

**Singtel-UOB S\$50 Grab Voucher Spend & Get Campaign Terms and Conditions (“Terms and Conditions”)**
**1. Eligibility and Promotional Period**

1.1 This **Singtel-UOB S\$50 Grab Voucher Spend & Get Campaign (“Promotion”)** is only valid from 1 December 2020 to 31 January 2021 (both dates inclusive) (“**Promotion Period**”).

1.2 The first three hundred (300) Singtel-UOB Credit Card Cardmembers who fulfill all of the following conditions (each an “**Eligible Cardmember**”) shall each be entitled to S\$50 worth of Grab Vouchers (the “**Gift**”):-

- a) have a Singtel-UOB Credit Card (“**Eligible Card**”) where the card account is valid, subsisting, in good standing and satisfactorily conducted in the opinion of UOB;
- b) have successfully registered themselves to participate in the Promotion via Short Message Service (“**SMS**”), by keying in “**STGRAB50**<space>last 4 alphanumeric digits of your **NRIC/Passport Number**” (e.g. STGRAB50 567A) and sending the SMS to 77862 within the Promotion Period with their registered mobile number with UOB; and
- c) successfully charge a minimum of S\$500 (“**Qualifying Spend**”) worth of Eligible Transactions to his/her Singtel-UOB Credit Card each month for 2 consecutive months from December 2020 to January 2021.

1.3 For the purposes of this Promotion:

- a) “**Eligible Transactions**” shall mean any retail transactions for the purchase of goods and/or services successfully charged to the Eligible Card and which are posted on UOB’s systems but excluding the Excluded Transactions (as defined below). For the avoidance of doubt, Eligible Transactions made in foreign currencies will be converted into Singapore dollars based on UOB’s then prevailing exchange rate applicable at the time of exchange. The transaction amount posted in the Eligible Cardmember’s card account will be used for the purposes of computing the Qualifying Spend amount for this Promotion.
- b) “**Excluded Transactions**” shall mean transactions for recurring Singtel bill payment, payment of funds to prepaid accounts, including top-ups for any pre-paid card, Instalment Payment (IPP) Plans, online money transfers, balance/funds transfers, instalment/personal loans, cash advances, fees, interests, finance charges, late payment charges, annual fee charges, reversals, other financial charges, International Processing Fee, SMART\$ transactions, gambling related transactions, any card transactions that were subsequently cancelled, voided or reversed for any reason and any other transactions as may be prescribed by UOB, and without limiting the generality of the foregoing, also exclude transactions consisting of/containing the following references:

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| EZLINK*  | <a href="http://WWW.PLUS500.COM.UK">WWW.PLUS500.COM.UK</a>     |
| EZ-Link*   | PAYPAL * BIZCONSULTA   |
| EZ Link*   | PAYPAL * OANDAASIAPA   |
| <a href="http://WWW.MYEZLINK.COM.SG">WWW.MYEZLINK.COM.SG</a> | PAYPAL * CAPITALROYA   |
| FlashPay ATU*  | Saxo Cap Mkts Pte Ltd  |
| FlashPayATU*   | SKR*SKRILL.COM   |
| MB* MONEYBOOKERS.COM   | <a href="http://WWW.IGMARKETS.COM.SG">WWW.IGMARKETS.COM.SG</a> |
| OANDA ASIAPA   | TRANSIT LINK*  |
| OANDA ASIA PAC   | TRANSITLINK*   |
| PAYPAL*PLUS500.COM   | AXS Payment*   |
| PLUS500  | AXSPayment*  |
| PLUS500UK LIMITED  | NETS VCASHCARD*  |
| SKR*PLUS500CY LTD  | TRANSIT*   |
| CITY INDEX SINGAPORE SG*                                     |  |

UOB reserves the right at any time to amend the list of Eligible Transactions and the list of Excluded Transactions in its sole discretion and without any prior notice or giving any reasons.

- 1.4 For the avoidance of doubt, the supplementary Cardmember's spending on the Eligible Transactions will not accrue to the respective principal Cardmember and accordingly, the supplementary Cardmember's spending on the Eligible Transactions will not form part of the principal Cardmember's Eligible Transactions, and vice versa. Supplementary Cardmembers are not eligible to participate in this Promotion.
- 1.5 Each Eligible Cardmember is only entitled to receive one Gift.
- 1.6 Without limiting the generality of the above, the following Cardmembers shall not be eligible to participate in the Promotion:-
- a) Cardmembers whose Eligible Card account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated anytime during the Promotion Period and for the avoidance of doubt, termination of a supplementary Cardmember's account(s) will not by itself disqualify the principal Cardmember from participating in the Promotion;
  - b) Cardmembers whose Eligible Card account(s) is/are not active, valid, subsisting or in good standing or which are otherwise determined by UOB in its sole discretion as being delinquent or unsatisfactorily conducted for any reason;
  - c) Cardmembers who are mentally unsound, without legal capacity, deceased, insolvent, bankrupt or who have any legal proceedings (actual or threatened) of any nature instituted against them; or
  - d) Cardmembers who UOB may decide to exclude, in its sole discretion, without any reason or prior notice at any time.

## **2. Gift Redemption**

- 2.1 A SMS notifying each Eligible Cardmember that he/she is eligible to receive the Gift will be sent by 30 April 2021 to the registered mobile number of the Eligible Cardmember based on UOB's records.
- 2.2 The Gift is neither transferable nor exchangeable for cash, reward points, credit, goods and services, products or privileges or other kind in full or in part and is not refundable or replaceable.
- 2.3 UOB shall not be responsible at any time for notifying or updating any Cardmember on the availability or stock balance of any Gift. All requests or enquiries on the availability or stock balance of the Gift (whether through the UOB Call Centre, any of the UOB Branches, any of the UOB Relationship Managers or at the redemption centre) will not be entertained.
- 2.4 Use of the Gift is subject to the terms and conditions of the participating outlet/merchant providing the relevant products and/or services. The Eligible Cardmember shall be solely responsible for complying with any such terms and conditions as may be imposed by the participating outlet/merchant. UOB is not the supplier of the Gift and the products and/or services provided by the participating outlet/merchant involved in this Promotion and will not accept any liability in relation thereto.
- 2.5 In the event that:-
- (a) any Cardmember is subsequently discovered to be ineligible, not entitled or disqualified to participate in the Promotion or to receive the Gift;
  - (b) the Cardmember is subsequently found to not have incurred the Qualifying Spend; or
  - (c) any other situation that UOB deems fit at its discretion has occurred,
- then UOB is entitled at its sole and absolute discretion, and at any time without liability or prior notice or having to give any reason:-
- (i) to amend, correct or adjust the value of the Gift;
  - (ii) to suspend, revoke or forfeit the Gift; and/or

- (iii) to select substitute Cardmembers to substitute the initial Cardmember who was found to be ineligible or disqualified or not entitled to participate in the Promotion.
- 2.6 If UOB determines that the Gift should be suspended, revoked, forfeited or that the value of the Gift should be amended, corrected or adjusted, UOB reserves the right to reclaim and charge the full retail value of the Gift to the Cardmember.
- 2.7 UOB has the right, at any time and from time to time in its discretion and without prior notice, vary the value of the Gift; or substitute or replace the Gift with another item of similar value, without giving any reason or assuming any liability or payment of compensation to any person. UOB's determination of such variation, substitution or replacement shall be final, conclusive and binding.
- 2.8 No payment or compensation whether in cash, credit or kind shall be made for any unredeemed Gift which have expired or are lost, misplaced, defaced, stolen, been tampered with, misdirected or damaged, or which has been forfeited.
- 2.9 UOB is not the supplier of the Gift and the products and/or services provided by the participating outlet(s)/merchant in this Promotion. Accordingly, UOB does not assume any liability or responsibility for and will not be liable or responsible for any defect, quality, merchantability, the fitness for purpose or any other aspect of the Gift; or for the acts or defaults of Singtel and/or the participating outlet(s)/merchant or the goods/services offered in connection with this Promotion. UOB does not assume any liability or responsibility for and will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the Promotion, the redemption or usage of the Gift or the goods / services offered in connection with this Promotion, including but not limited to, the loss of life, injury to person and/or loss or damage to property.
- 2.10 UOB is not an agent of Grab and/or the participating outlet(s)/merchant. Any dispute about the quality or service standard must be resolved directly with Takashimaya and/or participating outlet(s)/merchant.
- 2.11 The Gifts are valid while stocks last and on a first-come-first-serve basis.

### **3. SMS Registration**

- 3.1 All registrations in respect of the Promotion must be done via SMS by the Cardmember in the form set out in these Terms and Conditions. Any incomplete or inaccurate SMS registration will not be considered and will be automatically disqualified. For the avoidance of doubt, each Cardmember is entitled to register only once to participate in the Promotion regardless of the number of Eligible Cards that he/she may have.
- 3.2 SMS registration starts from 0000 hours on 1 December 2020 and ends on 2359 hours on 31 January 2021 (Singapore date and time). SMS entries received by UOB before 0000 hours on 1 December 2020 or after 2359 hours on 31 January will not be eligible for the Promotion and will be disqualified.
- 3.3 The Cardmember will receive a confirmation SMS from UOB once he/she successfully completes the registration process in accordance with these Terms and Conditions.
- 3.4 Sending and receipt of the SMS is dependent on an SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion. The SMS vendor, independent telecommunication authority or service provider or such other third party is a third party and is independent and beyond the control of UOB. Accordingly, UOB shall not be responsible in any manner whatsoever for any undelivered, lost or delayed SMS sent and/or received by the Cardmember.
- 3.5 The Cardmember shall pay and be solely responsible for all fees and charges imposed by such service providers for the sending and/or receipt of any SMS in connection with the Promotion.

#### **4. General**

4.1 UOB shall not be responsible or liable:-

- (a) for any losses, damages or otherwise suffered by any person if it is unable to perform its obligations under these Terms and Conditions, due directly or indirectly to the failure of the merchant establishments, merchant acquirer, telecommunication authorities or service provider or such other third party which may be engaged for the Promotion, any machine or communication or computer system, industrial dispute, war, act of God, or anything outside the control of UOB;
- (b) for any failure or delay in the transmission or receipt of evidence of bill/sale transactions by any card associations, acquiring merchants for the foregoing, merchant establishments, postal or telecommunication authorities/provider or any other parties which may result in a transaction made by the Cardmember being omitted from being posted to the Cardmember's Eligible Card account and/or captured in UOB's system during the Promotion Period;
- (c) for any notice, communication, application, SMS or email which gets lost, misplaced, defaced, tampered with, stolen, damaged or misdirected;
- (d) for any breakdown or malfunction in any computer system or equipment; or
- (e) for any costs, losses, damages, claims, expenses and/or injuries of any Cardmember or any other person howsoever incurred or suffered.

4.2 Notwithstanding anything in these Terms and Conditions, UOB may in its sole discretion, at any time and from time to time, vary or modify any of these Terms and Conditions, including but not limited to, terminating or withdrawing the Promotion or amending the duration of the Promotion, or the Promotion Period, or the eligibility criteria, without giving any reason, prior notice and/or assuming any liability to any party and UOB shall not be liable to pay any compensation or enter into any correspondence in connection with the same, and all Cardmembers shall be bound by these variations.

4.3 UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion (including as to whether a Cardmember has met the requirements of the Promotion and whether a Cardmember is entitled to receive the Gift). UOB's decisions on all matters relating to this Promotion shall be final, conclusive and binding and no payment or compensation will be given or paid by UOB to any person (including the Cardmember). UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter relating to the Promotion, and no appeal, correspondence or claims will be entertained.

4.4 By participating in the Promotion, the Cardmembers are deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, the organisers, sponsors, promoters, merchants, vendors and/or their respective contractors for the purposes of the Promotion including verifying the eligibility of the participant, contacting the participant by telephone, mobile phone, email, letter or SMS regarding the Promotion, and all other purposes incidental to the Promotion.

4.5 While all information provided here is believed to be correct at the time of publishing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy. In the event of any inconsistency or discrepancies between these Terms and Conditions and any advertising, publicity, brochure, marketing or promotional material or other materials relating to or in connection with the Promotion, these Terms and Conditions shall prevail.

4.6 The terms and conditions under the prevailing UOB Cardmember Agreement will continue to be binding on all Cardmembers and is to be read together with these Terms and Conditions. Please visit [www.uob.com.sg](http://www.uob.com.sg) for the UOB Cardmember Agreement. Participation in the Promotion is subject to these Terms and Conditions herein. Cardmembers are deemed to have accepted these Terms and Conditions when they participate in the Promotion. In the event of any inconsistency between these Terms and Conditions and the UOB Cardmember Agreement, these Terms and Conditions shall prevail insofar as it relates to the Promotion.

4.7 A person who is not a party to these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any of these Terms and Conditions.

- 4.8 These Terms and Conditions are governed by the laws of Singapore and all Cardmembers participating in the Promotion shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the courts of Singapore.
- 4.9 Except where the context otherwise requires, words denoting the singular include the plural and *vice versa*.

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