

UOB TMRW Get back what you Pay Promotion FAQ

Q1: How do I qualify for the draw?

A: You will need to successfully log in to your UOB TMRW App and successfully perform an eligible Payments transaction as follows:

- Bill payment (no min. amount)
- PayNow (min. S\$10)
- Scan to pay (including NETS QR, favePAY OR DuitNow QR)

during the period commencing from 27 Apr to 31 Aug 2023 in order to qualify.

Q2: Must I be a user of UOB TMRW to enjoy this promotion?

A: This promotion is open to all new and existing UOB TMRW customers.

Q3: Are there any cap on the lucky draw chances?

A: No, there will not be any cap.

Q4: How many chances have I qualified for to date?

A: The chances computation will only be completed at the end of the campaign and this information will only be available on the date of the respective draws as follows:

- **27 April to 28 May 2023** (Draw date **30 June 2023**)
- **29 May to 2 July 2023** (Draw date **31 July 2023**)
- **3 July to 6 August 2023** (Draw date **31 August 2023**)
- **7 to 31 August 2023** (Draw date **30 September 2023**)

Q5: I have just performed 3x PayNow transactions of S\$5, S\$10 and S\$50 respectively and performed 1 x Bill Payment transaction of S\$100, during the qualifying week from 22 to 28 May 2023. How many lucky draw chances will I receive?

A: You will earn 2 chances for your PayNow transactions, as the transaction with S\$5 will not be eligible and 1 chance for your Bill payment transaction in the week of 22 to 28 May 2023.

Q6: I am drawn as one of the winners for the week 27 to 30 Apr 2023. Will I qualify for subsequent weeks when I perform the eligible transactions?

A: No. Once you are drawn as one of the winners, your eligible transactions for the subsequent weeks will be removed from our lucky draw pool.



Q7: How do I know if I am one of the lucky draw winners?

A: If you are selected as a Winner, you will be notified by letter mailed to your last known address based on UOB's records. The Prize Notification of winners drawn on 30 June 2023 will be sent out by **26 July 2023**, and the Prize Notification of winners drawn on 31 July 2023 will be sent out by **28 August 2023**, and the Prize Notification of winners drawn on 31 August 2023 will be sent out by **26 September 2023**, and the Prize Notification of winners drawn on 30 September 2023 will be sent out by **26 October 2023**, (or such other date(s) as may be determined by UOB).

Winner details (full name and partially masked NRIC number) will also be published on our UOB TMRW website at uob.com.sg/tmrw within 7 calendar days from the respective draw date.

Q8: When will I receive the cash prize if I am one of the lucky draw winners?

The Cash Prize will be credited into each Winner's UOB current/savings account by **14 July 2023** for Winners drawn on 30 Jun 2023, **15 August 2023** for Winners drawn on 31 July 2023, **15 September 2023** for Winners drawn on 31 August 2023 and **13 October 2023** for Winners drawn on 30 September 2023.

Each Winner shall receive a one-time cash prize equivalent to the total transaction amount of all Qualifying Entries by the Winner, subject to a maximum amount of **S\$500**.

Each Winner is responsible for ensuring that the UOB account used for the qualifying transaction is valid and existing, not blocked from use, in good standing and conducted in a proper and satisfactory manner (as determined by UOB its sole discretion) at the time of crediting.

