

United Overseas Bank Limited

Head Office 80 Raffles Place UOB Plaza Singapore 048624 Tel (65) 6533 9893 Fax (65) 6532 6087 uobgroup.com

Co Reg. No. 193500026Z

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#### TERMS AND CONDITIONS FOR THE UOB TMRW SCAN TO SAVE SUPERMARKET PROMOTION 2024

#### 1. Eligibility

- 1.1. This UOB TMRW Scan to Save Supermarket Promotion (the "**Promotion**") is valid from 25 March 2024 to 2 June 2024, both dates inclusive (the "**Qualifying Period**").
- 1.2. By participating in this Promotion, you are deemed to have agreed to be bound by these terms and conditions governing the Promotion (the "**Terms**").
- 1.3. To participate in this Promotion, you must satisfy all of the following conditions:
  - (a) you must be an existing United Overseas Bank Limited ("UOB") customer with a personal UOB savings account, current account or cheque account held by you as the primary account holder and in each case, such account must be valid and in good standing and conducted in a proper and satisfactory manner at all times (as determined by UOB in its sole and absolute discretion); and
  - (b) you must log in to your UOB TMRW App and successfully perform a Nets QR transaction via Scan to pay in-store at the selected supermarkets (the "Supermarkets", as listed under Clause 1.3(c) below) with a minimum spend of S\$40 in a single receipt (each, a "Qualifying Entry") during the Qualifying Period; and
  - (c) your Nets QR transaction with a minimum spend of S\$40 in a single receipt was made at any of the following Supermarkets during the Qualifying Period:
    - Cold Storage Singapore (1983) Pte Ltd (participating chains include Cold Storage, CS Fresh, Giant and Jason's Deli)
    - Green Olive Group Pte. Ltd. (also known as Scarlett Supermarket Singapore)
    - Prime Supermarket Ltd
    - Shopping Bag (S) Pte Ltd (also known as Scoop Wholefoods Singapore)
    - Sheng Siong Supermarket Pte Ltd
    - Tian Ma Group Holdings Pte Ltd
    - U Stars Supermarket Pte Ltd/U Stars Pte Ltd



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- 1.4. The first 1,500 eligible customers per week who have completed the Qualifying Entry during the Qualifying Period and satisfied all of the conditions in Clause 1.3 above, will be eligible for a S\$5 cashback (the "Cash Credit"). Each eligible customer is limited to one (1) Cash Credit per week. As such, each eligible customer can receive up to S\$50 cashback over the Qualifying Period if he or she completes a Qualifying Entry for each week during the Qualifying Period.
- 1.5. If you are eligible to receive the Cash Credit awarded under this Promotion, the Cash Credit will be credited and reflected in your UOB Account (which shall be the same account from which the Qualifying Entry was made during the Qualifying Period) starting from 15 May 2024 (or such other date as may be determined by UOB).
- 1.6. You are responsible for ensuring that your UOB Current/Savings Account is valid and existing, not blocked from use, in good standing and conducted in a proper and satisfactory manner (as determined by UOB at its sole discretion) at the time of crediting. UOB shall not be responsible for any loss or damage suffered by any person if the Cash Credit is not credited or available for use, or if you are unable to redeem or use the said credit.
- 1.7. For the avoidance of doubt, if you subsequently cancel, terminate or reverse the relevant Qualifying Entry (as the case may be), the transaction shall no longer constitute a Qualifying Entry for this Promotion.

#### 2. Cash Crediting

- 2.1. The Cash Credit will not be credited to the eligible customer if his/her Account is terminated on or before the date on which the Cash Credit is to be made.
- 2.2. The Cash Credit is neither transferrable nor exchangeable for other cash, credit, goods and services, products or privileges or other kind in full or in part and is not refundable or replaceable. UOB reserves the right to replace the Cash Credit with another item of similar value without giving any reason or prior notice or assuming any liability to any person.



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- 2.3. Notwithstanding anything to the contrary, UOB reserves the right to select a substitute Eligible Customer/Account to substitute an initial Eligible Customer/Account that is subsequently found to be ineligible or disqualified or not entitled to participate in this Promotion.
- 2.4. If any Eligible Customer/Account is subsequently found to be ineligible or disqualified or not entitled to participate in this Promotion, UOB reserves the right to, without prior notice or having to give any reason, forfeit/reclaim the Cash Credit and award or dispose of it in such manner and to such persons as UOB deems fit without any liability on the part of UOB to any persons. No payment or compensation whether in cash, credit or kind shall be made by UOB for the forfeited/reclaimed Cash Credit. UOB shall also be entitled to claim from any Account a reimbursement for the value of the Cash Credit through such modes and methods as shall be determined by UOB, including, without limitation, deducting/claiming back the same from any of the Eligible Customer's accounts with UOB or otherwise.
- 2.5. UOB shall not be responsible or liable:-
  - 2.5.1. for any losses, damages or otherwise suffered by any person if it is unable to perform its obligations under the terms and conditions of this Promotion due directly or indirectly to the failure of the merchant establishments, merchant acquirer, telecommunication authorities or service provider or such other third party which may be engaged or whose services are relevant to this Promotion, any machine or communication or computer system, industrial dispute, war, Act of God, or anything outside the control of UOB;
  - 2.5.2. for any application, notice or communication, email which gets lost, misplaced, defaced, tampered with, stolen, damaged or misdirected;
  - 2.5.3. for any breakdown or malfunction in any computer system or equipment; or
  - 2.5.4. for any costs, losses, damages, claims, expenses and/or injuries of any customer or any other person howsoever incurred or suffered.
- 3. General



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- 3.1. The following persons shall not be eligible to participate in the Promotion:
  - (a) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
  - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
  - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them;
  - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
- 3.2. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the Cash Credit or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services, howsoever caused.
- 3.3. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
- 3.4. If UOB determines that you are ineligible to participate in this Promotion or to receive the Cash Credit, UOB may in its sole discretion forfeit the Cash Credit or reclaim the Cash Credit without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for



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the value of the Cash Credit through such means as UOB may determine in its sole discretion.

- 3.5. The Terms shall be read in conjunction with the prevailing Terms and Conditions Governing Accounts and Services and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
- 3.6. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
- 3.7. Unless otherwise stated, this Promotion is not valid with other offers, privileges or promotions.
- 3.8. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
- 3.9. A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce the Terms.
- 3.10. The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

