

UOB Lady's Savings Account Privileges – Pilates

1. Who are we working with to offer Pilates services?

- Pilates services are offered through Pilates BodyTree Pte Ltd.

2. What will I enjoy through this Pilates services?

- In-studio Pilates one to one Mobility Fitness Session at \$97 (Usual Price \$200)

3. What is the In-studio Pilates Mobility Fitness Session about?

- This is a face-to-face class held at one of the 2 locations of the school
- It is a 55 min class that will be guided by a teacher

8 What are the 2 location of the Pilates BodyTree?

Cecil Studio: 137 Cecil Street, Hengda Building, #12-01 Singapore 069537	Novena Studio: 10 Sinaran Drive #10-35 Novena Medical Centre Singapore 307506
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4. Tell me more about the In-studio Pilates Mobility Fitness Session about?

- The class is called Mobility Fitness Session.
- It runs through 10 different Pilates movements to assess the imbalances of your body and have a good workout. There will also be different machines for example the reformer used during this session.

10. How to redeem the In-studio Pilates Mobility Fitness Session?

- You will receive our communication via email or SMS that you are eligible for the In-studio Pilates Mobility Fitness Session
- Through the email and SMS, you will be led sign up via a
 - link for the In-studio Pilates Mobility Fitness Session and
 - In the communication, you will also receive a one-time redemption code
- Register by clicking into the link to register your profile.
- During registration, you will be prompted to indicate a preferred date and time
- An automated email will be received on successful registration
- Within 24 hours, your profile will be created and an email will be sent to introduce a teacher and confirm the date of the appointment
- The class will occur face to face

11. Can I redeem the In-Studio Pilates Mobility Fitness Session more than once?

- The In-Studio Pilates Mobility Fitness Session can only be redeemed once.

12. I had technical issues whilst registering for a class, how do I know if the registration has been received?

- If the registration is received and successful, an automated email will be sent to confirm that the registration has been made

13. I registered but there is no reply from the Pilates BodyTree School, how do I reach out to the school?

Please email directly to Pilates BodyTree for the In-studio Pilates Mobility Fitness Session at info@pilatesbodytree.com

13. How do I make payment for the in-studio Pilates Mobility Fitness Session?

- Payment has to be made via the UOB Lady's Credit or Lady's Debit Card