



Thank you for participating in the UOB CDA Limited Edition Baa Baa Sheepz Promotion (18 October 2024 to 31 December 2024) ("Promotion").

Congratulations! You are eligible to receive a limited-edition UOB x Baa Baa Sheepz® Hug Buddy ("Gift") for your child under the Promotion.

Please refer to the instructions below and redeem your Gift by the deadline stated in the redemption notice sent to you (the "Redemption Deadline").

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### How to redeem:

**Step 1:** Visit the website: <https://moomookow.setmore.com/> and make an appointment to redeem your Gift.

Under 'Services', select **UOB Redemption** > Select preferred date and time > Complete your details, and key in your Unique Voucher Code under the "Voucher Code" field > Confirm

Please note that redemption is strictly by appointment only.

**Step 2:** After receiving your appointment confirmation, you may proceed to the following address to redeem your Gift. You will need to present the original Redemption Notice (email / SMS / letter) and your original NRIC/Passport for redemption.

- **Redemption Address:**

Moo Moo Kow & Friends Service Centre

1 Yishun Industrial Street 1, #01-05, A'Posh Bizhub, Singapore 768160

- **Operation Hours:** Monday to Friday, 9:00 AM – 5:30 PM
- **Contact Number:** 6334 2822

If you are unable to redeem the Gift personally, please print and complete the authorisation slip set out in Annex 1 of the Terms and Conditions for Gift Redemption.

## TERMS AND CONDITIONS FOR GIFT REDEMPTION FOR UOB CDA LIMITED EDITION BAA BAA SHEEPZ PROMOTION (18 OCTOBER 2024 TO 31 DECEMBER 2024)

Thank you for participating in the UOB CDA Limited Edition Baa Baa Sheepz Promotion (18 October 2024 to 31 December 2024) (the "Promotion"). If you are eligible for the gift under the Promotion (the "Gift"), an email/ sms / letter has been sent to your email address/ mobile number/ mailing address registered with UOB informing you of your eligibility to redeem the Gift together with a serial code for redemption of the Gift (the "Redemption Notice").

To redeem your Gift as stated in the Redemption Notice, please present the original Redemption Notice and your original NRIC/Passport at the relevant redemption centre listed below:

Gift	Redemption Outlet: Customer Service Counter		Redemption Hours
UOB x Baa Baa Sheepz® Hug Buddy - Little Dreamer White - Medium	Moo Moo Kow & Friends Service Centre	1 Yishun Industrial Street 1, #01-05 A'Posh Bizhub, Singapore 768160	Operation Hours: Monday to Friday, 9:00 AM – 5:30 PM  Contact Number: 6334 2822

Please note that the Gift must be redeemed by the deadline stated in the Redemption Notice. If you do not redeem the Gift by the stipulated deadline, it will be forfeited.

You are required to make an appointment at [go.uob.com/baabaasheepz](https://go.uob.com/baabaasheepz) prior to collecting your Gift. Please refer to the step-by-step guide above.

### TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift personally, please print and complete the authorisation slip set out in Annex 1 below.

To redeem the Gift, the authorised person must present all of the following at the time of redemption:

- A forwarded copy of the Redemption Notice on his/her mobile phone
- A hardcopy of the original duly signed authorisation slip in the form set out in Annex 1 below
- A copy of your NRIC/Passport for verification purposes at the redemption centre
- The authorised person's original NRIC/Passport for verification purposes at the redemption centre

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift.

## TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT

1. Redemption of the Gift is subject to the terms and conditions of the Promotion and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption Notice.
3. If you are redeeming the Gift personally, you must present the Redemption Notice which contains the redemption voucher code and your original NRIC/Passport at the redemption centre.
4. The Gift must be redeemed before the deadline stated in the Redemption Notice. UOB will not extend the redemption period for any reason whatsoever. Any Gift that is not redeemed by the redemption date stated in the Redemption Notice will be forfeited.
5. The Redemption Notice is limited to a one-time redemption of one Gift only.
6. In the event more than one Gift is redeemed with the Redemption Notice, UOB may at its sole and absolute discretion reclaim the additional Gift(s) or an amount equal to the value of the additional Gift(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.

## ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption Notice on his/her mobile phone, a hardcopy of the original duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, \_\_\_\_\_ (Name of Customer), \_\_\_\_\_ (Last 4 characters of NRIC/Passport), hereby authorise \_\_\_\_\_ (Name of Authorised Person), \_\_\_\_\_ (Last 4 characters of NRIC/Passport), to redeem the Gift as mentioned in the Redemption Notice on my behalf.

Redemption Serial Code: \_\_\_\_\_

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift set out above and the terms and conditions governing the Promotion accessible via <https://www.uob.com.sg/personal/save/kids-accounts/child-development-account.page>.

Customer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_