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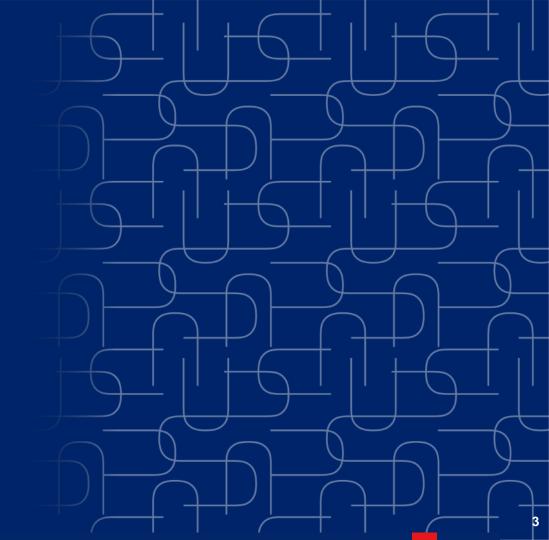
Private and Confidential

# Agenda

- 1. Overview of UOB Group
- 2. Our Growth Drivers
- 3. Latest Financials



Overview of UOB Group



### **UOB Overview**



### **Founding**

Founded in August 1935 by a group of Chinese businessmen and Datuk Wee Kheng Chiang, grandfather of the present UOB Group CEO, Mr. Wee Ee Cheong

#### **Expansion**

UOB has grown over the decades organically and through a series of strategic acquisitions. It is today a leading bank in Asia with an established presence in the Southeast Asia region. The Group has a global network of more than 500 branches and offices in 19 countries and territories.

Note: Financial statistics as at 31 December 2020

- 1. USD 1 = SGD 1.32095 as at 31 December 2020
- 2. Average for 4Q20
- Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions
- 4. Computed on an annualised basis

Key Statistics for FY20							
<ul><li>Gross loans</li></ul>		: SGD281b (USD213b1)					
<ul> <li>Customer deposits</li> </ul>	: SGD325b (USD246b1)						
<ul><li>Loan / Deposit ratio</li></ul>	: 85.4%						
<ul> <li>Net stable funding</li> </ul>	: 125%						
<ul> <li>All-currency liquidity</li> </ul>	: 139% <sup>2</sup>						
■ Common Equity Tie	: 14.7%						
<ul><li>Leverage ratio</li></ul>	: 7.4%						
■ Return on equity <sup>3, 4</sup>	: 7.4%						
<ul> <li>Return on assets <sup>4</sup></li> </ul>		: 0.69%					
<ul><li>Net interest margin</li></ul>	: 1.57%						
<ul><li>Non-interest income / Total income</li></ul>		: 34.2%					
<ul><li>Cost / Income</li></ul>		: 45.6%					
<ul><li>Non-performing loan ratio</li></ul>		: 1.6%					
<ul><li>Credit Ratings</li></ul>	Moody's	S&P	Fitch				
Issuer rating (Senior unsecured)  Aa1		AA-	AA-				
Outlook	Stable	Stable	Negative				
Short-term rating	P-1	A-1+	F1+				

# A leading Singapore bank; Established franchise in core market segments





#### **Group Retail**

- Best Retail Bank in Singapore
- Strong player in credit cards and private residential home loan business

#### **Group Wholesale Banking**

- Best SME Bank in Singapore
- Seamless access to regional network for our corporate clients

#### **Global Markets**

 Strong player in Singapore dollar treasury instruments

### **UOB** Group's recognition in the industry



Best Retail Bank<sup>1</sup>, 2020 Best SME Bank<sup>2</sup>, 2020



Asia's Best Bank for SMEs, 2020



Best Domestic Bank<sup>1</sup>, 2020

Best Digital Bank<sup>1</sup>, 2019

Source: Company reports

1. In Singapore 2. In Singapore and Asia Pacific

#### Sizeable domestic market share

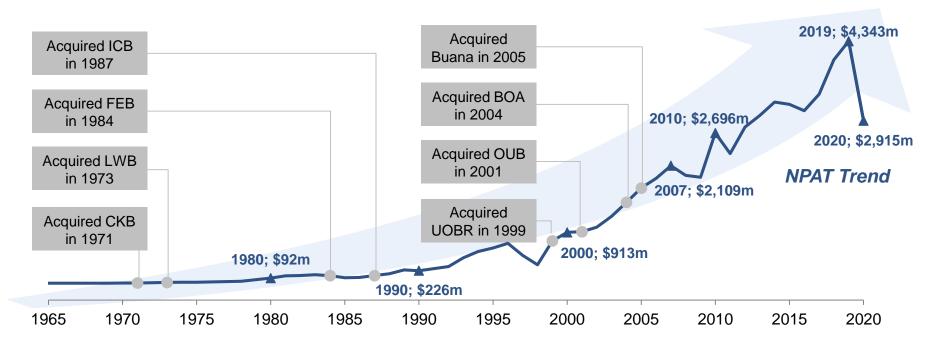


Note: The resident portion of loans and advances as a proxy for total SGD loans in Singapore banking system Source: UOB, MAS, data as of 31 December 2020

### Proven track record of execution



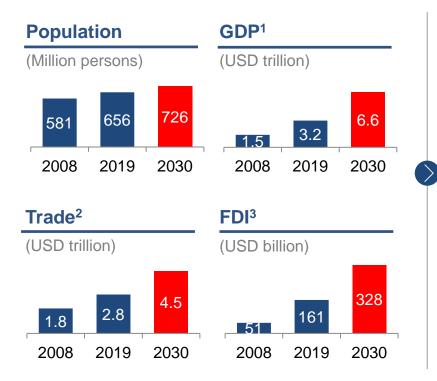
- UOB Group's management has a proven track record in steering the Group through various global events and crises.
- Stability of management team ensures consistent execution of strategies
- Disciplined management style which underpins the Group's overall resilience and sustained performance



Note: Bank of Asia Public Company Limited ("BOA"), Chung Khiaw Bank Limited ("CKB"), Far Eastern Bank Limited ("FEB"), Industrial & Commercial Bank Limited ("ICB"), Lee Wah Bank Limited ("LWB"), Overseas Union Bank Limited ("OUB"), Radanasin Bank Thailand ("UOBR") 6

# Southeast Asia's immense long-term potential



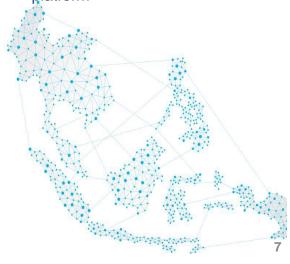


# Southeast Asia's immense growth prospects...

- Third largest population globally, after China and India
- Young demographics, with 384 million below 35 years old
- Fifth largest economic bloc globally by GDP<sup>1</sup>
- Fourth largest trading group globally
- Third largest recipient of inward FDI<sup>3</sup> globally

# ... that UOB is uniquely placed to capture

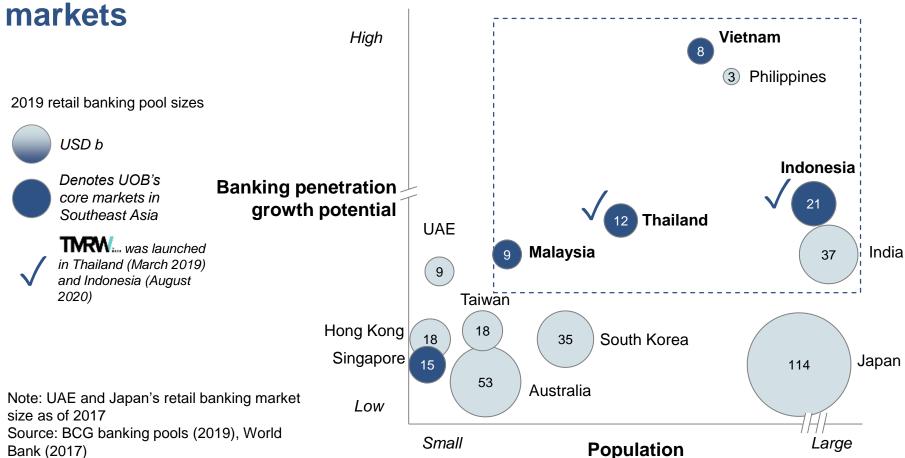
- Most diverse regional franchise among Singapore banks
- Full effective control of regional subsidiaries and integrated platform



1. Gross domestic product 2. Comprises exports and imports 3. Foreign direct investments Source: Macrobond. UOB Global Economics and Markets Research

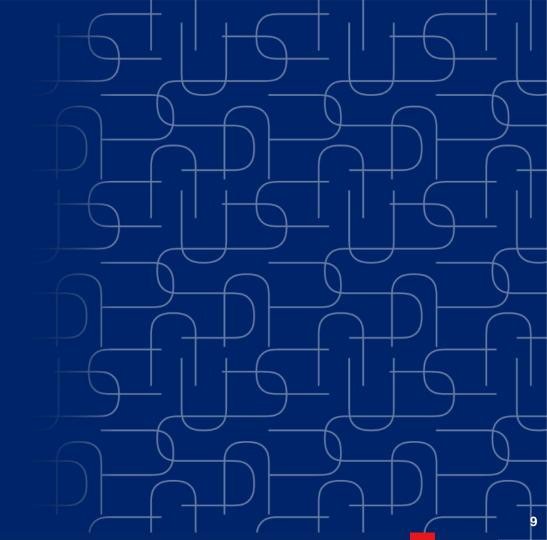
Strong retail presence in high potential regional







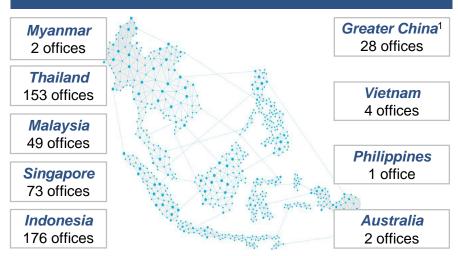
Our Growth Drivers



# Comprehensive regional banking franchise



### Extensive regional footprint with ~500 offices



- Most diverse regional franchise among Singapore banks; effectively full control of regional subsidiaries
- Integrated regional platform improves operational efficiencies, enhances risk management and provides faster time-to-market and seamless customer service
- Organic growth strategies in emerging / new markets of China and Indo-China

#### FY20 performance by segment



Group retail

Operating profit SGD2.1b

-6% YoY

SGD134b

Assets under management

om

AUM from overseas customers

~60%

+6%

YoY



Group wholesale banking Operating profit

SGD3.1b

+1% YoY

29%

Cross-border income to Group wholesale banking's income

1. Comprise Mainland China, Hong Kong SAR and Taiwan

# Wholesale: Growing regional franchise, capturing cross-border opportunities





Across our ASEAN footprint and global network



29%1

Cross-border income's contribution to Group Wholesale Banking income



 $+2\%^{2}$ 

Non-Singapore income growth



### Sector **Specialisation**

Building capabilities for greater diversification and risk mitigation



+17%<sup>2</sup>

Financial institution sector income growth



 $+3\%^{2}$ 

Non-real estate income growth



### Deepening **Digitalisation**

For secure and efficient transactions



 $+23\%^{2,3}$ 

Digital banking transactions by businesses



**PAY** Cashless payments to businesses

- 1. For FY20 2. Year-on-year growth for FY20 3. Refers to number of transactions via Business Internet Banking Plus across the Group
- 4. Refers to payments made on Corporate PayNow in Singapore

# **Consumers:** Tapping on rising affluence in Southeast Asia





### Omni-channel Experience

Serving affluent customers across various touchpoints



# 67%<sup>1</sup>

Digitally-engaged customers



## SGD134b<sup>1,2</sup>

Assets under management (AUM) 
• 6% YoY<sup>3</sup>



# Digital Bank: TMRW

Specially for mobile-first and mobile-only generation



### +3X<sup>3</sup>

Increase in TMRW customers in Thailand and Indonesia



## 25%

Highly active customers<sup>4</sup>



# **Ecosystem Partnerships**

Forging collaborations to widen distribution reach and deepen wallet share



## 100%

of car loan applications<sup>5</sup> were digital in 4Q20



### 1 in 2

home mortgage applications<sup>5</sup> were digital in 4Q20

- 1. For FY20 2. Around 60% of AUM were from overseas customers 3. Year-on-year (YoY) growth for FY20
- 4. Defined as customers who transact at least 4 times monthly 5. In Singapore

## Forging a sustainable future for ASEAN





# Wholesale Customers

Sustainable growth in sectors driving ASEAN progress



### SGD11b

Total sustainability financing<sup>1</sup> provided to date as of end-2020



### Wealth Management

Integrate sustainability into wealth management products and advisory framework



### ~SGD1b

ESG-focused Assets under Management



# Asset Management

Signatory to the Principles for Responsible Investment



8

**Awards** 

### **UOB's notable recognitions**

#2

among ASEAN banks in 2021

WWF Sustainable Banking Assessment

#2

among Singapore companies in 2020

ASEAN Corporate
Governance
Scorecard

#3

By market capitalisation as at Jan'21

FTSE4Good ASEAN-5 Index

### **Inclusion**

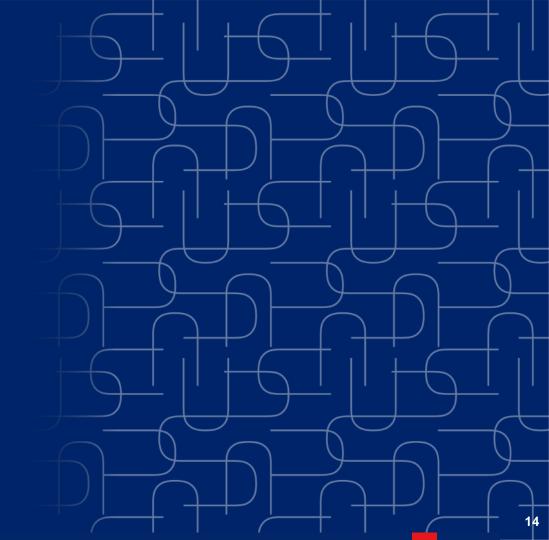
in 2021

Bloomberg Gender Equality Index

 Outstanding green loans, sustainability-linked loans and loans for green certified buildings Source: Bloomberg; Centre for Governance and Sustainability at National University of Singapore Business School; FTSE Russell; and World Wide Fund for Nature

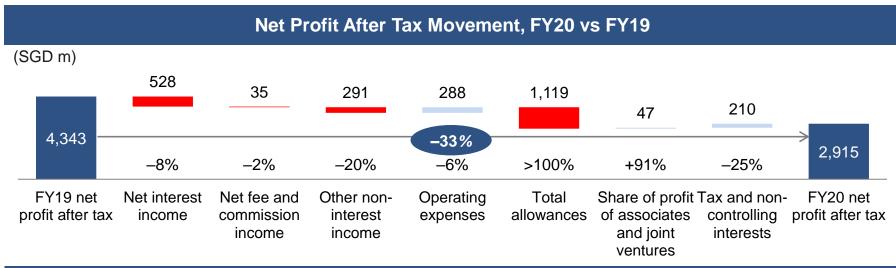


Latest Financials



### FY20 financial overview





Key Indicators	FY20	FY19	YoY Change
Net interest margin (%) <sup>1</sup>	1.57	1.78	-0.21% pt
Non-interest income / Income (%)	34.2	34.6	-0.4% pt
Cost / Income ratio (%)	45.6	44.6	+1.0% pt
Return on equity (%) 1, 2	7.4	11.6	-4.2% pt

- 1. Computed on an annualised basis
- 2. Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions

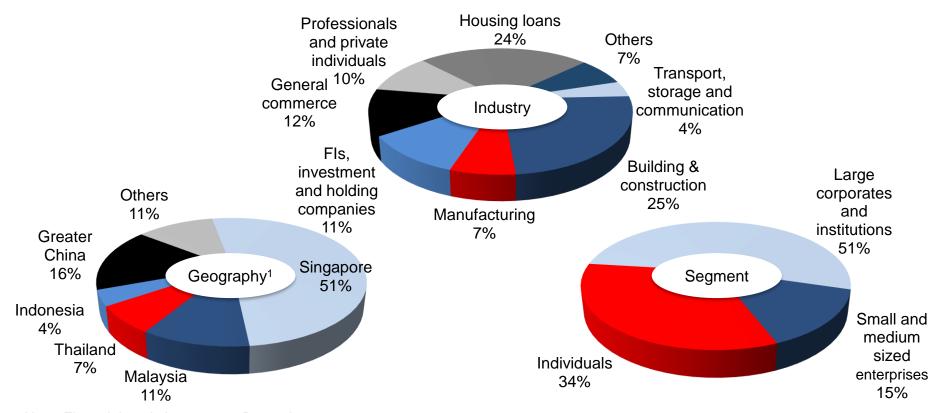


# Overseas diversification provided some stability, as #UOB operating profit eased in Singapore

	FY20	FY19	YoY +/(–)	4Q20	3Q20	QoQ +/(–)
Operating profit	SGD m	SGD m	%	SGD m	SGD m	%
Singapore	2,592	3,276	<b>–21</b>	651	626	+4
Rest of Southeast Asia	1,302	1,220	+7	307	332	-8
Malaysia	675	649	+4	164	161	+2
Thailand	392	405	-3	94	109	-14
Indonesia	211	137	+54	51	57	-11
Vietnam	16	21	-26	-3	3	> -100
Others	8	8	-8	1	2	-41
North Asia	548	556	-1	102	154	-34
Greater China	514	536	<b>-4</b>	100	149	-33
Others	34	19	+75	3	6	-56
Rest of the world	550	506	+9	139	139	+0
Total	4,992	5,558	<b>–10</b>	1,200	1,252	-4

## **Diversified loan portfolio**





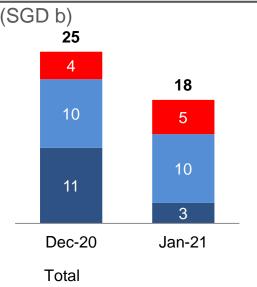
Note: Financial statistics as at 31 December 2020

1. Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

# Portfolio remained sound as relief programmes unwound across the region



#### **Book under relief measures**

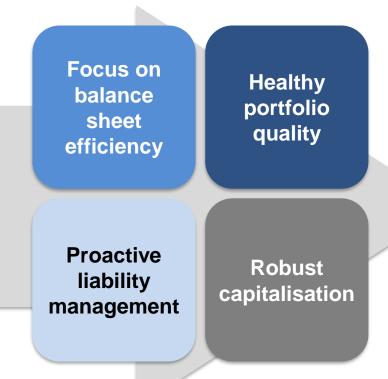


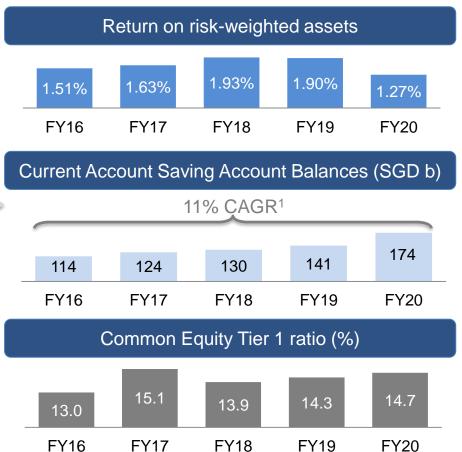
- Enterprise Singapore loan schemes
- UOB relief programmes
- Government relief programmes

- Residual loan relief programmes on a targeted basis, as broadbased government relief programmes have largely ended in 2020
- Gradual reopening of economies will help to cushion new NPLs ahead
- Bottom-up analysis of our books to proactively engage customers for support through the pandemic
- Asset quality impact is manageable, with around SGD2 billion in NPLs (which are well-collateralised) and 30-40bp in credit costs for loans expected

## Disciplined balance sheet management



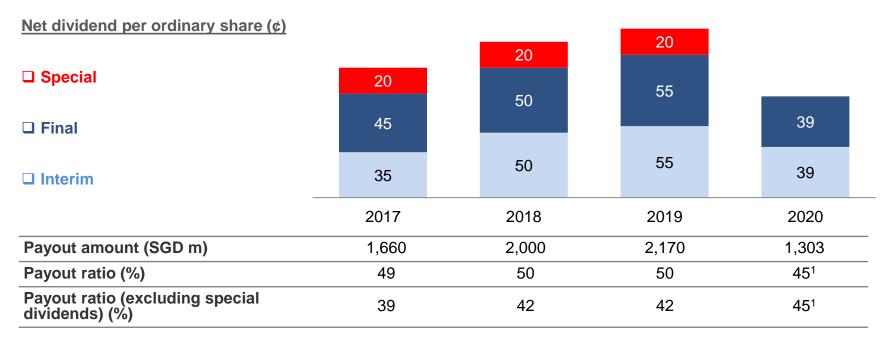




1. Compound annual growth rate over 4 years (FY16 to FY20)

# 2020 dividend in line with MAS guidance, scrip dividend applied but at no discount





<sup>1.</sup> FY20 dividends were in line with Monetary Authority of Singapore's call for banks to cap dividends at 60% of 2019 dividends. **Note**: The Scrip Dividend Scheme was applied to all the dividends for the financial years ended 2017 and 2020 The Scheme provides shareholders with the option to receive Shares in lieu of the cash amount of any dividend declared on their holding of Shares. For more details, please refer to <a href="https://www.uobgroup.com/investor-relations/shares-and-dividends/dividends.html">www.uobgroup.com/investor-relations/shares-and-dividends/dividends.html</a>

## Why UOB?



#### Stable management

# Integrated regional platform

#### **Strong fundamentals**

# Balance growth with stability







 $\Delta \hat{\Delta}$ 

- Proven track record in steering the bank through various global events and crises
- Stability of management team ensures consistent execution of strategies
- Entrenched domestic presence and deep local knowledge to address the needs of our targeted segments
- Truly regional bank with full ownership and control of regional subsidiaries
- Sustainable revenue channels as a result of carefully-built core businesses
- Strong capital and reserves, sound liquidity position and resilient asset quality – testament of solid foundation built on the premise of basic banking
- Continue to diversify portfolio, strengthen balance sheet, manage risks and build core franchise for the future
- Maintain long-term perspective to growth for sustainable shareholder returns

# Thank You



