



Dear Winner,

Thank you for participating in the UOB CDA Sign Up Promotion (1 August 2024 to 30 Sep 2024) ("Promotion").

Congratulation! We are pleased to inform you that you are eligible to receive a family photoshoot with The Love Studios ("Prize") for your child under the Promotion.

To redeem your Prize, please refer to the instructions below and complete your booking request by 31 March 2025 (the "Redemption Deadline").

The credit value is \$\$660.

The Love Studios Prize Detail

- 45 minutes photoshoot
- 15 images (Additional images will be \$\$4 per image)
- 6 pax
 (Additional pax will be \$\$30 per pax)





How to redeem:

- 1. Visit <u>go.uob.com/thelovestudios</u> to view all available photoshoot packages.
- 2. After deciding on your package, click on "Learn more".
- 3. Click on "Book Now" on the photoshoot package page.
- 4. You will be directed to a list of photographers to choose from. Different rates apply for tiers of photographers do note that the Unique Voucher Code entitles you to a credit amount of \$\$660. Any amount exceeding \$\$660 will be borne by you ("Winner").
- 5. You will be directed to an E-calendar on all available dates and timeslots.
- 6. Select your desired timeslot > Select and Continue > Key in your details > Pay deposit.
- 7. On the Payment page, enter your Unique Voucher Code stated in the notification email/ SMS sent by UOB > Pay and confirm. In the event the cost of the package exceeds the credit amount gifted by the Bank, the Winner will have to pay the balance of the photoshoot slot in full to confirm the booking.
- 8. You will receive a confirmation email immediately as an acknowledgement of a successful booking.

In the event of:

- Rescheduling the Winner can reschedule via Acuity Scheduling with the confirmation email when you click "Change Appointment". Rescheduling within 72 hours prior to your photoshoot is not allowed.
- No show your booking and gift voucher will be forfeited.

Terms & Conditions:

- 1. Redemption of the Prize is subject to the terms and conditions of the UOB CDA Sign Up Promotion (1 August 2024 to 30 Sep 2024) and the terms and conditions set out herein.
- 2. The gift voucher is exclusive and non-transferable.
- 3. No replacement will be issued for a lost, stolen or destroyed Redemption eDM/ SMS.
- 4. The Prize must be redeemed before the deadline stated above. UOB will not extend the redemption period for any reason whatsoever. Any Prize that is not redeemed by the redemption date stated above will be forfeited.
- 5. The Redemption eDM/SMS is limited to a one-time redemption of one Prize only.
- 6. In the event more than one Prize is redeemed with the Redemption eDM/ SMS, UOB may at its sole and absolute discretion reclaim the additional Prize(s) or an amount equal to the value of the additional Prize(s) in whatever manner it deems fit.
- 7. Use of the Prize remains subject to the prevailing terms and conditions impose by the supplier of the Prize (or such other terms and conditions which such supplier may impose subsequently in its sole discretion), which shall be your sole responsibility to comply with.