

### **UOB LADY'S SOLITAIRE METAL CARD**

<b>Privileges</b>	<b>How to redeem</b>
One (1) complimentary Airport limousine ride a year	<u>Till 30 Apr 2025:</u> Log in to <a href="https://travelwithus.mastercard.com">travelwithus.mastercard.com</a> to reserve  <u>With effective from 1 May 2025*:</u> Log in to Mastercard Travel Pass app or visit <a href="https://mastercardtravelpass.dragonpass.com">mastercardtravelpass.dragonpass.com</a> to reserve
Six (6) complimentary lounge access visits a year	Download the Mastercard Travel Pass app or visit <a href="https://mastercardtravelpass.dragonpass.com">mastercardtravelpass.dragonpass.com</a> to register

\*As of 30 April 2025, Mastercard Travel With Us will be discontinued and replaced with Mastercard Travel Pass, a new platform designed to enhance your travel experience with improved features and a more seamless booking process.

**Note:** Effective 31 March 2025, UOB Lady's Solitaire Cardholders will have access to Mastercard Travel Pass (MTP) for airport transport privileges.

Existing Travel with Us (TWU) users will be migrated to MTP on 31 March 2025. Users must log in to MTP to complete the migration, where they will see their remaining airport transport benefits on the MTP membership page.

New users who have not previously used TWU or MTP can register directly on MTP. Their lounge and airport transport benefits will be displayed on the membership page.

For any queries, please reach out to Mastercard Concierge 1800 723 1338 for assistance.

#### **FAQ for Complimentary limousine rides**

Till 30 April 2025:

- **How do I access the Program?**

You can access the Program at the Program Website: [travelwithus.mastercard.com](https://travelwithus.mastercard.com)

If you are visiting the Program Website for the first time, you will be required to perform a one-time registration to create a user account. Cardholders who hold a valid and eligible UOB Lady's Solitaire Metal Card will be able to register an account and access the Program.

- **How do I register an account to access the Program?**

You will be able to perform a one-time registration to create a user account via the Program Website. The Website is accessible via desktop or mobile. Cardholders will be validated for eligibility during the process.

- **How do I make a reservation for the Limo service?**

Reservations for the Limo service can be made on the Program Website once you have successfully created a user account.

- **Is Limo service reservation only available via the website?**

Currently reservations are only offered via the website, which is accessible via desktop or mobile. Alternatively, you may also reach out to Mastercard Concierge for assistance.

With effect from 1 May 2025:

- **How do I access the Program?**

Visit [mastercardtravelpass.dragonpass.com](https://mastercardtravelpass.dragonpass.com) and/or download the Mastercard Travel Pass mobile app from Apple Store or Google Play.

- **How do I register an account to access the Program?**

Registration is required via the Mastercard Travel Pass provided by DragonPass mobile application or at [mastercardtravelpass.dragonpass.com](https://mastercardtravelpass.dragonpass.com) with your UOB Lady's Solitaire Metal Card. Enter your UOB Lady's Solitaire Metal Card details to register.

- **How do I make a reservation for the Limo service?**

Reservations for the Limo service can be made on the Program Website/Application once you have successfully registered your UOB Lady's Solitaire Metal Card. Your limousine entitlement will be reflected under Airport Transfer in Membership page.

### **What will happen to my existing booking that was made before 1 May 2025?**

All confirmed bookings through Mastercard Travel With Us prior to 1 May 2025 will not be affected.

### **Who should I contact if I need assistance with my Airport Limo reservations?**

If you are experiencing technical issues accessing the Program Website/Application, please call the DragonPass customer service team at +65 6741 4197 / +448081966002 or email [info@dragonpass.com.cn](mailto:info@dragonpass.com.cn)

## **FAQ for Complimentary Lounge Access**

### **How do I access the Program?**

- Visit [mastercardtravelpass.dragonpass.com](https://mastercardtravelpass.dragonpass.com) and/or download the Mastercard Travel Pass mobile app from Apple Store or Google Play and present your membership to enjoy access to any of 1,300+ airport lounges in more than 140 countries worldwide
- Registration is required via the Mastercard Travel Pass provided by DragonPass mobile application or at [mastercardtravelpass.dragonpass.com](https://mastercardtravelpass.dragonpass.com) with your UOB Lady's Solitaire Metal Card
- UOB Lady's Solitaire Metal Cardmembers must present their mobile access card or membership certificate to access a participating lounge. A valid boarding pass and an acceptable form of identification may also be required.
- UOB Lady's Solitaire Metal Cardmembers can choose to bring along any accompanying guest(s) to utilise the lounge at a per person, per visit fee of USD\$32, provided always that the guest is a travelling companion.
- Terms and Conditions apply, please visit [mastercardtravelpass.dragonpass.com](https://mastercardtravelpass.dragonpass.com) for details.