



UOB Cardmembers Redemption with UNI\$ Terms and Conditions

Taylor Swift | The Eras Tour in Singapore

1. The Promotion is only valid from 9 February 2024 to 15 February 2024, 2359 hour (both dates inclusive) (“**Promotion Period**”), while stocks last. SMS or form request(s) submitted after Promotion Period will not be considered.
2. By participating in this Promotion, you are deemed to have agreed to be bound by the terms and conditions of this Promotion (the “**Terms and Conditions**”).
3. This Promotion is only open to selected Principal Cardmembers who have received an SMS or eDM invitation (“**Invitation**”) from United Overseas Bank Limited (“**UOB**” or “**the Bank**”) regarding this Promotion and whose Credit Card account(s) is/are valid, subsisting, in good standing and satisfactorily conducted as determined by UOB in its sole and absolute discretion (“**Selected Customers**”).
4. A Selected Customer may, subject to Clause 6 below, participate in this Promotion and redeem a pair of Taylor Swift | The Eras Tour in Singapore (2024) (“**Concert**”) tickets from either of the following available categories (“**Tickets**”):

VIP Category	UNI\$ required (for 2 tickets)
VIP 1 (worth S\$1,248 per ticket)*	UNI\$ 99,840
VIP 2 (worth S\$748 per ticket)*	UNI\$ 59,840

*Please note that the ticketing agent, Ticketmaster, charges a booking fee of S\$20 per ticket and this is included within the required UNI\$

5. There will be no selection of Concert date and seats for the Tickets. Seat allocation for the successfully redeemed Tickets are based on availability.
6. To participate in this Promotion and make a redemption of the Tickets using your UNI\$, you must successfully
 - a. Send an SMS to 77862 with your Singapore mobile number registered in the Bank’s records in the following format during the Promotion Period (“**Redemption Request**”):

REDEEM<space>last 4 characters of NRIC/Passport No.<space>VIP Category of your choice (E.g. REDEEM 234A VIP1)
 - b. Submit an online form on <https://go.uob.com/redemption> with your details during the Promotion Period (“**Redemption Request**”). Application for UOB Payment Facility at a preferential rate of 1.7% administrative fee is only available using the online application link on this webpage.
6. A Redemption Request will be invalid and rejected if it is not in the valid format and/or if you do not have sufficient UNI\$ available at the point of redemption.
7. For the avoidance of doubt, each Selected Customer is only eligible to redeem 2 Tickets under this Promotion. If you submit more than one Redemption Requests (either via SMS or Redemption Request form on the webpage), only your first valid Redemption Request will be processed; and subsequent Redemption Requests will not be considered.
8. The redeemed Tickets (in the form of electronic tickets), Concert details (such as Concert date and assigned seats) and VIP package collection details will be sent to your UOB registered email address 2 weeks prior the concert date.
9. Tickets are limited in quantity and redemption is on a first come, first served basis, whilst stocks last and subject to availability. UOB shall not be required to notify and/or update on the stock availability of the Tickets.



10. The redeemed Tickets are strictly non-transferable and non-assignable. The Tickets are not exchangeable for cash, credit or kind, in full or in part. No reservation, refund or exchange of the Tickets is allowed.
11. The redemption of UNI\$ in exchange for the Tickets is subject to and governed by the UOB Rewards Plus terms and conditions available at https://www.uob.com.sg/assets/pdfs/personal/cards/rewardsplus_tnc.pdf.
12. Reselling of the Tickets is strictly prohibited.
13. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with your participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or third party applications, howsoever caused.
14. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion/redemption. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
15. Sending and receiving SMS is dependent on a SMS vendor, an independent telecommunication authority or service provider or such other third party and UOB shall not be responsible or liable for any undelivered, lost or delayed SMS sent to, sent by, and/or received by you. You shall pay and be solely responsible for all fees and charges imposed by such service providers for the sending and/or receipt of any SMS in connection with the Promotion. The SMS vendor, independent telecommunication authorities or service provider or such other third party is a third party and is independent and beyond the control of UOB. UOB shall not be responsible or liable in any manner whatsoever for the delay in the transmission or receipt of any SMS or for any lost SMS.
16. The Terms and Conditions shall be read in conjunction with the Bank's prevailing UOB Cardmembers Agreement and UOB Rewards Programme terms and conditions, and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and Conditions and the Standard Terms, the Terms and Conditions shall prevail to the extent of such inconsistency; and (ii) the Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms and Conditions shall prevail to the extent that such discrepancy relates to this Promotion.
17. Admission to the Concert is at all times subject to the terms and conditions of the relevant third parties including but not limited to the ticketing agent, the Concert promoter and venue operator. Failure to comply with any such terms and conditions may result in refusal of admission to the Concert or request to leave the venue/Concert without any refund.
18. The Tickets are subject to Ticketmaster's terms and conditions and policies. You are advised to review Ticketmaster's full terms and conditions prior to participating in this Promotion or submitting a Redemption Request.



19. The services and products relating to the Tickets and/or Concert are supplied by third party merchants and/or suppliers (including but not limited to, Ticketmaster, the event promoter and the venue operator), and UOB is not an agent of such third-party merchants and/or suppliers. Accordingly, UOB makes no warranty or representation to the quality, value, merchantability or fitness for purpose or performance of the goods, products and services provided by the third-party merchants and/or suppliers and UOB assumes no liability or responsibility for the acts or omissions of the third-party merchants and/or suppliers or any non-performance or defects in such services and products (including but not limited to the Tickets to the Concert and/or the Concert itself). Any dispute about the services and products must be resolved directly with the third-party merchants and/or suppliers. UOB shall not be required to assist or act on your behalf in communicating with the third-party merchants and/or suppliers.
20. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms and Conditions, and all persons shall be bound by such amendments.
21. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties (including but not limited to Ticketmaster) collecting, using and disclosing your information (including personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
22. You shall keep this Terms and Conditions, this Promotion and all related matters confidential.
23. A person who is not a party to the Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce the Terms and Conditions.
24. The Terms and Conditions shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.





UOB Cardmembers Privileges Terms and Conditions

Taylor Swift | The Eras Tour in Singapore

- This UOB Cardmembers Privileges are valid for cardholders (“**Eligible Cardmembers**”) of the following Cards (each, an “**Eligible Card**”), unless otherwise stated:
 - UOB Credit Cards issued in Singapore, Malaysia, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia);
 - UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - Citi-branded Credit Cards issued in Malaysia, Thailand or Vietnam;
 - Citi-branded Debit Cards issued in Malaysia or Thailand or Vietnam.
- Eligible Cardmembers have the opportunity to purchase UOB Presale Tickets to Taylor Swift | The Eras Tour in Singapore before the General On-Sale. The UOB Presale starts 12PM July 5, 2023 (Singapore time) and ends on 9AM July 7, 2023 (Singapore time).
- Eligible Cardmembers also have the opportunity to purchase a number of tickets reserved for UOB Cardmembers during the UOB Reserved Tickets On-sale. The UOB Reserved Tickets On-sale starts 12PM July 7, 2023 (Singapore time).
- Limited tickets are reserved for Eligible Cardmembers during the UOB Presale and UOB Reserved Tickets On-sale. UOB does not control the ticket inventory and does not guarantee ticket availability. Demand for tickets is expected to be exceptionally high. Ticket availability is limited and subject to currently available inventory. Tickets will be sold on a first-come, first-served basis while supplies last.
- Tickets must be purchased at [ticketmaster.sg](https://www.ticketmaster.sg). The purchase of tickets is subject to Ticketmaster’s terms and conditions. Eligible Cardmembers are advised to review Ticketmaster’s terms and conditions prior to purchase. Ticket sales are limited to 4 per account.
- Payment for tickets must be made with an Eligible Card in a single transaction. Completion of tickets purchase is subject to Ticketmaster’s acceptance of Visa, Visa Electron, MasterCard®, American Express®, China Union Pay or Japan Credit Bureau, unless otherwise stated.
- This UOB Cardmembers Privileges are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.
- The trademarks “Citi”, “Citigroup”, the Arc design and all similar trademarks and derivations thereof are used temporarily under licence by United Overseas Bank (Malaysia) Bhd, United Overseas Bank (Thai) PCL and United Overseas Bank (Vietnam) Limited from Citigroup Inc and related group entities.
- Information is correct at time of publication. UOB makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
- UOB assumes no responsibility for any loss or damage or expenses arising in connection with the offers, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a Cardmember’s eligibility in the offers.





- Admission to this event is at all times subject to the terms and conditions of the promoter and venue operator. Failure to comply with any promoter or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
- UOB is not an agent of the third party merchants (including but not limited to, Ticketmaster, the event promoter and the venue operator). Accordingly, UOB makes no representation to the quality or performance of the goods and services provided by the third party merchants and UOB assumes no liability or responsibility for the acts or omissions of the third party merchants or any non-performance or defects in the tickets and/or the event. Any dispute about the quality or service standard must be resolved directly with the third party merchants. UOB shall not be required to assist or act on your behalf in communicating with the third party merchants.
- UOB reserves the right to vary or amend the terms and conditions governing this UOB Cardmembers Privileges without notice or withdraw or discontinue this UOB Cardmembers Privileges at any time without any notice or liability to any party.

