



TERMS AND CONDITIONS GOVERNING UOB CREDIT AND DEBIT CARDS RECURRING PAYMENT ON TUAS POWER SUPPLY CAMPAIGN (27 MAY 2024 TO 7 JULY 2024) ("TERMS AND CONDITIONS")

- 1. This UOB Credit and Debit Cards Recurring Payment on Tuas Power Supply Campaign (27 May 2024 7 July 2024) ("Campaign") is open to all cardholders:
 - (i) of a United Overseas Bank Limited ("**UOB**") debit or credit card issued in Singapore ("**UOB Card**") with the exception of any UOB JCB Cards, UnionPay Cards, Travel Account, Corporate (on corporate liability), Purchasing, Business, Multicurrency Corporate and Private Label cards; and
 - (ii) whose UOB Card account(s) is/are valid, subsisting, in good standing and satisfactorily conducted as determined by UOB in its sole and absolute discretion; and
 - (iii) with a registered residential address in Singapore (each, a "Cardmember" and collectively, the "Cardmembers").
- 2. This Campaign is valid from 27 May 2024 7 July 2024 (both dates inclusive) ("Campaign Period").
- 3. Cardmember who: (a) first 200 signs up for any of the following Tuas Power Supply plans online during the Campaign Period with the relevant Promo Code; and (b) charges their monthly Tuas Power Supply electricity bill to their UOB Card on a recurring basis (each, an "Eligible Cardmember") will receive the following electricity rate (the "Electricity Rate")

Electricity Plan	Electricity Rate (before GST)	Electricity Rate (after GST)	Entitlements
PowerFIX 12	\$0.2888/kWh	\$0.3148/kWh	N/A
PowerFIX 18	\$0.2828/kWh	\$0.3083/kWh	N/A
PowerFIX 24	\$0.2699/kWh	\$0.2942/kWh	\$100 bill rebate
PowerFIX 36	\$0.2688/kWh	\$0.2930/kWh	\$160 bill rebate

- 4. Customers are encouraged to take their own meter reading and submit the meter reading to SP Services Limited ("SP") to avoid any estimated bill(s) for the month. The submission date for meter reading will be indicated in SP's transfer date notification letter. Customers are solely responsible to make the necessary arrangements for such meter reading.
- 5. If UOB or Tuas Power Supply subsequently discovers that an Eligible Cardmember has terminated the Tuas Power Supply electricity contract and/or recurring payment on the UOB Card within 6 months after the end of the Promotion Period or does not qualify for the Promotion, UOB and/or Tuas Power Supply may at its discretion, forfeit or reclaim the bill rebate awarded through such means as UOB and/or Tuas Power Supply may determine in its sole discretion.
- 6. The bill rebate ("Entitlement") is on a first-come-first served basis, whilst stocks last and subject to availability. The Entitlement as stated in clause 3 is non-transferable and not exchangeable for cash, credit or kind (in full or in part) or other goods and services.





- 7. The Bill Rebate, where applicable, will be credited to customers in their second or third bill (depending on their SP billing cycle), after their account has been successfully transferred to TPS. The Bill Rebate is inclusive of GST and can be used to offset the SP bill. If there should be any rebate balance credits, it will be utilized to offset the next month's bill and so forth until it is fully utilized.
- 8. UOB and Tuas Power Supply reserve the right, at its discretion, at any time, without notice or assigning any reason thereof, to replace or substitute the bill rebate with any other item of equal of similar value selected by UOB and Tuas Power Supply, without prior notice or reason or being liable to any person. UOB and Tuas Power Supply's determination of the replaced and/or substituted item shall be final, conclusive and binding. UOB and Tuas Power Supply shall not be required to notify or update the Cardmember if the Entitlement is fully redeemed.
- 9. Successful sign-ups will be liable to pay an administration fee of \$10.90 (inclusive of any prevailing GST) for any changes to their Campaign program code or electricity plan made 3 (three) days before the date of transfer of their electricity account to Tuas Power Supply and the commencement date of the electricity retail agreement will be delayed accordingly.
- 10. The Cardmember is responsible for ensuring that all Tuas Power Supply electricity bills are paid until the Recurring Payment is set up and linked to the Cardmember's UOB Card account.
- 11. The terms and conditions under the prevailing UOB Cardmember Agreement or UOB Debit Cardmember Agreement (as applicable) (each referred to as the "UOB Singapore Standard Terms") will continue to apply and be binding on the Cardmembers. Please visit uob.com.sg for the UOB Singapore Standard Terms. In the event of any inconsistency between the Terms and Conditions and the UOB Singapore Standard Terms, the Terms and Conditions shall prevail in respect of matters relating to the Campaign.
- 12. This Campaign shall also be read in conjunction with Tuas Power Supply's Standard Terms and Conditions of Electricity Product.
- 13. In the event of any inconsistency or discrepancies between the Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or promotional material relating to or in connection with the Campaign, the Terms and Conditions will prevail.
- 14. UOB and/or Tuas Power Supply shall not be responsible for: -
 - (i) any failure or delay in the transmission of card transactions by Visa International/MasterCard/American Express/CUP, acquiring merchants for the foregoing, merchant establishments, postal or telecommunication authorities or any other parties which may result in a transaction made by a Cardmember being omitted during the Campaign Period;
 - (ii) any late posting of the transactions and thereby affecting a Cardmember's eligibility for this Campaign;
 - (iii) any breakdown or malfunction in any computer system or equipment;
 - (iv) the acts or defaults of the telecommunication authorities, any machine or communication system, any merchant, or service provider or such other third party which maybe engaged for the Campaign;
 - (v) any industrial dispute, war, Act of God, or anything outside the control of the Bank; and





- (vi) for any costs, losses, damages, claims, expenses and/or injuries of any Cardmember or any other person howsoever incurred or suffered.
- 15. UOB is not an agent of Tuas Power Supply. UOB assumes no liability or responsibility for the acts or defaults of Tuas Power Supply or any defects in the goods or services provided by Tuas Power Supply in connection with this Campaign. UOB makes no representation or warranty as to the quality, merchantability or fitness of any goods or services provided by the Tuas Power Supply. Any dispute regarding the quality or service standard of the goods or services must be resolved directly with Tuas Power Supply. UOB will not be required to assist or act on a Cardmember's behalf in communicating with Tuas Power Supply.
- 16. The Campaign is not valid with any other privileges or campaign unless otherwise stated.
- 17. By participating in this Campaign and in addition to any other consent a Cardmember has already provided to UOB and any right of UOB under applicable laws, the Cardmember consents to UOB and the necessary third parties collecting, using and disclosing his or her personal data for the purposes of this Campaign and to contact him or her.
- 18. UOB and/or Tuas Power Supply may, at any time and at its discretion terminate the Campaign and/or amend any of these Terms and Conditions, and all persons shall be bound by such amendments.
- 19. UOB and/or Tuas Power Supply has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Campaign, including but not limited to the determination of whether the Cardmember has met all the requirements of the Campaign. UOB and/or Tuas Power Supply's decisions shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by UOB and/or Tuas Power Supply to any person (including the Cardmember). UOB and/or Tuas Power Supply shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to the Campaign or its decision.
- 20. All information is correct at the time of publishing and UOB and/or Tuas Power Supply makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.
- 21. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any term herein.
- 22. These Terms and Conditions shall be governed by the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over all disputes arising out of or in relation to these terms and conditions.