

## Revision to UOB Preferred Platinum American Express® Card Programme

The UOB Preferred Platinum American Express Card Programme will be replaced with the UOB Absolute Cashback Card Programme with effect from 1 July 2021, a card that rewards you with 1.7% limitless cashback on your spend, with no minimum spend, no cap on cashback and no spend exclusions.

A first year annual fee waiver of S\$192.60 (including GST) will apply under the UOB Absolute Cashback Programme.

“No spend exclusions” does not include NETS transactions made with the UOB Absolute Cashback Card.

Please visit [uob.com.sg/absolute](http://uob.com.sg/absolute) for more details.

## Frequently Asked Questions

### **Q1 Why is the Bank revising the UOB Preferred Platinum American Express Card Programme?**

**A1** We have enhanced the card value proposition with the UOB Absolute Cashback Card Programme to bring you greater benefits. With effect from 1 July 2021, enjoy 1.7% limitless cashback on all spend, with no minimum spend, no cap on cashback and no spend exclusions.

“No spend exclusions” does not include NETS transactions made with the UOB Absolute Cashback Card.

Please visit [uob.com.sg/absolute](http://uob.com.sg/absolute) for more details on the UOB Absolute Cashback Card Programme.

### **Q2 When will I receive the new UOB Absolute Cashback Card to replace my UOB Preferred Platinum American Express Card?**

**A2** UOB will be issuing a new UOB Absolute Cashback Card to UOB Preferred Platinum American Express Cardmembers progressively from 1 July 2021.

Cardmembers who are pending the issuance of their new UOB Absolute Cashback Card can start enjoying the UOB Absolute Cashback Card Programme with the existing UOB Preferred Platinum American Express Card from 1 July 2021.

Please note that you will not be liable for any amount charged to the new card until you have enabled it. However, you will be liable for all recurring payments, installment payments and other payment instructions which will be transferred from your existing card to your new card, even though you have not enabled the new card.

**Q3 What will happen to my UOB Preferred Platinum American Express Card including my Supplementary Cards?**

A3 You may continue to use your existing UOB Preferred Platinum American Express Card (including supplementary cards) and enjoy its existing privileges. The new UOB Absolute Cashback Card Programme and privileges will take effect from 1 July 2021 and you will then enjoy 1.7% limitless cashback with no minimum spend, no cap on cashback earned and no spend exclusions using your existing UOB Preferred Platinum American Express Card.

**Q4 What will happen to my UOB Preferred Platinum American Express Card(s) once it expires? Can I continue to use my existing UOB Preferred Platinum American Express Card until it expires?**

A4 You will be receiving a new UOB Absolute Cashback Card from 1 July 2021 onwards.

Upon receiving your new UOB Absolute Cashback Card, please activate the card before your existing UOB Preferred Platinum American Express Card plastic expires to avoid any disruption to your card usage. Your existing UOB Preferred Platinum American Express Card will be deactivated automatically once your new UOB Absolute Cashback Card is activated. Please destroy your existing card after activating the new card.

You may continue to use your existing UOB Preferred Platinum American Express Card until it expires, however, you will not receive a new UOB Absolute Cashback Card from us when your existing card expires. For this reason and also to avoid potential disruption of your card usage, you are strongly encouraged to activate and use the new card when it is issued to you. Please note that you will have to activate the new card before using it.

**Q5 What should I do if I need to make an urgent request for an early renewal or replacement of my UOB Preferred Platinum American Express Card(s)?**

A5 You can call the UOB Call Centre at 1800 222 2121 to request for a replacement of your UOB Preferred Platinum American Express Card(s) and a UOB Absolute Cashback Card will be issued to you from 1 July 2021 onwards.

**Q6 Will my existing bill payment arrangements, GIRO instructions, and other account linkages or if I have set my existing UOB Preferred Platinum American Express Card as the default card for online and/or in-app payments, will it be affected if I start using my new UOB Absolute Cashback Card?**

A6 These account linkages will not be affected as your UOB Preferred Platinum American Express Card(s) credit card number remains unchanged. You may be prompted to update your card expiry date and CVV when making online and/or in-app payments.

**Q7 What will happen to my outstanding balances, SmartPay, Balance Transfer and/or Personal Loan on my UOB Preferred Platinum American Express Card?**

A7 You can continue to service your outstanding balances, SmartPay, Balance Transfer and/or Personal Loan.

**Q8 What will happen to the UNI\$ on my UOB Preferred Platinum American Express Card?**

A8 Your UNI\$ balance will remain in your Card account. You will be able to redeem your existing UNI\$ with your existing UOB Preferred Platinum American Express Card or with your new UOB Absolute Cashback Card via the UOB Rewards Catalogue.

You may wish to apply for a UOB PRVI Miles American Express Card to continue to earn UNI\$. To do so, please visit [uobprvimiles.com](http://uobprvimiles.com) or SMS **YesmilesA**<space>**Last 4 digits of existing UOB Card**<space>**NRIC# to 77672** (only valid for Singaporean citizen/PR).

**Q9 When do I stop earning UNI\$ on my UOB Preferred Platinum American Express Card(s)?**

A9 UNI\$ will no longer be awarded for transactions made on your UOB Preferred Platinum American Express Card with effect from 1 July 2021, instead you will enjoy 1.7% limitless cashback on your spend, with no minimum spend, no cap on cashback and no spend exclusions.

“No spend exclusions” does not include NETS transactions made with the UOB Absolute Cashback Card.

**Q10 What is the annual fee for the UOB Absolute Cashback Card?**

A10 You can enjoy a first year annual fee waiver under the UOB Absolute Cashback Card Programme. The annual fee will be charged to your UOB Absolute Cashback Card upon your next anniversary card fee due after 1 July 2022 onwards.

The annual fee (inclusive of GST) for the UOB Absolute Cashback Card: Principal card at S\$192.60, first Supplementary card free and second Supplementary card at S\$96.30.

**Q11 Why do I still see UOB Preferred Platinum American Express Card in my UOB Personal Internet Banking, UOB Mighty and credit card statements?**

A11 The card design and card name for your existing UOB Preferred Platinum American Express Card will be updated to the UOB Absolute Cashback Card progressively from 1 July 2021 onwards.

**Q12 Will I receive a new PIN with the new UOB Absolute Cashback Card?**

A12 No, your current PIN will remain valid on your new UOB Preferred Platinum American Express. If you have forgotten your PIN, please call us at 1800 222 2

**Q13 Will there be a change in my credit limit?**

A13 No, there is no additional credit granted in respect of the new UOB Absolute Cashback Card, over and above your existing aggregate credit limit.

Updated 15 June 2021. United Overseas Bank Limited Co. Reg. No.193500026Z

American Express is a trademark of American Express. The UOB Absolute Cashback American Express® Card and the UOB Preferred Platinum American Express Card are issued by United Overseas Bank Limited pursuant to a license from American Express.