



**TERMS AND CONDITIONS FOR GIFT REDEMPTION FOR
UOB ONLINE ACCOUNT OPENING WEEKLY FRIDAY PROMOTION
(5 TO 26 SEPTEMBER 2025)
(3 TO 24 OCTOBER 2025)**

Thank you for participating in the UOB Online Account Opening Weekly Friday Promotion (5 to 26 September 2025) or UOB Online Account Opening Weekly Friday Promotion (3 to 24 October 2025) (each, the **"Promotion"**).

We have sent you an SMS to your Singapore mobile number registered with us informing you of your eligibility to redeem a 10-gram 999.9 gold bar (PAMP® Rosa Gold Minted Bar) (the **"Gift"**) together with your serial code for redemption of the Gift (the **"Redemption SMS"**).

To redeem your Gift, please present the Redemption SMS and your original NRIC/Passport to the staff at the redemption centre listed below.

Redemption Outlet: Customer Service Counter	Redemption Hours
Safe Deposit Box Centre (Main) No. 80 Raffles Place, UOB Plaza 1 Basement 1 Singapore 048624 Contact: 1800 222 2121	Monday to Fridays: 9:30AM – 4:30PM Closed on Public Holidays

Please note that the Gift must be redeemed by the deadline stated in your Redemption SMS. Gifts which have not been redeemed by the stipulated deadline will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift personally, please print and **complete the authorisation slip set out in Annex 1 below**.

To redeem the Gift, the authorised person must present all of the following at the time of redemption:

- a forwarded copy of the Redemption SMS on his/her mobile phone;
- a hardcopy original of the duly signed authorisation slip in the form set out in Annex 1 below;
- a copy of your NRIC/Passport for verification purposes at the redemption centre; and
- the authorised person's original NRIC/Passport for verification purposes at the redemption centre.

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift.



TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT

1. Redemption of the Gift is subject to the terms and conditions of the Promotion and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.
3. For record purposes, the person redeeming the Gift must complete the redemption acknowledgement slip set out in Annex 2 below and submit the completed redemption acknowledgement slip to the staff at the redemption centre at the time of redeeming the Gift.
4. The Gift must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Gift that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.
5. The Redemption SMS is limited to the redemption of one Gift only.
6. In the event more than one Gift is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the Gift(s) or an amount equal to the value of the Gift(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.
8. The Gift under the Promotion is strictly non-returnable and cannot be sold back to any UOB entity or its affiliates. Each Gift is tagged with a unique serial code, which will be recorded and tracked by UOB for verification and to ensure adherence to the terms and conditions of the Promotion.
9. The Gift is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Gift and UOB assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Gift. Any dispute regarding the Gift is to be resolved directly with the merchant and/or supplier of the Gift. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Gift. For the purposes of this clause, "Gift" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Gift.
10. By redeeming the Gift under the Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including personal data) for the purposes of the Promotion (including with respect to the redemption of Gifts) and to contact you, including by voice call or text message.





ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on the person's mobile phone, a hardcopy original of the duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, _____ (Name of Customer), _____ (Last 4

characters of NRIC/Passport), hereby authorise

_____ (Name of Authorised Person), _____ (Last 4

characters of NRIC/Passport), to redeem the 10-gram 999.9 gold bar (PAMP® Rosa Gold Minted Bar)

on my behalf.

Redemption Serial Code: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift set out above and the terms and conditions governing the Promotion available on <https://www.uob.com.sg/personal/promotions/save/index.page>.

Customer's Signature: _____ Date: _____





ANNEX 2: REDEMPTION ACKNOWLEDGEMENT SLIP

Redemption of:

☐ One (1) x 10-gram 999.9 gold bar (PAMP® Rosa Gold Minted Bar)

To redeem the Gift, please complete the section below and ensure that:

- your name as per NRIC/Passport and last 4 digits of your contact number indicated in the section below match the Bank's records or the details in the authorisation slip (as the case may be); and
- you have read and understood the terms and conditions for redeeming the Gift (accessible via <https://www.uob.com.sg/personal/promotions/save/index.page>) (the "**Terms and Conditions**") before redemption.

Redeemed by: (To be completed by customer / authorised person)

Customer's / Authorised Person's Name: _____

Customer's / Authorised Person's last 4 digits of Contact Number: _____

Redemption Serial Code: _____

☐ I have read, understood and agree to the Terms and Conditions and confirm that I have redeemed the Gift.

Signature

Date

FOR BANK USE ONLY

Witness by: _____
Signature

Redemption Centre Staff Name: _____

10-gram 999.9 gold bar Serial Code: _____

Date: _____

