

Frequently Asked Questions (FAQs)

Celebrate the Arrival of the *Disney Adventure* with UOB at UOB Main Branch

No.	Question	Answer
General		
1	What is the "Celebrate the Arrival of <i>Disney Adventure</i> with UOB at UOB Main Branch" about?	The "Celebrate the Arrival of <i>Disney Adventure</i> with UOB at UOB Main Branch" has <i>Disney Adventure</i> -inspired medallion pins for redemption via TMRW App.
2	What are the Participating Branches?	The Participating Branch: UOB Main Branch
3	When is the "Celebrate the Arrival of <i>Disney Adventure</i> with UOB at UOB Main Branch" happening?	This Campaign will be conducted from 26 February 2026 to 30 April 2026 .
4	Who is eligible for this Campaign?	This campaign is open to all UOB customers and has registered for UOB TMRW App .
Medallion Pin Redemption		
5	Can I get multiple Medallion Pins?	Each individual customer is only able to grab and redeem one (1) Medallion Pin Redemption Coupon. Subsequently, each individual customer is only able to redeem one (1) <i>Disney Adventure</i> -inspired medallion pin.
6	Can I collect a Medallion Pin on behalf of someone else?	No, you will not be able to collect a Medallion Pin on behalf of another person.
7	Are the Medallion Pins redemption in all branches?	No, kindly head down UOB Main Branch during operating hours to redeem the Medallion Pin.

No.	Question	Answer
8	What do I need to do to redeem a <i>Disney Adventure</i> -inspired Medallion Pin?	<p>a. Step 1: Grab a dedicated coupon from Rewards+ via UOB TMRW App ("Medallion Pin Redemption"). A minimum of 150 coupons will be issued every week ("Release Week") on a Thursday, throughout the day and available on a first-come-first-served basis. Every UOB TMRW App user is only limited to grab one (1) coupon on every Thursday release week_during the Campaign Period;</p> <p>b. Step 2: Post an Instagram story with any of the photo points and tag @UOBGroup with hashtag #UOBxDisneyCruiseAdventure; and</p> <p>c. Step 3: Walk into UOB Main Branch during branch operating hours AND request for the PIN code from the in-branch representative to successfully redeem the Medallion Pin Redemption Coupon, to receive a complimentary <i>Disney Adventure</i>-inspired medallion pin</p>
9	Can I redeem more than one Medallion Pin?	Each individual customer is only able to redeem one (1) <i>Disney Adventure</i> -inspired medallion pin per redeemed Medallion Pin Redemption Coupon.
10	Are there any additional fees or charges to the Medallion Pin?	No, there will not be any additional fees or charges for the Medallion Pin redemption.
11	When can I expect to receive the Medallion Pin?	You will be able to receive the Medallion Pin upon successful redemption of the Medallion Pin Redemption Coupon, subject to availability (while stocks last).
12	Can I exchange my Medallion Pin for something else?	No. The Medallion Pin is strictly not transferable, not exchangeable for cash, credit or kind, in full or in part, and is not replaceable if lost, damaged or stolen. No reservation, refund or exchange of the Medallion Pin is allowed.
13	Are the Medallion Pins in all branches?	No, kindly head down to UOB Main Branch during operating hours to redeem the Medallion Pin.