

# Terms and Conditions for KrisFlyer UOB Credit and Debit Cards Spontaneous Escapes Promotion

## Eligibility:

This KrisFlyer UOB Credit and Debit Cards Spontaneous Escapes Promotion ("**Promotion**") is open to all cardholders of a KrisFlyer UOB Credit Card and cardholders of a KrisFlyer UOB Debit Card (each, a "**Cardmember**").

## Terms and conditions:

1. By participating in this Promotion, you agree to be bound by the terms and conditions of this Promotion (the "**Terms**").
2. For the avoidance of doubt, this Promotion is open to supplementary cardholders of a KrisFlyer UOB Credit Card and the amount charged on the supplementary card(s) will be accrued to the applicable principal cardholder.
3. For the purposes of this Promotion:
  - (a) "**Bank**" or "**UOB**" means United Overseas Bank Limited and includes its successors or assigns.
  - (b) "**Card**" means the KrisFlyer UOB Credit Card and/or KrisFlyer UOB Debit Card.
  - (c) "**Eligible Tickets**" means eligible Economy, Premium Economy and Business Class Saver award tickets on selected Singapore Airlines operated flights (please refer to the list of eligible flights [here](#)) departing from Singapore (for one-way and round-trip travel only).
  - (d) "**KrisFlyer Spontaneous Escapes Promotion**" means the KrisFlyer Spontaneous Escapes promotion organized by SIA.
  - (e) "**Singapore Airlines**" or "**SIA**" means Singapore Airlines Limited.
4. To participate in this Promotion, you must:
  - (a) successfully redeem (through [singaporeair.com](http://singaporeair.com) or the SingaporeAir mobile app) Eligible Ticket(s) pursuant to the KrisFlyer Spontaneous Escapes Promotion ("**Redemption**") between 8 August 2023 (0000 hrs, GMT+8) and 31 August 2023 (2359 hrs, GMT+8) ("**Promotion Period**"); and
  - (b) successfully charge to your Card the taxes and fees applicable to the Redemption; and
  - (c) successfully register to participate in the Promotion by sending an SMS for each eligible booking reference number in respect of the Redemption, within the Promotion Period, with the format "KFSPE<space> last 4 alphanumeric digits of principal Cardmember's NRIC or passport number<space>booking reference number" to 77862 with your Singapore mobile number in UOB's records ("**SMS Registration**").

*For illustration purposes only: if the principal Cardmember's NRIC is S1234567A and booking reference is XYZ123, you will need to send "KFSPE 567A XZY123" to 77862.*

5. For the avoidance of doubt, you shall be solely responsible for complying with the terms and conditions of the KrisFlyer Spontaneous Escapes Promotion and any other applicable terms and conditions imposed by Singapore Airlines in relation to the Redemption and your KrisFlyer membership account.

**Bonus Miles:**

6. The first 158 participants of this Promotion who satisfy all the conditions stated in Clause 4 above (each, an "**Eligible Participant**") will receive 5% miles back based on the number of miles used to redeem the Eligible Tickets, on one (1) Redemption booking capped at a maximum of 2 segment redemptions in that same booking ("**Bonus Miles**"). This is applicable to one-way (equivalent to 1 segment) and round trip (equivalent to 2 segments) travel.

For illustration purpose:

- (a) if one one-way Eligible ticket under Zone 2 of the [Saver award chart](#) is redeemed in 1 Redemption booking at the promo mileage of 5,950 miles, the Eligible participant will receive 297 Bonus Miles under this miles-back promotion.
  - (b) if two round-trip Eligible Tickets are redeemed in 1 Redemption booking, the Bonus Miles will be applicable on the first round-trip Eligible ticket;
  - (c) if two round-trip Eligible Tickets are redeemed in 2 Redemption bookings (i.e. one Eligible Ticket for each Redemption booking), Bonus Miles will be applicable to the first Redemption booking; and
  - (d) if two one-way Eligible Tickets are redeemed in 2 Redemption bookings (i.e. one Eligible Ticket for each Redemption booking), Bonus Miles will be applicable on the first Redemption booking only (i.e. 1 segment) as the Bonus Miles are only applicable for 1 Redemption booking.
7. If you are an Eligible Participant, the Bonus Miles will be automatically credited to your KrisFlyer membership account that is linked to your eligible Card account by **31 December 2023** (or such other date as UOB or Singapore Airlines may determine in its sole discretion). Your eligible Card account must be active, valid, subsisting or in good standing to receive the Bonus Miles.
  8. Each Eligible Participant is only entitled to receive the Bonus Miles on 1 Redemption booking reference number, capped at a maximum of 2 segment redemptions under this Promotion.
  9. The Bonus Miles is awarded on a first-come-first-served basis, whilst stocks last and subject to availability. The Bonus Miles is not exchangeable for cash, credit or kind, in full or in part. No reservation, refund, exchange or request for expedited fulfilment of the Bonus Miles is allowed. UOB shall not be required to notify and/or update on the stock availability of the Bonus Miles.
  10. UOB may substitute the Bonus Miles with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
  11. Utilisation of the Bonus Miles remains subject to any terms and conditions as may be imposed by Singapore Airlines which you shall be responsible for complying with.

12. The Bonus Miles is supplied by third party merchants and/or suppliers and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Bonus Miles and UOB assumes no liability or responsibility for the acts or omissions of the merchants and/or supplier or any non-performance or defects in the Bonus Miles. Any dispute regarding the Bonus Miles is to be resolved directly with the merchant and/or supplier of the Bonus Miles. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Bonus Miles. For the purposes of this clause, "Bonus Miles" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Bonus Miles.
13. In the event that your Card account is delinquent, voluntarily or involuntarily closed or terminated or suspended for any reasons whatsoever before the Bonus Miles is awarded, the Bonus Miles shall be forfeited and you shall not be entitled to any compensation or payment whatsoever.

**General:**

14. All registration in respect of the Promotion must be done via SMS. Any incomplete or inaccurate SMS Registration will not be considered and will be disqualified. Notwithstanding anything herein, UOB may at any time in its discretion and without giving prior notice, determine the eligibility of any SMS Registration. You will receive a confirmation SMS from UOB once you have successfully registered for the Promotion.
15. Sending and receiving SMS is dependent on a SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion and UOB shall not be responsible for any undelivered, lost or delayed SMS sent and/or received by the you. You shall pay and be solely responsible for all fees and charges imposed by such vendors, authorities, service providers or third parties for the sending and/or receipt of any SMS in connection with the Promotion.
16. The following persons shall not be eligible to participate in the Promotion:
  1. individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
  2. individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
  3. individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
  4. anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
16. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the Bonus Miles or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking

services or mobile banking services or third party applications, howsoever caused. UOB shall not be responsible for any failure or delay in the crediting of the Bonus Miles by Singapore Airlines.

17. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
18. If UOB determines that you are ineligible to participate in this Promotion or to receive the Bonus Miles, UOB may in its sole discretion forfeit the Bonus Miles, reclaim the Bonus Miles or charge to and debit an amount equal to the value of the Bonus Miles from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the Bonus Miles through such means as UOB may determine in its sole discretion.
19. The Terms shall be read in conjunction with the prevailing UOB Cardmember Agreement, the Terms and Conditions Governing KrisFlyer UOB Credit Card, the Terms and Conditions Governing KrisFlyer UOB Debit Card and KrisFlyer UOB Accounts and Services (as applicable) and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
20. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
21. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties (including Singapore Airlines) collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
22. A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce the Terms.
23. The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.