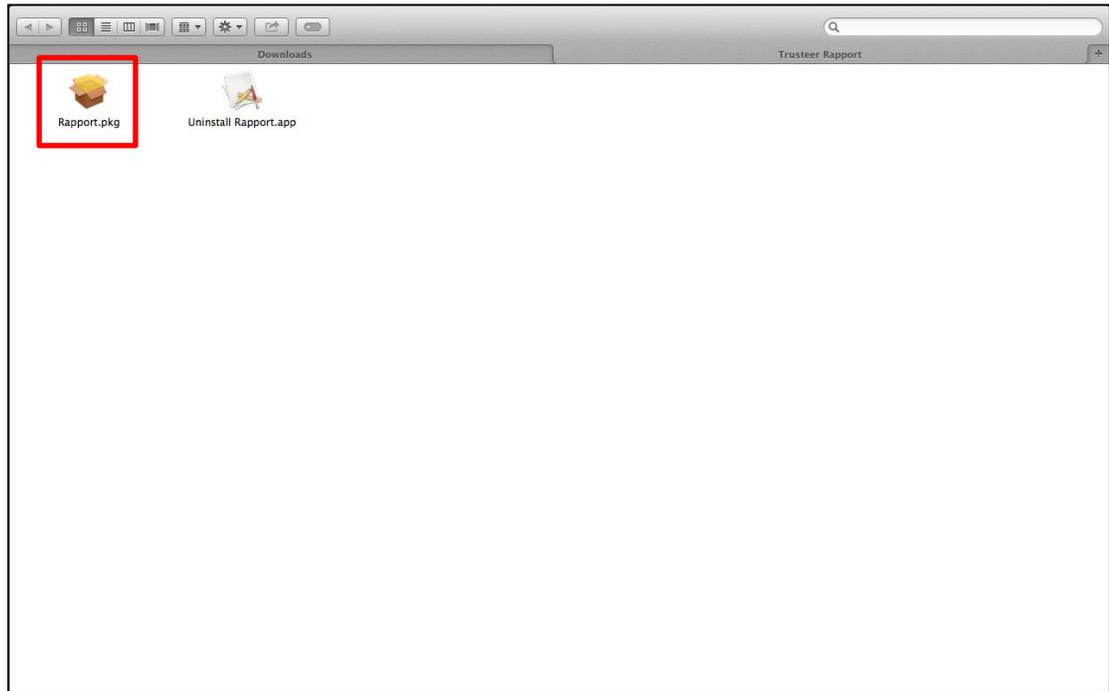
- ii. After the software is downloaded, the below screen message will appear. Click “Close this message” button.



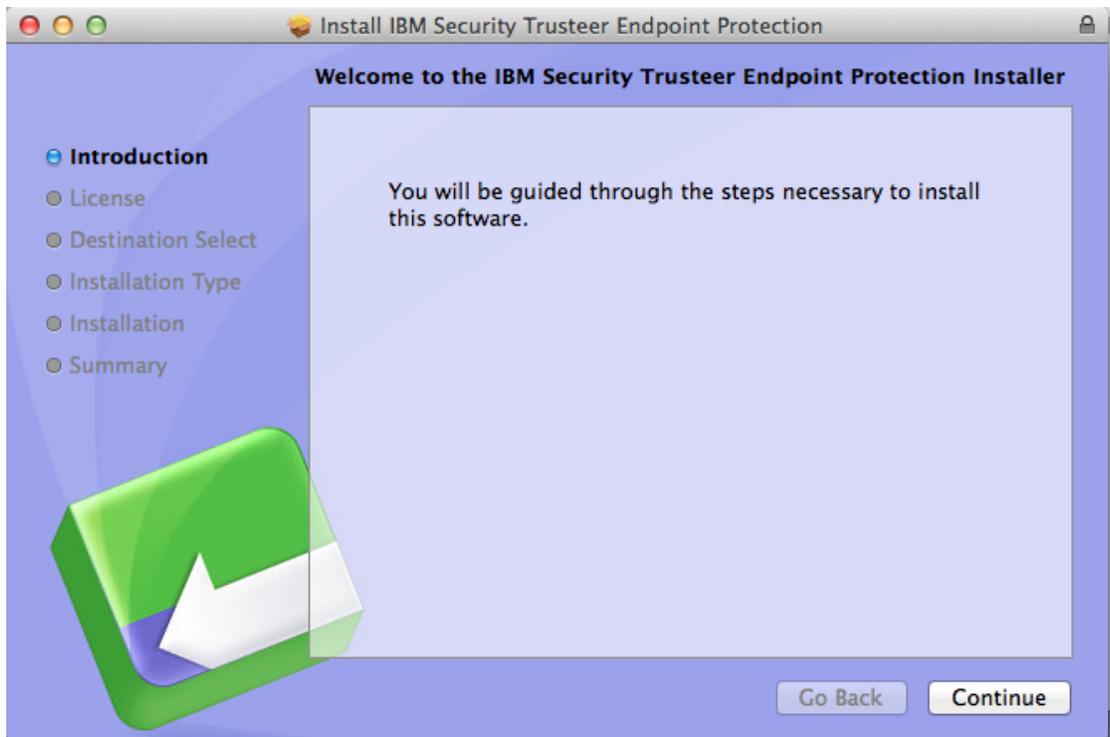
- iii. Go to 'Downloads' folder and double click on Rapport.dmg file.



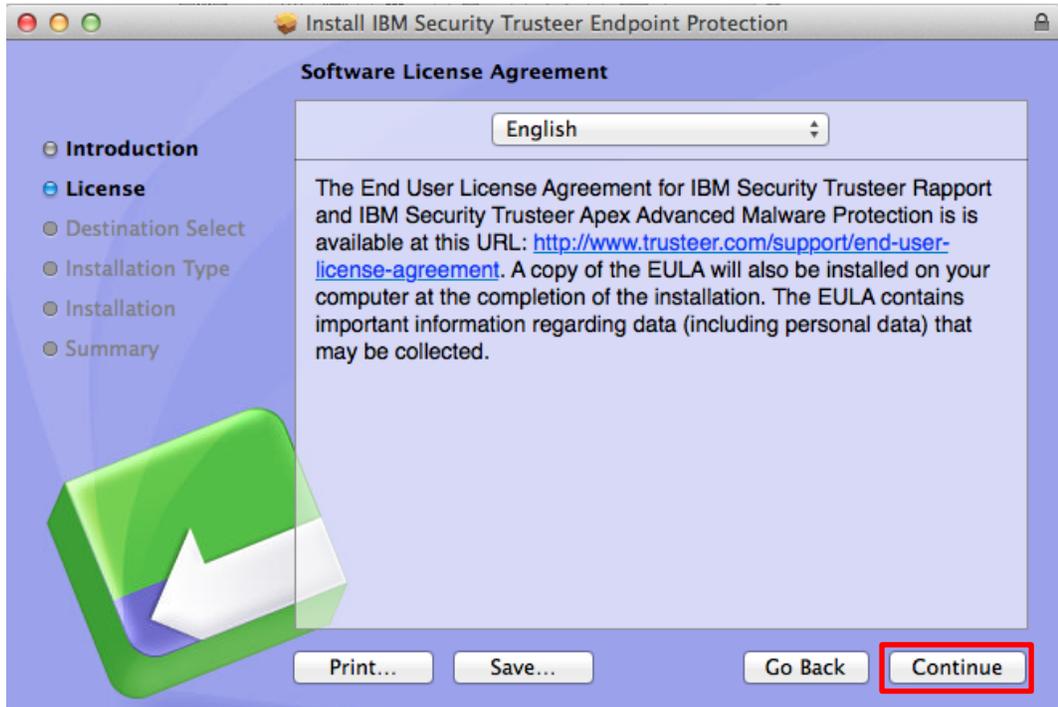
iv. There will be two files as shown below. Double click on Rapport.pkg.



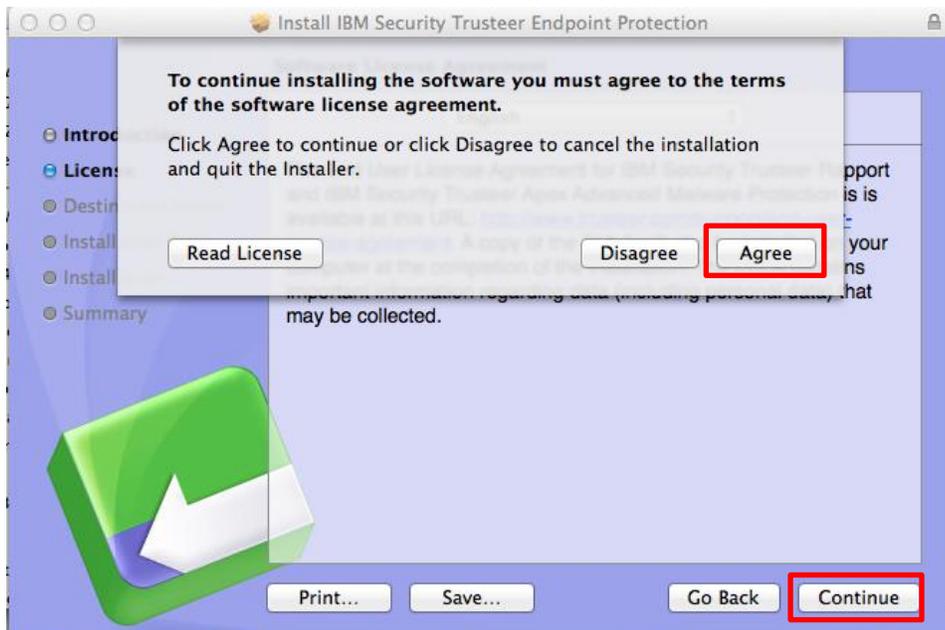
v. Follow the installation instructions on screen.



- vi. Initiate the installation by clicking 'Continue'.



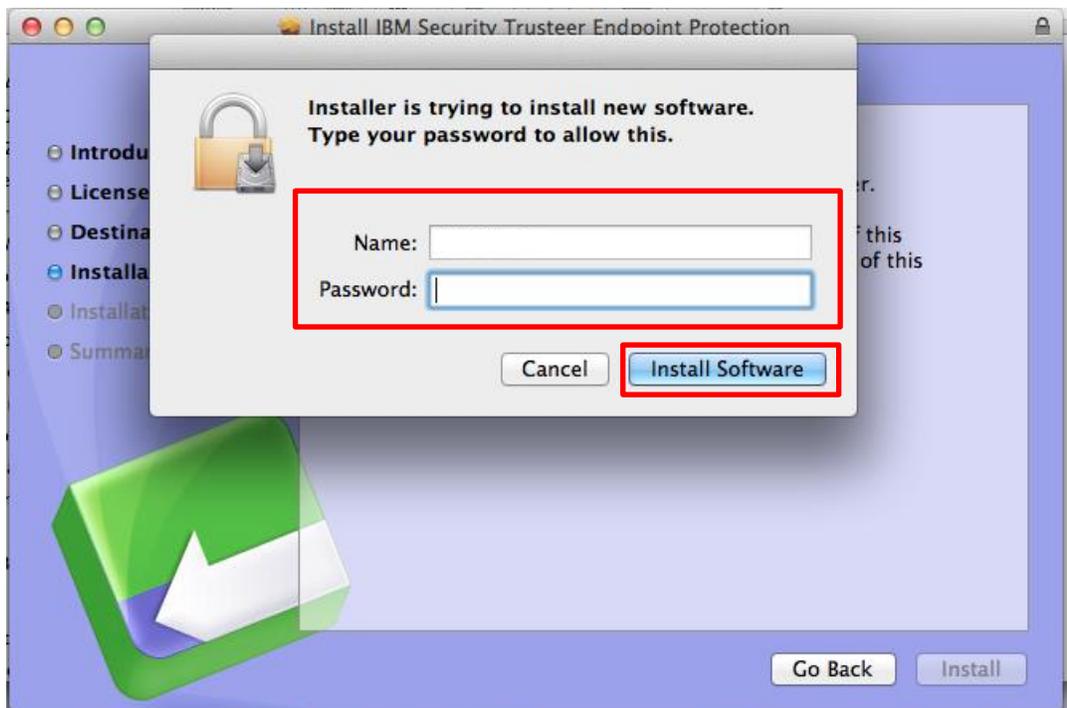
- vii. Please read the Terms and Conditions of use of IBM® Security Trusteer Rapport™ before clicking "Agree". To continue with the installation, click "Continue".



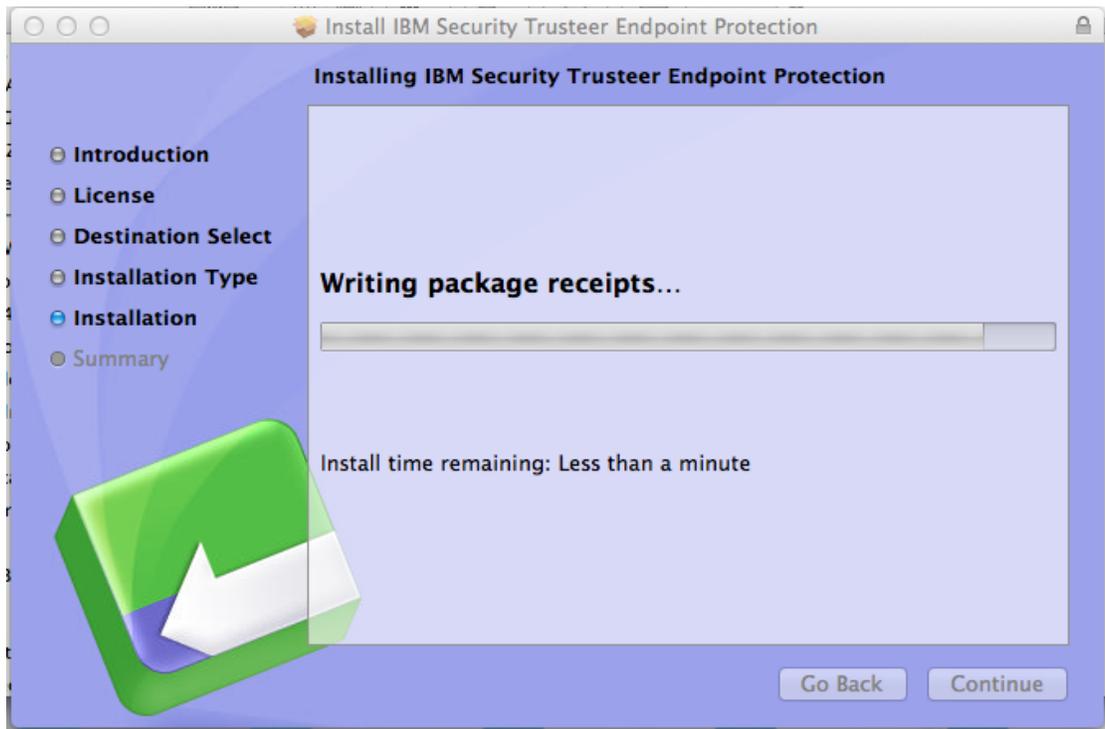
viii. Click 'Install'.



ix. Enter username and password of your operating system and click "Install Software" button



- x. You will see the progress of the installation as shown below.



- xi. Once installation is completed successfully, you will see the below message



- xii. To check that Trusteer rapport is installed, click on Safari (At top of left hand side) > System preferences or Setting icon (On the dock panel) and there you can see Trusteer Endpoint protection installed as below.

