

## TERMS AND CONDITIONS GOVERNING UOB CREDIT AND DEBIT CARDS RECURRING PAYMENT ON SENOKO ENERGY PROMOTION (1 AUGUST – 31 AUGUST 2019) ("TERMS AND CONDITIONS")

- 1. This UOB Credit And Debit Cards Recurring Payment on Senoko Energy Promotion (1 31 August 2019) ("Promotion") is open to all cardholders of United Overseas Bank Limited ("UOB") debit and credit cards issued in Singapore ("UOB Card") with the exception of any UOB JCB Cards, Travel Account, Corporate (on corporate liability), Purchasing, Business, Multicurrency Corporate and Private Label cards, and whose UOB Card account(s) is/are valid, subsisting, in good standing and satisfactorily conducted as determined by UOB in its sole and absolute discretion, and with a registered residential address ("Cardmembers").
- 2. This Promotion is valid from 1 August 2019 to 31 August 2019 (both dates inclusive) ("**Promotion Period**").
- 3. Cardmembers who:
  - a. Sign up for a new Senoko Energy ("Senoko Energy") Household plan with Promo Code: UOBSE35, and charge their monthly Senoko Energy electricity bill via recurring payment to their UOB Card during the Promotion Period; and
  - b. Make the first of the Recurring Payments to their UOB Card before 31 October 2019 ("Eligible Cardmembers")

will receive a one-time S\$35 cash back ("Cash Back"). The Cash Back will be credited to Eligible Cardmembers' UOB Card account by the end of the subsequent month following the first Recurring Payment.

- 4. For the avoidance of doubt, the Cash Back is limited to first 1,000 Eligible Cardmembers only. Each Eligible Cardmember is limited to receive only **one-time** Rebate for a single Senoko Energy electricity account, notwithstanding:-
  - (i) how many UOB Credit Card(s) accounts that the applicable Eligible Cardmember has; or
  - (ii) that the Eligible Cardmember charges more than one Senoko Energy electricity bill during the Promotion Period.

UOB shall not be responsible at any time to notify or update any Cardmembers and/or Eligible Cardmembers if the Rebate is fully redeemed.

- 5. If UOB subsequently discovers that the Eligible Cardmember terminated the recurring payment on UOB Card within 6 months or does not qualify for the Promotion, UOB may at its discretion, forfeit or reclaim the Cash Back awarded or charge to and debit an amount equivalent to the value of the Cash Back awarded, if already awarded, from any of the Eligible Cardmember's account(s) with UOB. If the monies standing to the credit of the account are not sufficient to reimburse UOB for the value of the Cash Back awarded, the Eligible Cardmember shall immediately reimburse UOB for the value of the Cash Back awarded.
- 6. UOB reserves the right, at its discretion, at any time, without notice or assigning any reason thereof, replace or substitute the Cash Back with any other item of equal of similar value selected by UOB. UOB's determination of the replaced and/or substituted item shall be final, conclusive and binding.



- 7. The Cardmember is responsible for ensuring that all Senoko Energy electricity bills are paid until the Recurring Payment service is set up and linked to the Cardmember's UOB Card account.
- 8. The prevailing terms and conditions under the prevailing UOB Cardmember Agreement or UOB Debit Cardmember Agreement (as may be applicable) (each applicable agreement referred to as the "UOB Singapore Standard Terms") will continue to apply and be binding on the Cardmembers. Please visit uob.com.sg for the UOB Singapore Standard Terms. In the event of any inconsistency between the Terms and Conditions and the UOB Singapore Standard Terms, the Terms and Conditions shall prevail insofar as it relates to the Promotion.
- 9. In the event of any inconsistency or discrepancies between the Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or promotional material relating to or in connection with the Promotion, the Terms and Conditions will prevail.
- 10. UOB shall not be responsible for:-
  - (i) any failure or delay in the transmission of card transactions by Visa International/MasterCard/American Express/CUP, acquiring merchants for the foregoing, merchant establishments, postal or telecommunication authorities or any other parties which may result in a transaction made by a Cardmember being omitted during the Promotion Period;
  - (ii) any late posting of the transactions and thereby affecting a Cardmember's eligibility for this Promotion;
  - (iii) for any breakdown or malfunction in any computer system or equipment; and
  - (iv) for any costs, losses, damages, claims, expenses and/or injuries of any Cardmember or any other person howsoever incurred or suffered.
- 11. UOB is not an agent of Senoko Energy and vice versa. Any dispute about the quality or service standard of Senoko Energy must be resolved directly with Senoko Energy.
- 12. By participating in this Promotion, Cardmembers consent to UOB collecting, using and disclosing the Cardmember's personal data for the purposes of providing the Recurring Payment services. This is in addition to any other consent which the Cardmember may have provided to UOB in respect of the collection, use and/or disclosure of the Cardmember's personal data and shall be without prejudice to and does not derogate from UOB 's rights to collect, use and/or disclose the Cardmember's personal data under the law.
- 13. UOB reserves the right to at any time in its sole and absolute discretion to amend, vary, add or delete any of the Terms and Conditions for any reason and without prior notification without assuming any liability to any person and Cardmembers shall be bound by these amendments.
- 14. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether the Cardmember has met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by UOB to any person (including the Cardmember). UOB shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to the Promotion or its decision.



- 15. All information is correct at the time of publishing and UOB makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.
- 16. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any term herein.
- 17. The terms and conditions herein shall be governed by the laws of the Republic of Singapore and the Singapore courts shall have exclusive jurisdiction over all disputes arising out of or in relation to these terms and conditions.