

Advisory on Insure & Travel coverage in response to the 2019 Novel Coronavirus (COVID-19) outbreak

The outbreak of the COVID-19 is now a known event. The World Health Organization (WHO) had also declared COVID-19 as a global pandemic on 11 March 2020. On the 16 March 2020, the Ministry of Health had also issued the latest travel advisory to all Singaporeans to defer all travel abroad with immediate effect.

Please be advised that for policy effected on or before 31 January 2020, if policyholders wish to cancel the planned trip to be made after 16 March 2020, they can claim for Trip Cancellation cover but the policy does not cover any other claim arising from COVID-19.

Subject to the terms and conditions of your travel insurance policy.

For more information, you may email to UOI-connect@uoi.com.sg or call 6222 7737 during UOI's business hour.

Information correct as at 19 March 2020.