



## UOB INFINITY - SERVICES AND USER MAINTENANCE

**Security Alert:** Protect yourself from threats in the cyberspace. For more information about the threats and how you can be protected, please visit [www.uob.com.sg/security\\_advisory](http://www.uob.com.sg/security_advisory)

### 1. Applicant's ("My") business details (All fields are mandatory)

 Registered Business Name

Business Registration No.

Existing Organisational ID

### 2. Update my contact person's details

 Name

Mobile No. (For clarifications on Infinity application and setup)      Email Address (This is required to receive Infinity email notifications)  
     

(Country Code)      (City/Area Code)      (Mobile No.)

### 3. My accounts to be linked to Infinity (Please tick where applicable)

  Link all active accounts held as at the date of this application.

Link these accounts to Infinity

Account No.	<input type="text"/>	Account No.	<input type="text"/>
Account No.	<input type="text"/>	Account No.	<input type="text"/>

 Delink these accounts from Infinity

Account No.	<input type="text"/>	Account No.	<input type="text"/>
Account No.	<input type="text"/>	Account No.	<input type="text"/>

Designated account for token and Infinity services charges (where applicable)

Account No.	<input type="text"/>	Currency	<input type="text"/>
	<input type="text"/>		<input type="text"/>

### 4. Additional Infinity Services (Please tick where applicable)

  Add

Add OR  Remove

Cash Services (For customers upgrading from Enquiry Only services)

Trade Services

## 5. Add new users / Update existing users

Please read the notes below before you fill up this section.

### Administrator:

- Create/maintain all user and access profiles.
- Maintain User(s) passwords and assign tokens to all Company User(s) except Administrators and all Authorisers.

Note: All administrative setups are created and approved by any one Administrator.

► **Enquirer:** View account details only.

► **Maker:** Create all transactions and view account details. Authoriser is required to approve transactions created.

► **Authoriser:** Create transactions, approve other user's transactions and view account details.

**Important:**

- All fields are mandatory unless otherwise stated. New users will be required to register for digital tokens with mobile number and email address. If email address or mobile number is left blank, physical tokens will be issued and token fees will apply.
- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
- It is mandatory to submit a Certified True Copy of your identification document together with your application.

### User 1 Details (All fields are mandatory)

Please select one option. Default to Add user if left blank.

- New User  Update User
- Assign token from Company (Applicable to new users only)  Request for physical token (Token fees will apply if existing token is not returned to bank)
- Token Serial Number (Optional)

Name (underline surname)	Designation (This is mandatory for all authorisers)	ID/Passport/FIN (default ID)	Country of Issuance
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Mobile No.  
(Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address

Preferred/Existing User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)

Roles

- Enquirer  Authoriser
- Maker  Administrator

### User 2 Details (All fields are mandatory)

Please select one option. Default to Add user if left blank.

- New User  Update User
- Assign token from Company (Applicable to new users only)  Request for physical token (Token fees will apply if existing token is not returned to bank)
- Token Serial Number (Optional)

Name (underline surname)	Designation (This is mandatory for all authorisers)	ID/Passport/FIN (default ID)	Country of Issuance
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Mobile No.  
(Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address

Preferred/Existing User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)

Roles

- Enquirer  Authoriser
- Maker  Administrator

**6. My transaction approval settings** (The details provided below will supercede your current approval settings)

- (\$)** Can authoriser approve own transactions?
- NO - DUAL CONTROL  
Authoriser can create a transaction BUT cannot approve the same transaction which must be approved by another Authoriser.
- YES - SINGLE CONTROL  
Authoriser can create and approve the same transaction.  
(The Applicant's account(s) may be more susceptible to account fraud as compared to Dual Control, where another person can verify and confirm the transaction)

Transaction Approval Limit

up to

up to

up to

Approval Mandate  (Please tick where applicable)

Any 1 Authoriser  Any 2 Authoriser  Any 3 Authoriser

Any 1 Authoriser  Any 2 Authoriser  Any 3 Authoriser

Any 1 Authoriser  Any 2 Authoriser  Any 3 Authoriser

Note: 1. Foreign currency transactions will be calculated based on the local currency equivalent Approval Limit which the Applicant has indicated.  
2. The Transaction Approval Limit will apply to all authorisers.  
3. If Section 6 is left blank, the default Approval Settings for the newly linked account(s) in Section 3 will follow your default Approval Settings, if any, in Infinity

**7. Additional Token Request**

(For Company Administrator to assign. Please note that section 7 is not required if you have requested for tokens under section 5.)

- Note:**
1. Please fill in this section to apply for new token(s) for use by Company User(s) to login to Infinity.
  2. A Company User is a person who is authorised by the Applicant to perform day-to-day transactions not requiring mandate authority such as account enquiries and creating but not approving transactions, and to receive, hold and/or use any token on the Applicant's behalf.
  3. Company Administrator needs to login to Infinity before he/she can assign the token(s) to Company User(s)
  4. The Applicant does not need to buy a new token for a Company User if the Company User is also the Company Administrator and/or Company Signatory and has an existing token.

Request for additional physical tokens for company. Number of tokens

**8. Delete Users** (Please provide details below)

 Name	User ID
<input type="text"/>	<input type="text"/>

Name	User ID
<input type="text"/>	<input type="text"/>

Name	User ID
<input type="text"/>	<input type="text"/>

Note: Deleted User(s) will be removed from all his/her other roles and all linked entities.

**9. Other Instruction**  (Please tick where applicable)

I would like to terminate Infinity service for the entity.

I would like to remove Infinity Secure (digital token) for the following users:

Name	User ID
<input type="text"/>	<input type="text"/>
Name	User ID
<input type="text"/>	<input type="text"/>
Name	User ID
<input type="text"/>	<input type="text"/>

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I would like to enable suspended login access for the following users:

Name	User ID
<input type="text"/>	<input type="text"/>
Name	User ID
<input type="text"/>	<input type="text"/>
Name	User ID
<input type="text"/>	<input type="text"/>

## 10. Declaration by Applicant

We, the Applicant, hereby:

- a) make the above request(s) as regards the Applicant's UOB Business Internet Banking Service ("BIB Service");
- b) confirm that the Applicant has obtained and agrees to be bound by the prevailing UOB Business Internet Banking Service Agreement (available at uobgroup.com/BIB\_TC) and any amendment or variation thereof ("BIB Agreement");
- c) confirm that the Applicant has obtained and agrees to be bound by the Bank's prevailing terms and conditions applicable to each of the services that the Applicant has applied for and any amendment or variation thereof;
- d) authorise the Bank to issue password(s) and token(s) to the Company User(s), Company Administrator(s) and Company Signatory(ies) as described in the BIB Agreement, where applicable. Company User refers to Enquirer and Maker. Company Administrator refers to Administrator. Company Signatory refers to Authoriser;
- e) confirm that each of the Company Signatories named herein is authorised to operate and use any of the services granted and provided to the Applicant through the BIB Service, based on the Approval Mandate and Transaction Approval Limit set out in this form, and to apply for, agree to the terms of, operate and use any services made available through the BIB Service from time to time. We confirm that if we do not indicate the Approval Mandate or Transaction Approval Limit, each Company Signatory is authorised to approve transactions of any amount. If the Approval Mandate is indicated but not the Transaction Approval Limit, the Company Signatories are authorised to approve transactions of any amount according to the Approval Mandate;
- f) confirm and agree that any existing mandate or instructions which we may have with the UOB Group Bank(s) will not apply in relation to our use of the BIB Service;
- g) confirm that all the information provided here is complete, true and accurate to the best of our knowledge as at the date of this application;
- h) confirm that, in the event of any change of Company Administrators and/or Company Signatories, the Applicant shall immediately revoke the relevant User IDs through the submission of request, instruction or relevant form to the Bank;
- i) authorise the Bank to debit all fees and charges relating to this application and/or use of the BIB Service from the designated account or any other account of the Applicant with any UOB Group Bank;
- j) acknowledge that, if the Applicant have opted for Single Control instead of Dual Control, the Applicant's Account(s) for which the Applicant uses the BIB Service may be more susceptible to account fraud as compared to if the Applicant had opted for Dual Control since under Dual Control, each person can act as a check against the other person. By opting for Single Control, the Applicant agrees to assume and be responsible for all the risks associated with Single Control;
- k) agree that the Applicant will indemnify and hold the Bank harmless from and against any and all costs, claims, losses, damages, charges and/or expenses which the Bank may sustain, incur or be liable for in connection with, or resulting from this or any earlier application for, the use of the BIB Service, including (where applicable) as a result of the Applicant opting for Single Control and/or the Applicant not providing all email addresses and mobile numbers;
- l) enclose a certified true copy of our board (or equivalent) resolution; and
- m) agree that the Bank may amend the BIB Agreement at any time and/or may terminate the provision of the Single Control option at any time with notice to the Applicant.

### Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date	<input type="text"/>	Date	<input type="text"/>

### Please send the completed form to your local branch or relationship manager.

- The Bank will process your application within 5 business days upon receipt of duly completed form.
- Do call your local branch or relationship manager if you do not receive the user IDs/physical tokens.
- Token Charge may apply for each token issued.

### For Bank's Use Only

**Attended by:**  
(RM)

Name and Signature  
Date

**Signature verified by:**

- ASR  
 BIB Resolution

Name and Signature  
Date

**Processed by:**

Name and Signature  
Date

**Approved by:**

Name and Signature  
Date

### Remarks

**Please read the notes below before you fill up this section.**

► **Administrator:**

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- Important:**
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**User 1 Details (All fields are mandatory)**

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  Update User
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  Token Serial Number (Optional)
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<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)	Email Address
<input type="text"/> <input type="text"/> <input type="text"/> (Country Code) (City/Area Code) (Mobile No.)	<input type="text"/>

Preferred/Existing User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)	Roles
<input type="text"/>	<input type="checkbox"/> Enquirer <input type="checkbox"/> Authoriser <input type="checkbox"/> Maker <input type="checkbox"/> Administrator

**User 2 Details (All fields are mandatory)**

Please select one option. Default to Add user if left blank.

- New User
  Update User
  Assign token from Company (Applicable to new users only)
  Token Serial Number (Optional)
  Request for physical token (Token fees will apply if existing token is not returned to bank)

Name (underline surname)	Designation (This is mandatory for all authorisers)	ID/Passport/FIN (default ID)	Country of Issuance
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)	Email Address
<input type="text"/> <input type="text"/> <input type="text"/> (Country Code) (City/Area Code) (Mobile No.)	<input type="text"/>

Preferred/Existing User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)	Roles
<input type="text"/>	<input type="checkbox"/> Enquirer <input type="checkbox"/> Authoriser <input type="checkbox"/> Maker <input type="checkbox"/> Administrator

**Authorised Person(s)/Approved Person(s)**

Name	Signature	Name	Signature
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date		Date	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>