



**TERMS AND CONDITIONS FOR PRIZE REDEMPTION FOR
UOB BIG SAVINGS PAYOUT PROMOTION (1 APRIL 2024 TO 29 JUNE 2024)**

Thank you for participating in the UOB Big Savings Payout Promotion (1 April 2024 to 29 June 2024) (the “**Promotion**”). If you are eligible for the prize under the Promotion (the “**Prize**”), an SMS will be sent to your Singapore mobile number registered with UOB informing you of your eligibility to redeem the Prize together with a serial code for redemption of the Prize (the “**Redemption SMS**”).

To redeem your Prize as stated in the Redemption SMS, please present the original Redemption SMS and the original of your NRIC/Passport at the relevant redemption centre listed below:

Prize	Redemption Outlet: Customer Service Counter		Redemption Hours
S\$1,200 worth of NTUC shopping vouchers	Joinus Redemption Centre	175 Bencoolen Street, Burlington Square #01-27, Singapore 189649 Nearest MRT: Rochor Station DT13, Exit A	Monday to Friday, 11.00am – 7.00pm Saturday, 11.00am – 6.00pm Closed on Sundays and Public Holidays Contact No. 6238 1802

Please note that the Prize must be redeemed by the deadline stated in the Redemption SMS. If you do not redeem the Prize by the stipulated deadline, it will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Prize personally, **please print and complete the authorisation slip set out in Annex 1 below.**

To redeem the Prize, the authorised person must present all of the following at the time of redemption:

- A forwarded copy of the Redemption SMS on his/her mobile phone
- A hardcopy of the original duly signed authorisation slip in the form set out in Annex 1 below
- A copy of your NRIC/Passport for verification purposes at the redemption centre
- The authorised person’s original NRIC/Passport for verification purposes at the redemption centre

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Prize.

TERMS AND CONDITIONS FOR THE REDEMPTION OF THE PRIZE

1. Redemption of the Prize is subject to the terms and conditions of the UOB Big Savings Payout Promotion (1 April 2024 to 29 June 2024) and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.
3. If you are redeeming the Prize personally, you must present the Redemption SMS which contains the redemption serial code and your NRIC/Passport at the redemption centre.
4. The Prize must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Prize that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.
5. The Redemption SMS is limited to a one-time redemption of one Prize only.
6. In the event more than one Prize is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the additional Gift Set(s) or an amount equal to the value of the additional Prize(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.
8. Use of the Prize remains subject to the prevailing terms and conditions imposed by the supplier of the Prize (or such other terms and conditions which such supplier may impose subsequently in its sole discretion), which shall be your sole responsibility to comply with.

ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on his/her mobile phone, a hardcopy of the original duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, _____ (Name of Customer), _____ (Last 4 characters of NRIC/Passport), hereby authorise

_____ (Name of Authorised Person), _____ (Last 4 characters of NRIC/Passport), to redeem the Gift Set as mentioned in the Redemption SMS on my behalf.

Redemption Serial Code: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift Set set out above and the terms and conditions governing the Promotion accessible via <https://www.uob.com.sg/personal/promotions/save/index.page>.

Customer's Signature: _____ Date: _____