

TERMS AND CONDITIONS FOR UOB SINGAPORE AIRLINES 2020 PROMOTION

1. Promotion

- 1.1 This UOB X Singapore Airlines 2020 Promotion (“**Promotion**”) is valid from 5 to 19 March 2020, both dates inclusive (the “**Promotion Period**”). By participating in this Promotion, you agree to be bound by the terms and conditions of this Promotion (the “**Terms**”).
- 1.2 This Promotion is open to all UOB Credit/Debit Cards issued by UOB in Singapore. For the avoidance of doubt, eligible UOB Cards exclude all UOB corporate/business credit and debit cards.
- 1.3 For the purposes of this Promotion:
- 1.3.1 “**Eligible Transactions**” means refers to transactions for the purchase of goods and/or services at Singapore Airlines via www.singaporeair.com and at Singapore Airlines Holidays via holidays.singaporeair.com which are successfully charged to your UOB Credit/Debit Card and posted on UOB’s systems, but shall exclude the Excluded Transactions.
- 1.3.2 “**Excluded Transactions**” means bill payment transactions, funds to prepaid accounts (including top-ups for any pre-paid card or mobile wallet such as GrabPay, WeChat Pay or Alipay), Instalment Payment Plan, NETS transactions (for Debit Cards), online money transfers, balance/funds transfers, cash advances, personal loans, fees, interests, finance charges, late payment charges, annual fee charges, reversals, other financial charges, International Processing Fee, SMART\$ transactions, gambling-related transactions, payments made to government institutions and services, member financial institutions, securities brokers and dealers, insurance companies, educational institutes, PayPal, AXS, charities or religious or political organisations, recurring bill payments, utilities bill payments, UOB LuxePay, UOB Pay Anything, transactions that are unposted, subsequently cancelled, voided or reversed for any reason, and/or any other transactions as may be prescribed by UOB from time to time.
- 1.3.3 “**Gift**” means Thule Lithos 16L Backpack and/or Bonus Miles, as the case may be.
- 1.3.4 “**KrisFlyer UOB Card**” refers to the KrisFlyer UOB Credit or Debit Card.
- 1.3.5 “**UOB**” means United Overseas Bank Limited.
- 1.3.6 “**UOB Account**” means any account you now or hereafter have with UOB, used for the purposes of services provided to you, whether singly or jointly.
- 1.3.7 “**UOB Card**” refers to any credit or debit Card issued by UOB in Singapore, but does not include any UOB Corporate/Business cards.
- 1.4 For the avoidance of doubt, the Eligible Transactions charged by a principal holder of a UOB Card may be aggregated with the Eligible Transactions charged by the supplementary holder of that UOB Card for the purposes of computing the Minimum Spend under this Promotion.
- 1.5 To participate in this Promotion, you must have successfully registered you’re your participation in the Promotion via SMS within the Promotional Period (“**Qualifier**”), by keying in “UOBSQMI<space>DOB<space>Last 4 characters of NRIC” and sending it to 77862 (the “**Registration**”). (Example: “UOBSQ DDMMYY 567A”)

2. Backpack

- 2.1 If you are the first 180 cardmembers to successfully charge a total of at least S\$1,500 (the “**Minimum Spend**”) on Eligible Transaction(s) during the Promotion Period, you shall be eligible to receive an Thule Lithos 16L Backpack (the “**Backpack**”).
- 2.2 You will be notified via SMS by 30 April 2020 to proceed to make the redemption for the Backpack if you are eligible to redeem the Backpack based on your mobile phone number in UOB’s records (the “**Redemption Notice**”). The Redemption Notice will set out details on the redemption of your Backpack.

UOB reserves the right to decline any redemption of the Backpack if any one of the requirements set out in the Redemption Notice is not met at the time of redemption. No replacement will be issued for a lost, stolen or destroyed Redemption Notice.

- 2.3 Each Qualified Cardmember so notified will need to bring along the following items for redemption:-
- the original NRIC or Passport of the Cardmember;
 - the original SMS with the unique serial code received from UOB in connection with the redemption.
- 2.3 The Gift must be redeemed during the redemption period specified in the Redemption Notice. UOB will not extend the redemption period for any reason whatsoever.
- 2.4 You are only entitled to redeem one Gift under this Promotion.

3 Bonus Miles

- 3.1 If you are the first 1,000 cardmembers to perform the Eligible Transaction using a KrisFlyer UOB Card, you will receive an additional 4 bonus KrisFlyer Miles per dollar spent ("**Bonus Miles**") subject to a maximum of 6,000 bonus KrisFlyer miles per principal cardmember regardless of the number of Eligible Transactions made. Bonus Miles are awarded in blocks of S\$5 and will be credited to your KrisFlyer membership account by 30 April 2020. No minimum spend is required for KrisFlyer UOB Cardmembers to enjoy the Bonus Miles.

4 General

- 4.1 Gifts are on a first-come-first-served basis, whilst stocks last and subject to availability. UOB shall not be required to notify and/or update on the stock availability of the Gift.
- 4.2 The Gift is not exchangeable for cash, credit or kind, in full or in part, and is not replaceable if lost, damaged or stolen. No reservation, refund or exchange of the Gift is allowed.
- 4.3 UOB may substitute the Gift with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 4.4 The Gift is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Gift and assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Gift. Any dispute regarding the Gift is to be resolved directly with the merchant and/or supplier of the Gift. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Gift.
- 4.5 The General Terms and Conditions Governing Promotions set out in Appendix 1 will apply to this Promotion and form an integral part of these Terms.

General Terms and Conditions Governing Promotions

1. The following persons shall not be eligible to participate in the Promotion:
 - (a) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
 - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
 - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
 - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
2. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the Gift or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction, howsoever caused.
3. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
4. If UOB determines that you are ineligible to participate in this Promotion or to receive the Gift, UOB may in its sole discretion forfeit the Gift, reclaim the Gift or charge to and debit an amount equal to the value of the Gift from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the Gift through such means as UOB may determine in its sole discretion.
5. The Terms shall be read in conjunction with the prevailing UOB Cardmember Agreement and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
6. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
7. Unless otherwise stated, this Promotion is not valid with other offers, privileges or promotions.
8. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your personal data for the purposes of this Promotion and to contact you, including by voice call or text message.
9. A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce the Terms.
10. The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.