

## **Frequently Asked Questions (FAQs) for the UOB x Singapore Polytechnic and Ngee Ann Polytechnic McDonald's Voucher Promotion**

**1. Who is eligible to take part in this Promotion?**

Ans: McDonald's voucher is available to current Singapore Polytechnic and Ngee Ann Polytechnic students that are not existing holders of any UOB Debit Cards issued by UOB.

**2. How long is the Promotion Period?**

Ans: The Promotion is valid from 25 November 2025 to 26 December 2025 only.

**3. When can I use the McDonald's Voucher?**

Ans: All promo codes on the McDonald's Voucher have to be redeemed by 31 December 2025.

**4. Where can I sign up for this Promotion?**

Ans: You may sign up by –

- (i) Submitting your application online via <https://www.uob.com.sg/personal/highlights/life-moments/adulting/tertiary-students.page>; or
- (ii) Submitting your application at Hangout@UOB

**5. I've lost/misplaced the McDonald's Voucher. Can UOB re-issue me new voucher?**

Ans: UOB is unable to replace or re-issue any of the vouchers in this Promotion once redeemed.

**6. I've applied for UOB One Debit Mastercard earlier on but have forgotten to redeem the McDonald's Voucher. Can I still redeem it at Hangout@UOB?**

Ans: If you are eligible to receive the Welcome Voucher, you may redeem the Welcome Voucher in person at Hangout@UOB any time during the Promotion Period.

**7. Where can I found out more about UOB One Debit Mastercard card benefits?**

Ans: You may visit <https://www.uob.com.sg/personal/cards/cashback/one-debit-card.page>