How to purchase your tickets

KATSEYE: THE WILDWORLD TOUR in SINGAPORE

UOB Mastercard Cards Presale:

1. To purchase tickets, you must have a registered Ticketmaster account. If you do not have an existing account, we recommend registering for an account with Ticketmaster before the UOB World Elite Mastercard Presale and UOB Mastercard Cards Presale (All UOB Mastercard Debit / Credit Cards) begin.

2. UOB Cardmembers with the following eligible UOB World Elite Mastercard Cards will have priority access during the UOB World Elite Mastercard Cards Presale on 11 November 2026, Wednesday, 12:00PM to 2:00PM (SGT), or whilst stocks last:

   - Singapore : UOB Lady's Solitaire Metal Card, UOB Regal Business Metal Card
   - Indonesia : UOB Zenith Card
   - Malaysia : UOB Zenith Card
   - Thailand : UOB Zenith Card, UOB KrisFlyer World Elite Card, UOB Royal Orchid Plus Preferred Card

3. UOB Cardmembers with the following eligible UOB Mastercard Cards will have priority access during the UOB Mastercard Cards Presale (All UOB Mastercard Debit / Credit Cards) from 11 November 2026, Wednesday, 4:00PM to 12 November 2026, Thursday, 12:00PM (SGT), or whilst stocks last:
   - UOB Mastercard Credit Cards issued in Singapore, Malaysia, Thailand, Vietnam or Indonesia
   - UOB Mastercard Debit Cards issued in Singapore, Malaysia, Thailand or Vietnam

4. For Cardmembers eligible for UOB World Elite Mastercard Presale, please keep your eligible UOB World Elite Mastercard Card handy as you'll need to enter the first 6 digits of the card number during the UOB World Elite Mastercard Cards Presale to complete the purchase.

5. Login to your Ticketmaster Singapore account before entering the ticket purchase queue by visiting https://www.ticketmaster.sg/.

6. Tickets to **KATSEYE: THE WILDWORLD TOUR in SINGAPORE** is expected to be in high demand. To ensure a fair ticket-buying experience, Presale(s) and General Sale will use Ticketmaster's **Smart Queue** technology, designed to keep bots out and give fans a fair chance. Familiarise yourself with Smart Queue here. When ticket sales begin, you'll be assigned a **random place in the queue**. Your position is **not** based on when you enter the Waiting Room, though we recommend entering **15-30 minutes before** the sale starts to be ready. Once you're in the queue, **do not refresh your browser**, as this will send you to the back of the line.

7. When it is your turn to purchase tickets, follow the on-screen prompts to select your desired ticket category, quantity, and concert date. Seat assignment will be determined by Ticketmaster Singapore's system based on the best seat available. You are allowed a maximum of four (4) tickets per transaction. For Cardmembers eligible for UOB World Elite Mastercard Cards Presale, please enter the first 6 digits of your eligible UOB World Elite Mastercard Card number to access the ticket purchase page.

8. Ensure that you use a valid and eligible UOB World Elite Mastercard Card during the UOB World Elite Mastercard Cards Presale or a valid and eligible UOB Mastercard Card during the UOB Mastercard Cards Presale (All UOB Mastercard Debit / Credit Cards) for payment at check-out to secure your tickets. You'll be given around 10 minutes to complete the payment transaction.

9. You can choose if you want to opt for Secure Ticket and then enter your payment details to make payment with your eligible UOB World Elite Mastercard Card during the UOB World Elite Mastercard Cards Presale or your eligible UOB Mastercard Card during the UOB Mastercard Presale (All UOB Mastercard Debit / Credit Cards).

10. Tickets for this tour will be mobile-only. You can access your tickets via mobile web browser at Ticketmaster.sg. Learn all you need to know about Mobile Tickets.

11. Access to and purchase of tickets at the UOB World Elite Mastercard Cards Presale and the UOB Mastercard Cards Presale (All UOB Mastercard Debit / Credit Cards) is subject to the UOB Cardmembers Privileges Terms and Conditions for **KATSEYE: THE WILDWORLD TOUR in SINGAPORE** via priceless.com/uob.

12. Tickets are subject to Ticketmaster Singapore's terms and conditions and policies at Terms of Use | Ticketmaster SG (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms ("**Ticket Key Terms**").

Admission requirements/policy

13. Please present your ticket for ticket scanning to enter the venue at the doors.

14. Admission to the show is at all times subject to the terms and conditions of the tour promoter and show venue operator. Failure to comply with any of the tour promoter or show venue terms and conditions may result in refusal of admission or a request to leave the show venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The show venue reserves the right to refuse admission.

Prohibition against re-selling

15. Your ticket(s) including your related account(s) with Ticketmaster Singapore will IMMEDIATELY BECOME INVALID IF RESOLD OR OFFERED FOR SALE. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

Limit on tickets

16. Each transaction is capped to a maximum of four (4) tickets, subject to ticket availability.

17. You are advised to review Ticketmaster Singapore's full terms and conditions prior to purchase. Please visit the official website of Ticketmaster Singapore for the applicable terms and conditions relating to the tickets. In the event of inconsistency between the Ticket Key Terms as stated above and the terms and conditions published by Ticketmaster Singapore, the latter shall prevail.

18. Please visit priceless.com/uob for more updates and further information. Concert Terms and Conditions Apply.