



UOB PRVI Miles World Mastercard and UOB PRVI Miles Visa Card – S\$20 Grab Ride Voucher Campaign (the “Promotion”) Terms and Conditions (the “Terms and Conditions”)

1. Eligibility

- 1.1 This Promotion is valid from 1 to 30 September 2024, both dates inclusive (the “**Promotion Period**”). By participating in this Promotion, you agree to be bound by these Terms and Conditions.
- 1.2 This Promotion is open to all principal holders of a UOB PRVI Miles World Mastercard or UOB PRVI Miles Visa Card (“**Card**”) that is issued by United Overseas Bank Limited (“**UOB**”) in Singapore.
- 1.3 To participate in this Promotion, you must satisfy all of the following conditions:
- (a) you must successfully register to participate in this Promotion by sending in a SMS to 77862 using your Singapore mobile number registered with UOB during the Promotion Period in the following format (the “**SMS Registration**”):
- PMPT<space>Last 4 alphanumeric characters of your NRIC or Passport Number**
- Example: If your NRIC is S1234567A, you will need to send “PMPT 567A” to 77862; and*
- (b) be the first 300 Cardholders to successfully charge a total of at least S\$1,200 in Eligible Transactions (the “**Qualifying Spend**”) to your Card during the Promotion Period (“**Qualifying Period**”).
- 1.4 All SMS Registrations for this Promotion which are not in the format prescribed in these Terms and Conditions, sent to an incorrect number, sent from a mobile number which is not registered with UOB, or sent outside of the Promotion Period will be null and void.
- 1.5 If you have satisfied the conditions in Clauses 1.2 and 1.3 for the Qualifying Period, you shall be eligible to receive S\$20 worth of Grab ride Voucher (“**Voucher**”) for each Qualifying Period.
- 1.6 If you hold multiple principal Cards, the Eligible Transactions successfully charged to these principal Cards during the Promotion Period cannot be aggregated for the purposes of computing the Qualifying Spend.
- 1.7 You are entitled to redeem one (1) Voucher per Qualifying Period under this Promotion, regardless of (i) your aggregate Eligible Transaction amount per Qualifying Period and (ii) the number of principal Cards that you hold. If you hold multiple principal Cards and satisfy the conditions of the Promotion for more than one (1) Card, you are only entitled to redeem one (1) Voucher per Qualifying Period.
- 1.8 For the purposes of the Promotion:
- (a) “**Eligible Transactions**” refers to local and foreign credit card retail transaction(s) made at major airlines, lodging (including hotels), online travel agencies (including online travel aggregators) and/or regular travel agencies with their main business activity classified as airlines, lodging or travel services only (including card-not-present transactions like ecommerce/mail/phone order transactions) and successfully charged to your Card and posted on UOB’s system but shall exclude the Excluded Transactions.



(b) “**Excluded Transactions**” shall mean: -

- i. any transaction that is not classified under the applicable Merchant Category Codes (“**MCC**”) for airlines, lodging and/or travel services;
- ii. cash advance, late payment, personal loan, balance and/or funds transfer, SmartPay, funds to pre-paid cards or mobile wallets, fees, chargebacks, interests, reversals, interest charges and any finance charges;
- iii. balances owing on your Card account(s) accruing from months that do not fall within the relevant Qualifying Period;
- iv. any transaction that was subsequently cancelled, voided, disputed or reversed for any reason; and/or
- v. such other categories of transactions which UOB may exclude from time to time without notice or giving reasons.

1.9 For the avoidance of doubt:

- (a) UOB reserves the right at any time to amend the list of Eligible Transactions and the list of Excluded Transactions in its sole discretion and without any prior notice or giving any reasons.
- (b) A merchant’s registered MCC may not always correspond with its nature of business. The MCCs are assigned by the merchant’s acquiring bank. UOB does not determine the merchant’s MCC. UOB shall not be liable in any way whatsoever relating to the categorization of a merchant’s MCC.
- (c) All Card transactions effected in foreign currencies will be converted into Singapore dollars based on UOB’s then prevailing exchange rate applicable at the time of exchange. The transaction amount posted in your Card account will be used for the purposes of computing the Qualifying Spend for this Promotion.
- (d) Eligible Transactions incurred by the supplementary holder of your Card will be considered for the purposes of computing the Qualifying Spend for this Promotion.

Voucher

- 1.10 If you are eligible to receive the Voucher, a redemption notification setting out details on the redemption of the Voucher will be sent to you via SMS to your mobile number based in UOB’s records (or such other mode as UOB may determine in its sole discretion) at the end of the following month after the Qualifying Period (or such other date as UOB may determine in its sole discretion) (the “**Redemption Notification**”).
- 1.11 UOB reserves the right to decline any redemption of the Voucher if any one of the requirements set out in the Redemption Notice is not met at the time of redemption. UOB will not be liable in any way for any delay in receipt of the Redemption Notice. No replacement will be issued for a misplaced, lost, stolen or destroyed Redemption Notice.
- 1.12 The Voucher must be redeemed during the redemption period specified in the Redemption Notice. UOB will not extend the redemption period for any reason whatsoever.
- 1.13 Use of the Voucher remains subject to the prevailing terms and conditions imposed by the supplier of the Voucher (or such other terms and conditions which such supplier may impose subsequently in its sole discretion), which shall be your sole responsibility to comply with.
- 1.14 The Voucher is strictly non-transferable, non-refundable and non-assignable. The Voucher is not exchangeable for cash, credit or kind, in full or in part, and are not replaceable if lost, damaged or stolen.



- 1.15 UOB may substitute the Voucher with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 1.16 The Voucher is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Voucher. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Voucher and UOB assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Voucher. Any dispute regarding the Voucher is to be resolved directly with the merchant and/or supplier of the Voucher. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Voucher. For the purposes of this clause, "Voucher" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Voucher.

2. General

- 2.1 Sending and receiving SMS is dependent on an SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion and UOB shall not be responsible or liable for any undelivered, lost or delayed SMS sent to and/or received by any person. You shall pay and be solely responsible for all fees and charges imposed by your service providers for the sending and/or receipt of any SMS in connection with the Promotion. The SMS vendor, independent telecommunication authority or service provider or such other third party is a third party and is independent and beyond the control of UOB. UOB shall not be responsible or liable in any manner whatsoever for the delay in the transmission or receipt of any SMS or for any lost SMS.
- 2.2 The following persons shall not be eligible to participate in the Promotion:
- (a) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
 - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
 - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
 - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
- 2.3 UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the reward or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or third-party applications, howsoever caused.
- 2.4 If your Card account is not validly subsisting and in good standing, is closed, terminated and/or suspended for any reason whatsoever during the Promotion Period or before any award under this Promotion is credited, you will not be entitled to receive any such award.
- 2.5 UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion and determination as to whether a transaction qualifies to be eligible under this Promotion. UOB's decisions shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter relating to the Promotion.
- 2.6 If UOB determines that you are ineligible to participate in this Promotion or to receive any reward under this Promotion, UOB may in its sole discretion forfeit such reward, reclaim the reward or charge to and debit an amount equal to the value of the reward from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall



immediately reimburse UOB for the value of the reward through such means as UOB may determine in its sole discretion.

- 2.7 These Terms and Conditions shall be read in conjunction with the prevailing UOB Cardmember Agreement and any other terms that may be relevant in connection with this Promotion (collectively the “**Standard Terms**”). In the event of any inconsistency between (i) the Terms and Conditions and the Standard Terms, the Terms and Conditions shall prevail to the extent of such inconsistency; and (ii) the Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms and Conditions shall prevail to the extent that such discrepancy relates to this Promotion.
- 2.8 Notwithstanding anything in the Terms and Conditions, UOB may, at any time and at its discretion terminate the Promotion and/or vary any of the Terms and Conditions without giving any reason or prior notice or assuming any liability to any person, and all persons shall be bound by these amendments.
- 2.9 By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
- 2.10 A person who is not a party to the Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce the Terms and Conditions.
- 2.11 These Terms and Conditions shall be governed by the laws of the Republic of Singapore and you hereby agree to submit to the exclusive jurisdiction of the courts of Singapore.

United Overseas Bank Limited Co. Reg. No.193500026Z

1 September 2024

