

## Frequent Asked Questions

### ABS “Carry on with PayNow” Promotion

<b>PayNow Corporate SignUp</b>	
<p>Am I eligible if I already have a PayNow Corporate registration with UOB or another bank?</p>	<p>Yes. Simply submit a fresh PayNow Corporate registration request (with suffix) during the contest period. Note that just the first 20,000 new registrations across all banks are eligible.</p>
<p>How may I register for PayNow Corporate?</p>	<p>There are 3 simple ways to Register on PayNow Corporate:</p> <ul style="list-style-type: none"> <li>• Via <a href="#">BIBPlus</a> – where users can easily self-locate a PayNow User Guide directly provided for in BIBPlus.</li> <li>• Via an <a href="#">E-form</a> – Please take note that this is subject to a callback from our service staff to confirm your request.</li> <li>• Via a UOB branch – While we highly encourage registration via the digital channels above, we would still avail the manual form registration via any of our UOB branches. Please check the operating hours of your selected branch at <a href="http://uob.com.sg">uob.com.sg</a> before you make a trip down to submit your manual form.</li> </ul>
<b>General</b>	
<p>How do I know if I have registered for PayNow?</p>	<p>There are 2 simple ways:</p> <ul style="list-style-type: none"> <li>• You may login to UOB Business Internet Banking Plus (BIBPlus) and check if your PayNow ID has been registered. You can locate this under PayNow ID maintenance history via the menu bar.</li> <li>• Alternatively, you may try to make a simulated payment to your Company UEN via PayNow via a personal mobile banking platform (if it is one of the 9 participating banks on PayNow). If your Company UEN has been registered on PayNow Corporate, your Company name will appear after input of Company UEN (intended recipient in this example). If your Company has not been registered, an error message will notify you that the intended recipient has not registered for PayNow.</li> </ul>
<b>Collections via PayNow</b>	
<p>How do I keep track of my PayNow Corporate receipts?</p>	<ul style="list-style-type: none"> <li>• For BIBPlus customers, you may view your PayNow Corporate receipts on your electronic account statements.</li> <li>• For clients without BIBPlus, please view your hardcopy bank statements.</li> </ul>
<p>I have registered a UEN with multiple suffixes for my business, can the number of transactions be considered collectively?</p>	<p>No. Please ensure that your PayNow receipts are received to the unique PayNow Corporate proxy. We strongly encourage you to use UOB PayNow Corporate for all your receivable needs.</p>