TERMS AND CONDITIONS FOR GIFT REDEMPTION FOR UOB ONLINE ACCOUNT OPENING WEEKLY FRIDAY PROMOTION (11 TO 25 SEPTEMBER 2026)

Thank you for participating in the UOB Online Account Opening Weekly Friday Promotion (11 to 25 September 2026) (the "**Promotion**").

We have sent you an SMS to your Singapore mobile number registered with us informing you of your eligibility to redeem an iPhone Air (the "**Gift**") with your serial code and Pin for redemption of the Gift (the "**Redemption SMS**").

To redeem your Gift, please present the Redemption SMS and inform the staff your date of birth in MMYY format at the redemption centre listed below.

Redemption Outlet: Customer Service Counter		**Redemption Hours**
Challenger @ Plaza Singapura	68 Orchard Rd, #04-12/12A Plaza Singapura, Singapore 238839	Monday to Sunday (11.00AM to 9.30PM)

Please note that the Gift must be redeemed by the deadline stated in your Redemption SMS.

Gifts which have not been redeemed by the stipulated deadline will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift personally, please print and **complete the authorisation slip set out in Annex 1 below**.

To redeem the Gift, the authorised person must present all of the following at the time of redemption:

- a forwarded copy of the Redemption SMS on his/her mobile phone; and
- a hardcopy original of the duly signed authorisation slip in the form set out in Annex 1 below.

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift.

TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT

1. Redemption of the Gift is subject to the terms and conditions of the Promotion and the terms and conditions set out herein.

2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.

3. The Gift must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Gift that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.

4. The Redemption SMS is limited to the redemption of one Gift only.

5. The Gift may come in different colours and will be subject to availability and based on a first-come-first-served basis. You may wish to call and/or email the redemption centre to check on stock availability before collection.

6. In the event more than one Gift is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the Gift(s) or an amount equal to the value of the Gift(s) in whatever manner it deems fit.

7. The authorisation slip will be retained by the redemption centre and returned to UOB.

8. The Gift is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Gift and UOB assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Gift. Any dispute regarding the Gift is to be resolved directly with the merchant and/or supplier of the Gift. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Gift. For the purposes of this clause, “Gift” includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Gift.

9. By redeeming the Gift under the Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including personal data) for the purposes of the Promotion (including with respect to the redemption of Gift) and to contact you, including by voice call or text message.

ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on the person's mobile phone and a hardcopy original of the duly signed authorisation slip.

I, _____ (Name of Customer), whose date of birth is _____(MM/YY), hereby authorise _____ (Name of Authorised Person) to redeem the iPhone Air on my behalf.

Redemption Serial Code: _____

Pin: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift set out above and the terms and conditions governing the Promotion available on https://www.uob.com.sg/personal/promotions/save/index.page (collectively, the Terms and Conditions).

Customer's Signature: _____ Date: _____

I confirm that:

(a) I have read, understood and agree to the Terms and Conditions; and

(b) I have redeemed the Gift.

Authorised Person's Signature: _____ Date: _____