



FAQs: UOB Preferred Visa Card – New Card Design and Card Name from 10 March 2026

1. What is changing with the UOB Preferred Visa Card?

On 10 March 2026, UOB will be introducing a new card design for the re-branding of the “UOB Preferred Platinum Visa Card” to “UOB Preferred Visa Card”. This update refreshes the card’s look with the addition of a new complimentary travel insurance benefit.

2. What are the new complimentary travel insurance benefits?

With effect from 10 March 2026, you will be able to enjoy the following benefits for your travels:

- Credit Card Liability Protector coverage of S\$5,000
- Public Conveyance Personal Accident of S\$500,000
- Travel inconvenience coverage includes travel delay, flight overbooking and flight misconnection
- Emergency Medical Assistance of up to S\$50,000 due to an accident or illness

You will be required to opt-in to activate your complimentary travel insurance coverage for your UOB Preferred Visa Card before the departure of your trip. Please refer to go.uob.com.sg/preferred for more details.

2.a. If I’m holding the old card design, can I enjoy the new complimentary travel insurance benefits?

Yes. Regardless of the card face design, all UOB Preferred Visa cardmembers will be able to enjoy the new complimentary travel insurance benefits with effect from 10 March 2026.

3. Will my current card still work after 10 March 2026?

Yes. You can still use your existing card until its stated expiry date. As this update primarily involves the card name and design, along with the addition of a new complimentary travel insurance benefit. There will be no impact to your card’s existing functionality, benefits, or rewards.

4. When will I receive the new card design?

The new card design will be sent out to all cardmembers progressively with effect from 10 March 2026:

- Upon card renewal (when the current card expires), or
- For card replacement (e.g., due to loss or damage)



5. Will there be two card designs in circulation?

Yes. As this change primarily involves the card name and design, both the existing and the refreshed card designs will be in circulation during the transition period.

6. Do I need to take any action to get the new design?

No action is required on your part. If your card is issued or reissued on or after 10 March 2026, you will automatically receive the new design.

To avoid any potential disruption to your card usage, we strongly encourage you to activate and begin using your new UOB Preferred Visa Card as soon as you receive it.

7. Is the new card design compatible with mobile wallets and contactless payments?

Yes. The new card design retains full compatibility with mobile wallets (e.g., Apple Pay, Google Pay) and contactless payment features.

8. Why do I still see the old card design on my mobile wallet even though I have received the new card design?

Please note that the card design will not be updated on mobile wallet automatically. It will only be updated to the new card design if you re-tokenise the card.

9. I prefer the existing card design. Is it possible to continue using it?

We understand that card design is a personal preference. However, all cards issued or replaced from 10 March 2026 will be issued with the new design.

10. Will there be additional Credit Limit granted to me in view of the new UOB Preferred Visa Card?

There will be no change to the Credit Limit granted to you across all Cards issued to you or for your Card Account in respect of the new UOB Preferred Visa Card.



11. What are the annual fees for the new UOB Preferred Visa Card?

There are no changes to the annual fees.

Card Type	Annual Fee
Principal Card	S\$196.20
1st Supplementary Card	Free
2nd & subsequent Supplementary Cards	S\$98.10

Your card will be automatically renewed on each card anniversary unless cancelled, and the annual fee will be debited from your Card Account.

If you have sufficient unused UNIS, they will be automatically used to offset your annual fee:

UNIS Amount	Offset Applied
UNIS3,250	50% of the annual fee
UNIS6,500	Full annual fee

No action is required on your part if you have enough UNIS. You may also request a fee waiver through: UOB TMRW app, Phone Banking, or UOB Digital Assistant, subject to the Bank's review and approval.