

SERVICE APPLIED FOR:

- | | | | |
|---------------------------------|---|--|-------------------------------------|
| <input type="checkbox"/> Retail | <input type="checkbox"/> Retail IPP | <input type="checkbox"/> Ecommerce | <input type="checkbox"/> Online IPP |
| <input type="checkbox"/> MOTO | <input type="checkbox"/> Batch Processing | <input type="checkbox"/> Others: _____ | |

ABOUT YOUR COMPANY:

REGISTERED COMPANY NAME : _____ ROC REGISTRATION NO: _____

REGISTERED BUSINESS ADDRESS : _____ Singapore ()

MAILING ADDRESS (IF DIFFERENT FROM ABOVE) : _____ Singapore ()

Doing Business Name (DBA) : _____

Does your DBA Name have a separate ROC Number? If Yes, please provide the ROC No: _____
*Due to regulatory requirement, DBA Name is NOT allowed to contain URL (i.e. starting with WWW or ending with .SG, .COM, .BIZ, .NET, .ORG etc.)

OUTLET ADDRESS (Attach a separate list for more than 1 outlet) : _____ Singapore ()

OUTLET CONTACT PERSON : _____

OFFICE NUMBER : _____ OUTLET CONTACT NUMBER : _____

COMPANY'S INTERNET NAME / URL ADDRESS (IF APPLICABLE) : _____

DO YOU HAVE AN EXISTING BANK ACCOUNT WITH UOB? Yes, _____
 No, please provide softcopy of sample bank statement

ABOUT YOUR BUSINESS:

NATURE OF BUSINESS AND GOODS / SERVICES SOLD : _____

COUNTRY OF OPERATIONS : _____

CREDIT CARD MONTHLY SALES (SGD) : _____ AVERAGE TICKET / SALE SIZE (SGD) : _____

NUMBER OF OUTLETS : _____ NUMBER OF EMPLOYEES : _____

HOW LONG DO YOU TAKE TO DELIVER THE PRODUCTS OR SERVICES TO YOUR CUSTOMERS?

- Products / services are delivered within _____ days.
- All products / services are provided to customers immediately after payment is being made.
- Others: _____

FOR RETAIL MERCHANTS ONLY:

IS YOUR POS CASH REGISTER INTEGRATED? Yes No

WHAT IS THE BRAND AND MODEL OF YOUR POS CASH REGISTER?

POS CASH REGISTER _____ NAME OF POS CASH _____

BRAND _____ REGISTER VENDOR _____

MODEL _____ VENDOR CONTACT DETAILS _____

DOES YOUR POS CASH REGISTER REQUIRE YOU TO SWIPE CREDIT CARDS TO COMPLETE THE SALES TRANSACTION?

Yes, details printed: _____

No

SET-UP OF THE SHOP:

Well furnished Moderately furnished Poorly furnished Under renovation

SIGNBOARD PRESENT? Yes No

SCHEMES REQUIRED

Visa MasterCard JCB UPI WeChat Pay Alipay

Amex* Diners* NETS* Others _____

* To inform and apply AMEX/DINERS/NETS separately

FACILITIES REQUIRED

DCC MOTO IPP (Visa/MasterCard) – Tenures (*tick accordingly*): 3 MTH 6 MTH 12 MTH

Loyalty - IRR Loyalty – UOB\$ Others _____

TOTAL TERMINALS REQUIRED^:

Wired Terminal – Phone Line: _____ Wireless Terminal (SIM Card): _____

Wired Terminal – LAN Line: _____ Wireless Terminal (WIFI): _____

IS THERE AVAILABLE IP CONNECTIVITY AND COM PORT WITHIN THE STORE / OUTLET FOR UOB'S USAGE?

Yes Please state type of IP: Dynamic IP Static IP Static IP Address _____

No

Installation Date^ : ____/____/____ Time^: 9-12pm 12-3pm 3-5pm

^Monday–Friday, excluding PH), at least 3-4 working weeks from submission date & subject to availability, any other cost may be applicable

FOR ECOMMERCE (EC) MERCHANTS ONLY:

DO YOU HAVE AN INTERNAL TEAM OF TECHNICAL STAFF DEVELOPING / MANAGING YOUR CURRENT WEBSITE?

Yes Name: _____ Contact No: _____

No Email Add: _____ Designation: _____

LOCATION OF FULFILMENT CENTRE: SG Others: _____

DO YOU PERFORM YOUR FULFILLMENT / DELIVERY OVERSEAS?

Yes LOCATION: _____

No

IS THE INVENTORY / SERVICE SOLD BY YOUR COMPANY ON CONSIGNMENT OR OWNED BY YOUR COMPANY?

Yes No (GOODS ARE OWNED BY YOUR COMPANY)

LOCATION OF SERVER: SG Others: _____

LOCATION OF FULFILMENT CENTRE: SG Others: _____

IS THIS A NEW SALES CHANNEL FOR AN EXISTING BUSINESS OR A NEW PRODUCT / SERVICE THAT YOU WANT TO SELL OVER THE INTERNET?

Yes No

PAYMENT GATEWAY: _____ SG Others: _____

Person-In-Charge: _____ Contact No: _____ Email Add: _____

We will require 3-4 working weeks to process your request, upon submission with correct details and sign-off by the Authorized Signatory registered with Merchant Team. Please take note that your request will be rejected if the form is incomplete or wrongly filled.

IS YOUR TECHNOLOGICAL ARCHITECTURE COMPLIANT TO THE PAYMENT CARDS INDUSTRY DATA SECURITY STANDARDS (PCI DSS)? <input type="checkbox"/> Yes <input type="checkbox"/> No	
DO YOU STORE YOUR CUSTOMERS' CREDIT CARD INFORMATION? <input type="checkbox"/> Yes <input type="checkbox"/> No	
ARE YOUR CUSTOMERS REQUIRED TO REGISTER ON YOUR WEBSITE BEFORE THEY CAN MAKE PURCHASES? <input type="checkbox"/> Yes <input type="checkbox"/> No	
SCHEMES REQUIRED <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> JCB <input type="checkbox"/> UPI <input type="checkbox"/> Others: _____	
FACILITIES REQUIRED <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> JCB <input type="checkbox"/> ONLINE IPP (Visa/MasterCard) – Tenures (<i>tick accordingly</i>): <input type="checkbox"/> 3 MTH <input type="checkbox"/> 6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/> CVV Enforced <input type="checkbox"/> Tokenisation <input type="checkbox"/> Token Sharing <input type="checkbox"/> Others: _____	
CURRENCY REQUIREMENTS (TICK REQUIRED) TRANSACTING CURRENCIES (* Applicable to Airlines only) <input type="checkbox"/> SGD <input type="checkbox"/> USD <input type="checkbox"/> MYR <input type="checkbox"/> AUD <input type="checkbox"/> CAD <input type="checkbox"/> NZD <input type="checkbox"/> CHF <input type="checkbox"/> THB <input type="checkbox"/> GBP <input type="checkbox"/> JPY <input type="checkbox"/> HKD <input type="checkbox"/> CNY <input type="checkbox"/> KRW <input type="checkbox"/> LKR <input type="checkbox"/> TWD <input type="checkbox"/> INR <input type="checkbox"/> PHP <input type="checkbox"/> IDR <input type="checkbox"/> MOP <input type="checkbox"/> EUR <input type="checkbox"/> VND <input type="checkbox"/> BHD* <input type="checkbox"/> BRL* <input type="checkbox"/> BND* <input type="checkbox"/> KHR* <input type="checkbox"/> DKK* <input type="checkbox"/> EGP* <input type="checkbox"/> ISK* <input type="checkbox"/> ILS* <input type="checkbox"/> KWD* <input type="checkbox"/> MVR* <input type="checkbox"/> MXN* <input type="checkbox"/> MMK* <input type="checkbox"/> NPR* <input type="checkbox"/> PKR* <input type="checkbox"/> PLN* <input type="checkbox"/> QAR* <input type="checkbox"/> RUB* <input type="checkbox"/> SAR* <input type="checkbox"/> ZAR* <input type="checkbox"/> NOK* <input type="checkbox"/> SEK* <input type="checkbox"/> AED* <input type="checkbox"/> BDT* <input type="checkbox"/> COP* <input type="checkbox"/> CZK* <input type="checkbox"/> HUF* <input type="checkbox"/> LAK* <input type="checkbox"/> SDG* (VISA ONLY)	
SETTLEMENT CURRENCIES <input type="checkbox"/> SGD <input type="checkbox"/> USD Please discuss with your UOB RM should you require settlement currencies that differs from SGD or USD	
TRANSACTION TYPE: <input type="checkbox"/> 3DS <input type="checkbox"/> Non – 3DS <input type="checkbox"/> Direct Purchase <input type="checkbox"/> Authorisation then Capture	
TRANSACTION FREQUENCY (IF APPLICABLE): <input type="checkbox"/> Single <input type="checkbox"/> Recurring	
HOW WOULD YOU LIKE TO PROCESS TRANSACTIONS VIA UOB? <input type="checkbox"/> Via CyberSource Merchant Program (CYBS) <input type="checkbox"/> Via MasterCard Payment Gateway Services (MPGS) <input type="checkbox"/> Via Online Terminal Program (CYBS) <input type="checkbox"/> Via Online Terminal Program (MPGS)	

All representations made by, and undertakings and indemnities given by the Merchant to the Bank in the Indemnity For Taking and Accepting Instructions by Email are deemed to be repeated by the Merchant and shall apply to this New Outlet Request Form.

 AUTHORIZED SIGNATURE

 NAME

 DATE

 DESIGNATION