



20 October 2023

Discontinuation of the UOB Audi Card programme

Please be informed that the **UOB Audi Card** programme will be replaced with the **UOB PRVI Miles World Mastercard** programme with effect from 1 December 2023. Please look out for the new UOB PRVI Miles World Mastercard which will be mailed to you from 1 December 2023 onwards.

Under the UOB PRVI Miles World Mastercard programme, you will enjoy the following privileges[^]:



- Earn 1.4 miles per S\$1 local spend (UNI\$3.5 per S\$5 spend)*
- Earn 2.4 miles per S\$1 overseas spend (UNI\$6 per S\$5 spend)* including online shopping at overseas websites
- Up to 6 miles per S\$1 spend (up to UNI\$15 per S\$5 spend)* on major airlines and hotels worldwide via Agoda, Expedia and UOB Travel dedicated links
- Visit uob.com.sg/prvi for more details on the card benefits

You will also continue to enjoy the following privileges[^]:

- Exclusive UOB Dining Privileges which includes 1-for-1 deals and other attractive dining offers
- Fuel savings of up to 14% at Shell and up to 20% at SPC
- Waiver of annual membership fee

Please be assured that your card number, PIN, credit limit and/or existing bill payment arrangements remain unchanged. Likewise, there are no change in fees, interest rates and charges, and terms of use associated with the new card. For more information, please refer to the Frequently Asked Questions ("FAQs") overleaf for more details.

* Applies to transactions posted from 1 December 2023. UNI\$1 will be awarded per S\$5 spend. UNI\$ will not be awarded for transactions at UOB\$ merchants where UOB\$ is issued. Spend exclusions and further terms and conditions apply, visit uob.com.sg/prvi for more details.

[^] Terms and conditions apply.



Frequently Asked Questions

- 1. When will I receive the UOB PRVI Miles World Mastercard to replace my UOB Audi Card?**

UOB will be issuing the UOB PRVI Miles World Mastercard to UOB Audi Cardmembers from 1 December 2023. In the interim, you can continue to use your UOB Audi Card.
- 2. I received both UOB Audi Card and UOB PRVI Miles World Mastercard in my mailbox, which one should I activate and use?**

You may have received both cards if your UOB Audi Card is expiring soon. You should activate the UOB PRVI Miles World Mastercard. Please destroy the UOB Audi Card to avoid confusion.
- 3. Will there be a change in my 16-digit card number and expiry date?**

There is no change to your 16-digit card number. However, for security purposes, your card expiry date and CVV will be updated.
- 4. Will the existing bill payment arrangements, GIRO instructions, and other account linkages on my existing UOB Audi Card be affected?**

These account linkages will not be affected as your card number remains unchanged. However, if the account linkages require updated information such as card expiry date and CVV, please inform the respective billing organisation(s) accordingly.
- 5. If I have set my UOB Audi Card as the default card for online, in-app and/or mobile payments, will it be affected if I start using my new UOB PRVI Miles World Mastercard?**

No, your existing UOB Audi Card on online, in-app and/or mobile payments will not be affected. You may be prompted to update your card expiry date and CVV. However, if you have not digitised your card and wish to do so, please activate and digitise your new UOB PRVI Miles World Mastercard.
- 6. What will happen to my outstanding balances, SmartPay, Balance Transfer and/or Personal Loan on my UOB Audi Card?**

You can continue to service your outstanding balances, SmartPay, Balance Transfer and/or Personal Loan for your existing UOB Audi Card (until it expires or is deactivated) or the newly activated UOB PRVI Miles World Mastercard.
- 7. Can I continue to use my existing UOB Audi Card until it expires and not activate the UOB PRVI Miles World Mastercard?**

Yes, you can. However, you will not receive another new UOB PRVI Miles World Mastercard from us when your existing card expires. For this reason and also to avoid potential disruption of your card usage, you are strongly encouraged to activate and use the new UOB PRVI Miles World Mastercard when it is issued to you. Please note that if a new card is sent to you, you will not be liable for any amount charged to the new Card until you have activated it. However, if the new Card is to replace an existing card, you will be liable for all recurring payments, installment payments and other payment instructions which will be transferred from your existing Card to your new Card, even though you have not enabled the new Card.
- 8. What will happen to my existing UOB Audi Card after I activate the new UOB PRVI Miles World Mastercard?**

Your existing UOB Audi Card will be deactivated automatically once your new UOB PRVI Miles World Mastercard is activated. Please destroy your existing UOB Audi Card after activating the new UOB PRVI Miles World Mastercard.
- 9. What will happen to the UOB\$/UNI\$ on my UOB Audi Card?**

Your UOB\$/UNI\$ balance will remain in your Card account with no change to the validity period. You will be able to redeem your existing UNI\$ with your existing UOB Audi Card (until it expires or is deactivated) or with your newly activated UOB PRVI Miles World Mastercard via the UOB Rewards Catalogue.
- 10: What is the annual fee for the UOB PRVI Miles World Mastercard?**

The annual fee will be waived for you.
- 11. Why do I still see UOB Audi Card in my UOB Personal Internet Banking, UOB TMRW and credit card statements?**

The card design and card name for your existing UOB Audi Card will be updated to the UOB PRVI Miles World Mastercard progressively from 1 December 2023 onwards. For the avoidance of doubt, the card design and card name of UOB PRVI Miles World Mastercard will be updated in your UOB Personal Internet Banking, UOB TMRW and credit card statements even if you are still using your existing UOB Audi Card (until it expires or is deactivated).
- 12. Will I receive a new PIN?**

No, your current PIN will remain valid on your new UOB PRVI Miles World Mastercard. If you have forgotten your PIN, please call us at 1800 222 2121.
- 13. Will there be a change in my credit limit?**

No, there will be no change to your credit limit. For the avoidance of doubt, there is no additional credit granted in respect of the new UOB PRVI Miles World Mastercard, over and above your existing aggregate credit limit.
- 14. Where can I find out more details on the UOB PRVI Miles World Mastercard?**

Please visit uob.com.sg/prvi for further terms and conditions.

