

Mastercard Priority Pass Airport Lounge Program

Redemption Terms

1. The 2026 Q3 UOB Acquisition Offer (“Promotion”)

- (a) UOB FX+ cardholders who are winners of the Promotion (“**Eligible Cardholders**”) are entitled to receive one (1) complimentary Priority Pass™ annual membership and one (1) complimentary airport lounge visit for the Eligible Cardholder and one (1) accompanying guest. Eligible Cardholders and their guests can access Priority Pass lounge and receive the benefits and services described in the Lounge Listing (as defined below) up to 31 December 2027.
- (b) Each Eligible Cardholder will receive a unique invitation code (“UIC”) to enrol for the membership and claim the benefits.
- (c) Lounge Listing or Directory Information is provided by Collinson Group Limited (“**CGL**”) showing the names, locations, entry requirements and conditions of use for all the lounges participating in the Priority Pass Program and are made available to the Eligible Cardholder via the Priority Pass App and Priority Pass Website.

2. Payment for Lounge Visits

- (a) Any lounge visits by Eligible Cardholders or their guests more than one (1) complimentary lounge visit will be billed to the Eligible Cardholder. Eligible Cardholder agrees for CGL to charge the Eligible Cardholder directly for those lounge visits. If a lounge visit that is chargeable to the Eligible Cardholder is declined and UOB is billed instead for that lounge visit, Eligible Cardholder authorises UOB to debit from any of the Eligible Cardholder’s accounts with UOB without prior notice. If the monies standing to the credit of Eligible Cardholder’s accounts are insufficient to reimburse UOB, the Eligible Cardholder shall immediately reimburse UOB.
- (b) The current lounge fees that apply to Eligible Cardholder is attached hereto as Annex 1.
- (c) CGL reserves the right to request a lounge visit fee security deposit which may be used for either pre-payment by the Eligible Cardholder.

3. Eligible Cardholder Access to Priority Pass Lounge

- (a) Eligible Cardholders will be required to comply with the Conditions of Use available online at www.prioritypass.com or on the Priority Pass mobile application, as well as any additional terms and conditions applicable to the lounge or offer being used by the Eligible Cardholder. The Conditions of Use are subject to change from time to time without notice.
- (b) Eligible Cardholders wishing to access a participating Priority Pass lounge must present their valid, digital version of a Priority Pass membership card (“**Digital Membership Card**”) or UOB FX+ Debit Card (“**Eligible Card**”). The Digital Membership Card may be obtained by the Eligible Cardholder by registering for an account at the issuer specific Priority Pass URL, and subsequently accessed through the Priority Pass app. Eligible Cardholders using their Eligible Card must also mention “Priority Pass” to the lounge receptionist. No Eligible Cardholders will

be granted access to the lounge without their valid, eligible Digital Membership Card or Eligible Card. A valid boarding pass and an acceptable form of identification may also be required. No guest will be granted access to the lounge if not accompanied by an Eligible Cardholder.

4. CGL Services and Materials

- (a) The Eligible Cardholders can obtain information about Priority Pass, including the list of participating Priority Pass lounges that they are eligible to visit and offers that can be redeemed, and more detailed information about those lounges and offers, including location, opening times, facilities available and any additional terms or conditions, through:
- the Priority Pass website available at www.prioritypass.com;
 - the Priority Pass App (Eligible Cardholders will be required to register for an account before they can access information in the App); and
 - The Priority Pass customer service call centers (the customer service call center contact information is listed on www.prioritypass.com and the Priority Pass App).

5. Lounge Operation

- (a) Neither UOB, CGL nor Mastercard has any control over the opening times, facilities, service or personnel of any of the lounges participating in Priority Pass. Said lounges are subject to the administrative procedures of the individual lounge operators and may alter at any time without prior notification to UOB, CGL or Mastercard. Neither UOB, CGL nor Mastercard shall be liable for any loss, consequential loss or damages suffered by the Eligible Cardholder or Eligible Cardholder's guest as a result of any alteration in any lounge operator's administrative procedures or lounge facilities or for any wrongful information relating to Priority Pass given to Eligible Cardholder or Eligible Cardholder's guest by any lounge operator's employees or agents.
- (b) All Eligible Cardholder may not communicate directly with the operator of any participating Priority Pass lounge on any matter concerning Priority Pass, other than as otherwise provided herein. All queries, complaints, disputes and requests for assistance shall be communicated to CGL via their Contact channel as indicated in their website, <https://www.prioritypass.com/>.

6. Lost, Stolen or Cancelled Cards

- (a) In the event that the Eligible Cardholder is unable to access his/her Digital Membership Card (for example due to loss or theft of device), or if the Eligible Card is lost or stolen, the Eligible Cardholder must inform the CGL 24/7 global contact center to report such loss or theft. The Eligible Cardholder shall remain liable for the cost of all lounge visits made from a Eligible Card for which loss, theft or cancellation has been reported to CGL, up until three (3) business days from CGL being notified of such event.
- (b) In the event that the Eligible Cardholder needs to update their Eligible Card details, the Eligible Cardholder can do so by logging into the Priority Pass Website, or by calling the CGL 24/7 global contact center for assistance.

- (c) In the event that the relationship between UOB and any Eligible Cardholder or the Eligible Card should terminate for any reason, the Eligible Cardholder shall no longer have access to the Priority Pass Program.

7. Termination

- (a) The Eligible Cardholder understands that the availability of the Priority Pass Program to the Eligible Cardholders may be terminated by Mastercard at its discretion and at any time.

Annex 1 – Lounge Visit Pricing for Priority Pass Airport Lounge Program

For lounge visits charged directly to the Eligible Card, pricing for Eligible Cardholder and guest visits as follows:

Country of Visit	Eligible Cardholder Visits	Guest Visits
Any in the World	\$35.00	\$35.00

- (a) All pricing is in US\$.
- (b) All pricing is subject to change.