

NATAS Holidays Gift Redemption Terms and Conditions

1. This NATAS Holidays Gift Redemption (“**Promotion**”) is valid only for Cardmembers from 2 to 4 August 2019 (“**Promotion Period**”).
2. “**Cardmembers**” shall mean all principal and supplementary holders of a United Overseas Bank Limited (“**UOB**”) credit card or debit card which is issued in Singapore, valid, subsisting and in the opinion of UOB in good standing and satisfactorily conducted (collectively referred to as “**Cards**” and each a “**Card**”).
3. “**Eligible Transactions**” shall mean all retail transactions made at NATAS Holidays, which are successfully carried out on and charged to the Cardmember’s Card during the Promotion Period and which are successfully captured or posted on UOB’s systems during the Promotion Period, and evidenced by charge slips, sales slips or receipts.
4. For the avoidance of doubt, bookings/purchases of travel insurance do not qualify as “Eligible Transactions” and are not eligible for this Promotion.

GIFT REDEMPTION

28” Crossing Luggage

5. Cardmembers will be eligible to redeem a 28” Crossing Luggage (“**28” Luggage**”) if they incur an accumulated amount of at least S\$5,800* worth of Eligible Transactions, over 3 or less charge slips in one day (“**28” Luggage minimum spend**”).
6. Cardmembers will also be eligible to redeem a Duffel Bag if they incur an **additional S\$1,000** worth of Eligible Transactions, in addition to the 28” Luggage minimum spend. For the avoidance of doubt, this combined spending of the 28” Luggage minimum spend and the additional S\$1,000 must be incurred over 3 or less charge slips in one day.

*Where all Eligible Transactions are made through UOB Travel Planners, the 28” Luggage required minimum spend will be reduced to S\$5,500.

24” Crossing Luggage

7. Cardmembers will be eligible to redeem a 24” Crossing Luggage (“**24” Luggage**”) if they incur an accumulated amount of at least S\$3,800** worth of Eligible Transactions, over 3 or less charge slips in one day (“**24” Luggage minimum spend**”).
8. Cardmembers will also be eligible to redeem a Duffel Bag if they incur an **additional S\$1,000** worth of Eligible Transactions, in addition to the 24” Luggage minimum spend. For the avoidance of doubt, this combined spending of the 24” Luggage minimum spend and the additional S\$1,000 must be incurred over 3 or less charge slips in one day.

**Where all Eligible Transactions are made through UOB Travel Planners, the 24” Luggage required minimum spend will be reduced to S\$3,500.

20" Crossing Luggage

9. Cardmembers will be eligible to redeem a 20" Crossing Luggage ("**20" Luggage**") if they incur an accumulated amount of at least S\$2,800*** worth of Eligible Transactions, over 3 or less charge slips in one day ("**20" Luggage minimum spend**").
10. Cardmembers will also be eligible to redeem a Duffel Bag if they incur an **additional S\$1,000** worth of Eligible Transactions, in addition to the 20" Luggage minimum spend. For the avoidance of doubt, this combined spending of the 20" Luggage minimum spend and the additional S\$1,000 must be incurred over 3 or less charge slips in one day.

***Where all Eligible Transactions are made through UOB Travel Planners, the 20" Luggage required minimum spend will be reduced to S\$2,500.

Duffel Bag

11. Cardmembers will be eligible to redeem a Duffel Bag if they incur an accumulated amount of at least S\$1,600 worth of Eligible Transactions, over 3 or less charge slips in one day.

A Pair of Universal Studios Singapore Tickets

12. KrisFlyer UOB Credit or Debit Cardmembers will be eligible to redeem a pair of Universal Studios Singapore tickets if they incur an accumulated amount of at least S\$1,600 worth of Eligible Transactions, over 3 or less charge slips in one day with payment made via their KrisFlyer UOB Credit or Debit Card and of which at least 1 charge slip is for ticket purchase from Singapore Airlines or SilkAir at NATAS Holidays. This offer is limited to the first 150 redemptions only. For the avoidance of doubt, the Universal Studio Singapore Tickets can be redeemed concurrently with the Duffel Bag or 20" Luggage (if you meet the 20" Luggage minimum spend).

7,500 Bonus KrisFlyer Miles

13. KrisFlyer UOB Credit or Debit Cardmembers will be eligible for 7,500 bonus KrisFlyer miles ("**Bonus Miles**") if they incur an accumulated amount of at least S\$3,800 worth of Eligible Transactions, over 3 or less charge slips in one day with payment made via their KrisFlyer UOB Credit or Debit Card and of which at least 1 charge slip is for ticket purchase from Singapore Airlines or SilkAir at NATAS Holidays. This offer is limited to the first 500 redemptions only. Bonus Miles will be automatically credited to the KrisFlyer membership account of the KrisFlyer Card Cardmember, who has successfully redeemed this gift, by 30 September 2019. For the avoidance of doubt, the Bonus Miles can be awarded concurrently with the 24" Luggage or 28" Luggage (if you meet the "28" Luggage minimum spend).

GENERAL

14. 28" Luggage, 24" Luggage, 20" Luggage, Duffel Bag, Universal Studios Singapore Tickets and 7,500 bonus KrisFlyer miles are collectively referred to as "**Gifts**" and "**Gift**" refers to each or any of them.
15. Each incurred Eligible Transaction will only be considered for this Promotion once – if an incurred Eligible Transaction has been used to compute the minimum spend for a Gift, the same Eligible Transaction cannot be used to compute the minimum spend for another Gift.
16. To redeem the relevant Gifts, the Cardmembers have to present original charge slips bearing the required Eligible Transactions, the corresponding original Card and their original Identity Card or Passport for verification.
17. The Gifts are available for redemption on a first-come-first-served basis and only while stocks last. The Gifts are not transferrable or exchangeable for cash, credit or other gifts or otherwise in full or in part. No payment or compensation whether in cash, credit or in kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged Gifts. If physical stocks of the Gifts are not available for redemption at NATAS Holidays, a redemption letter will be issued at NATAS Holidays in lieu of the physical stock. This redemption letter will set out the redemption process for the Gift(s). To redeem the relevant Gifts, the Cardmembers have to present original charge slips bearing the required Eligible Transactions, the corresponding original Card and their original Identity Card or Passport for verification.
18. No combination of spending for principal and supplementary UOB Cardmembers. For the purposes of this Promotion, the spending incurred on the supplementary Card will not accrue to the principal Cardmember, and spending incurred on the principal Card will not accrue to the supplementary Cardmember.
19. No combination of spending across different principal Cards (or across different supplementary Cards, as the case may be) for the purposes of computing the Eligible Transactions or minimum spend for this Promotion.
20. Promotion is not valid with other promotions, in-house offers, loyalty programs, discounts, privilege cards, discount cards or vouchers, unless otherwise stated.
21. All prices listed are in Singapore Dollar Currency unless otherwise indicated.
22. UOB assumes no liability or responsibility for the acts or defaults of the merchants or defects in the goods and services offered in the Promotion.
23. UOB is not an agent of the manufacturer, merchants and/or suppliers. Any dispute about the quality or service standard must be resolved directly with the respective manufacturer, merchants and/or suppliers.
24. UOB assumes no liability or responsibility for any defects, quality, merchantability, the fitness or any other aspect of Gifts or the goods or services offered or the acts or defaults of the manufacturer, merchant and/or suppliers of the Gifts or the goods and services offered or for any injury, loss or damage whatsoever or for any charges, costs

or expenses of any kind whatsoever suffered or incurred as a result of or in connection with the Promotion or redemption or usage of the Gifts or the goods and services including, but not limited to, the loss of life, injury to person and/or loss or damage to property arising from or in connection with the Promotion or redemption and/or the use of the Gifts and/or goods or services offered or arising from or in connection with the Promotion and/or the Gift howsoever arising.

25. UOB may, at its discretion, vary any of the terms and conditions relating to the Promotion including, but not limited to, varying the Promotion Period or terminating the Promotion or changing Gifts at any time and from time to time without giving any reason or prior notice or assuming any liability to any party. No correspondence or claims will be entertained. UOB reserves the right, at its absolute discretion, to replace and/or substitute and/or change any of Gifts with another item of an equivalent or close to the prevailing recommended retail price of any of the Gifts, where applicable, at any time and without giving any prior notice or reason or assuming any liability to any person. UOB's determination of the substituted gifts is at its absolute discretion. No correspondence or claims will be entertained.
26. UOB's decision on all matters relating to or in connection with the Promotion, and/or Gifts are at its absolute discretion and shall be final, conclusive and binding on all parties. UOB shall not be obliged to give any reason on any matter concerning the Promotion, and/or Gifts and no correspondence or claims will be entertained. UOB has the absolute right and unfettered discretion to determine whether any Cardmember has met all the requirements of the Promotion, and/or the right to receive Gifts.
27. If the Eligible Transaction is subsequently cancelled for any reason whatsoever or if there was a repeated redemption using the same Eligible Transactions for the Promotion or if it has been determined by UOB that the Cardmember has breached any of the terms of the Promotion, UOB reserves the right to forfeit the Gift, or if already redeemed by the Cardmember, reclaim and charge the full retail value of the Gift(s) from the Cardmembers.
28. Notwithstanding anything herein, UOB has the sole and absolute discretion at any time and from time to time to determine the eligibility of any Cardmember for this Promotion and shall not be obliged to give any reason therefor.
29. Participation in the Promotion is subject to these terms and conditions.
30. The prevailing terms and conditions under the prevailing UOB Cardmember Agreement ("Standard Terms") will continue to apply and be binding on the Cardmembers.
31. UOB shall not be responsible or liable for:-
 - (i) any failure or delay in the transmission of the Eligible Transactions, card transactions, sale transactions or receipt of evidence of sale transactions or any part thereof by Visa International/ MasterCard/ American Express/ CUP/ JCB, acquiring merchants for the foregoing, merchant establishments, card associations, postal or telecommunication authorities or any other parties which may result in a charge incurred or transaction made by the Cardmember being

- omitted (whether from being posted to the Cardmember's Card account, and/or captured in UOB's system or otherwise) during the Promotion Period;
- (ii) any late posting of the Eligible Transactions or for any failure in the Eligible Transactions being transacted by the Cards or being captured in UOB's system and thereby affecting the Customer's eligibility for the Promotion or the Gifts;
 - (iii) for any breakdown or malfunction in any computer system or equipment; or
 - (iv) for any notice or communication or direct mailer which gets lost, misplaced, defaced, tampered with, stolen, damaged or misdirected in the post.
32. By participating in the Promotion, each Cardmember is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, UOB's vendors, UOB's suppliers, the organizers, sponsors, promoters and/or their respective contractors for verifying the eligibility of the Cardmember, contacting the Cardmember regarding the foregoing, and all purposes and promotions incidental to the Promotion.
33. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.
34. These terms and conditions shall be governed by the laws of the Republic of Singapore and all Cardmembers shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
35. While the information provided herein is believed to be reliable as at the date of printing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or reliability for its completeness or accuracy. In the event of any inconsistency between these terms and conditions and any advertising, publicity, brochure, marketing or promotional material or other materials relating to or in connection with the Promotion and the Gift, these terms and conditions shall prevail. Visit www.uob.com.sg/natas for details.

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