

Frequently Asked Questions (FAQs) regarding Discontinuation of Metro\$ Rebates and Introduction of Metro Treasured Points

With effect from 15 April 2026, Metro\$ Rebates will be discontinued and will no longer be awarded or redeemable.

Instead, Metro-UOB Cardmembers will continue to **enjoy the same 5% rebate**—awarded as **Metro Treasured Points at 5 Points per S\$1 spent** at Metro under the Treasured by Metro programme.

Important: To earn Metro Treasured Points (“**Treasured Points**”), Metro-UOB Cardmembers must sign up for the Metro Treasured Programme.

	Till 14 April 2026	From 15 April 2026
5% rebates on your purchases at Metro when you pay with Metro-UOB Card	5% Metro\$ Rebates per S\$1 spent on your purchases at Metro in-stores	5 Points per S\$1 spent on your purchases at Metro in-stores (equivalent to 5% rebate) – regardless of your Metro Treasured Account Tier. <i>Note: 5 Points per S\$1 spent will be awarded only for Metro in-store purchases. Online Metro purchases are not eligible and will instead earn Treasured Points based on cardmember's Metro Treasured Account Tier.</i>
How to redeem your rebate	Metro\$ Rebates earned can be accumulated and exchanged for Metro Shoppers Cheques to offset your next in-store purchase. Metro\$ Rebates can be exchanged in blocks of S\$5 Metro Shoppers Cheques.	Treasured Points can be accumulated and redeemed to offset any purchases (online and in-store). Every 500 Treasured Points can be redeemed for a \$5 Metro E-voucher to offset your purchase.

What do you need to do:

1. Redeem your remaining Metro\$ Rebates by 14 April 2026. Any unredeemed Metro\$ Rebates thereafter will be forfeited.
2. Click [here](#) to sign up for the Metro Treasured Programme and continue earning 5 Points per S\$1 spent (equivalent to 5% rebate) at Metro from 15 April 2026.

As any unredeemed Metro\$ Rebates will be forfeited after 14 April 2026, we encourage you to redeem your Metro\$ Rebates as soon as practicable.

1. I still have a Metro\$ Rebates balance in my account. What should I do?

Metro-UOB Cardmembers are required to redeem all remaining Metro\$ Rebates by 14 April 2026. Any Metro\$ Rebates not redeemed after this date will be forfeited.

Metro\$ Rebates can be exchanged for Metro Shoppers Cheques at Metro Stores, which can be used to offset your next in-store purchase. Metro Shoppers Cheques are valid for a period of two (2) years from the date of issuance.

2. After Metro\$ Rebates is discontinued, how can I continue earning the 5% rebate when I shop at Metro?

Step 1:

Sign up for the Metro Treasured Programme either in-store at any Metro outlet or online at <https://metro.com.sg/account/register>. After submitting your details, an OTP will be sent to your registered Singapore mobile number. Your Metro Treasured Account will be activated immediately upon OTP verification. You may start earning and redeeming points once your registration is completed.

Step 2:

Simply pay with your **Metro-UOB Card** and provide your mobile number linked to your Metro Treasured Account at checkout when you shop in-stores. You will earn **5 Treasured Points for every S\$1 spent** (equivalent to the same **5% rebate** you currently enjoy) - regardless of your Metro Treasured Membership Tier.

Treasured Points will be awarded based on the nett amount after discounts, vouchers and promotions, and all calculation, rounding and crediting rules are determined solely by Metro.

3. What is Treasured by Metro?

Treasured by Metro is Metro's enhanced loyalty programme designed to offer customers greater value and engagement. As part of this programme, Metro provides complimentary membership with access to exclusive privileges, curated benefits, and rewards that go beyond everyday purchases.

Find out more about Metro Treasured Membership tiers and benefits via Metro's official webpage at <https://metro.com.sg/pages/loyalty-program-benefits>.

For avoidance of doubt, Metro-UOB Cardmembers are eligible to earn 5 Treasured Points per S\$1 spent at Metro (equivalent to 5% rebate) when you shop at Metro in-stores under this programme, regardless of your Metro Treasured Account Tier. Online Metro purchases are not eligible and will instead earn Treasured Points based on cardmember's Metro Treasured Account Tier.

4. Do I need to pay for the Metro Treasure Account membership?

No, it is a free membership.

5. How can I redeem my Treasured Points?

You can redeem your Treasured Points to offset purchases at all Metro retail stores and the online store. Every 500 Treasured Points allows you to redeem a \$5 Metro E-voucher which can be used to offset your purchase at Metro Paragon, Metro Causeway Point or www.metro.com.sg.

6. What is the validity of the Treasured Points earned?

Treasured Points must be redeemed within 12 months from date of crediting. Treasured Points will expire on the last day of the 12th month from date of points crediting.

Example:

Treasured Points earned on 19 May 2026 must be redeemed by 31 May 2027. Any unutilised points after 31 May 2027 will expire and be forfeited.

7. Can Metro-UOB supplementary cardmembers also earn Treasured Points?

Yes. A Metro-UOB supplementary cardmembers can sign up for the Metro Treasured Programme and pay with their Metro-UOB Card to earn **5 Treasured Points for every S\$1 spent**. The Treasured Points earned will be credited directly to the supplementary cardmember's Metro Treasured Account. Treasured Points earned by principal and supplementary cardmembers cannot be combined or transferred.

8. How do I check my Treasured Points balance and transaction history?

You can view your points balance and transaction history by logging into your Treasured Account on <https://metro.com.sg/account/login>.

Additionally, your current points balance will be printed at the bottom of your in-store transaction receipt.

9. Do I continue to enjoy the other existing benefits of the Metro-UOB Card?

Yes. Metro-UOB Cardmembers will continue to enjoy the existing suite of benefits, including:

- **10% discount** on regular-priced items with blue tag
- **20% off** regular-priced items with blue tag during your birthday month
- **Complimentary delivery service** with a minimum spend of **S\$150 nett** at Metro
- **Earn UNI\$1 for every S\$5** charged on eligible transactions to your Metro-UOB Card

Subject to qualifying criteria. Click [here](#) for Terms and Conditions governing UOB Metro-UOB Card.

10. Will spending made with my Metro-UOB Card be reflected in my Treasured Account and count toward Metro Treasured membership tier upgrades?

Yes. Your spending will be recorded under your Treasured Account and will contribute toward any applicable membership tier upgrades.

11. Why isn't UOB helping cardmembers set up Metro Treasured memberships or transfer Metro\$ Rebates to Treasured Points?

Metro\$ Rebates is a rebate programme operated by UOB, while Treasured Points is a loyalty programme operated and managed by Metro. As these are separate loyalty currencies, Metro\$ Rebates cannot be transferred or converted into Treasured Points.

Creating a Metro Treasured Account requires your direct consent to join Metro's loyalty programme, as well as verification of your personal details. For this reason, please complete the registration directly with Metro.

12. Who should I contact if my Treasured Points are missing or incorrect?

For Treasured Points matters, please contact Metro directly. UOB does not maintain Treasured Points balances and thus cannot assist with missing points, reversals or redemption issues.

More T&Cs and FAQs

Click [here](#) for full Treasured by Metro FAQ.

Click [here](#) for full Treasured by Metro Terms and Conditions.

Click [here](#) for Terms and Conditions governing UOB Metro-UOB Card.