

FREQUENTLY ASKED QUESTIONS ON SHOPEE PRIVILEGES

Q1 What are Big Campaign Days?

Big Campaign Days for 2020 refer to 11 November and 12 December. Big Campaign Days for 2021 will be determined and announced in 2021.

Q2 What is s-mart and what exclusive offer is available to UOB Cardmembers?

s-mart refers to Shopee's grocery category. UOB Cardmembers who purchase products featured under s-mart or contain the s-mart label can enjoy an exclusive discount voucher for products sold on s-mart.

Q3 What are Super Brand Days and what exclusive offer is available to UOB Cardmembers?

A Super Brand Day refers to a special campaign day for certain featured brands on Shopee's online retail platform. UOB One Cardmembers enjoy additional discounts for these featured brands using their UOB One Card during the Super Brand Day campaigns.

Q4 What are pre-launched products and what exclusive offer is available to UOB Cardmembers?

Pre-launch products refer to pre-order to highly anticipated products. UOB One Cardmembers may enjoy special discounts, gifts or return vouchers on these products subject to the relevant terms and conditions.

TERMS & CONDITIONS FOR UOB ONE CARDS X SHOPEE 12.12 PROMOTION

1. **S\$18 off S\$150 min. spend (11 Dec):** Limited to 75 voucher redemptions on a first-come-first-serve basis only.
2. **S\$10 off with S\$120 min. spend (12 Dec):** Limited to 750 voucher redemptions on a first-come-first-serve basis only.
3. Only valid for use on 12 December 2020 (from SGT 0000 hours to SGT 2359 hours).
4. Voucher must be collected in order to enjoy this offer.
5. Voucher is applicable for use on Shopee's iOS or Android mobile applications only.
6. User must select Credit/Debit Card as the payment method and select the claimed voucher for the discount to be reflected immediately, prior to placing order and/or checking out.
7. User is responsible to ensure that the discount is reflected at the checkout page, prior to placing order and/or checking out. In the event that the discount is not reflected/applied at the time of placing order and/or checking out, neither Shopee nor UOB will retrospectively provide/apply the discount.
8. Not valid for products listed under "Dining, Travel & Services" and "Miscellaneous" categories
9. Not valid for products from Shopee's paid ads store.
10. Not valid for selected resellers determined at Shopee's sole discretion.
11. Limited to 1 voucher redemption per UOB One Cardmember.
12. Minimum spend of S\$150 and S\$120 are required respectively.
13. Voucher is valid for single-use only.
14. Voucher is not stackable with other bank/payment vouchers.
15. Voucher cannot be used to off-set shipping, delivery and any applicable customs charges.
16. Payment must be made with a valid and existing UOB One Credit or UOB One Debit Card issued by UOB in Singapore.
17. Voucher cannot be exchanged for cash or be used in conjunction with any other promotion, voucher, coupon, code, rebate, privilege, or offer, including but not limited to discounted sale items, unless otherwise stated.
18. UOB and/or Shopee reserve the right to amend any of the terms and conditions of this promotion at any time without any reason, notice or liability to any person.
19. UOB acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by Shopee. Any disputes in relation to the Shopee promotions are to be directed solely to and resolved directly with Shopee. UOB shall not be required to assist to act or communicate on your behalf.
20. For more details, please visit shopee.sg/m/uob-one.



TERMS & CONDITIONS FOR UOB ONE CARDS X SHOPEE S-MART S\$6-OFF PROMOTION

1. Limited to 220 redemptions per calendar month on first come first serve basis.
2. Only valid from 1 November 2020 (SGT 0000 hours) to 31 December 2020 (SGT 2359 hours).
3. Voucher must be collected in order to enjoy this offer.
4. Voucher is applicable for use on Shopee's iOS or Android mobile applications only.
5. User must select Credit/Debit Card as the payment method and select the claimed voucher for the discount to be reflected immediately, prior to placing order and/or checking out.
6. User is responsible to ensure that the discount is reflected at the checkout page, prior to placing order and/or checking out. In the event that the discount is not reflected/applied at the time of placing order and/or checking out, neither Shopee nor UOB will retrospectively provide/apply the discounts.
7. Only valid for products on s-mart.
8. Not valid for products from Shopee's paid ads store.
9. Not valid for selected resellers determined at Shopee's sole discretion.
10. Voucher is valid for single-use only.
11. Voucher is not stackable with other bank/payment vouchers.
12. Minimum spend of S\$55 required.
13. Voucher cannot be used to off-set shipping, delivery and any applicable customs charges.
14. Payment must be made with a valid and existing UOB One Credit or UOB One Debit Card issued by UOB in Singapore.
15. Limited to one redemption per calendar month per UOB One Cardmember.
16. Voucher cannot be exchanged for cash or be used in conjunction with any other promotion, voucher, coupon, code, rebate, privilege, or offer, including but not limited to discounted sale items, unless otherwise stated.
17. UOB and/or Shopee reserve the right to amend any of the terms and conditions of this promotion at any time without any reason, notice or liability to any person.
18. UOB acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by Shopee. Any disputes in relation to the Shopee promotions are to be directed solely to and resolved directly with Shopee. UOB shall not be required to assist to act or communicate on your behalf.