

Dear Valued Customer,

With effect from 1 January 2024, we will no longer accept requests for change of address or contact details through hardcopy form submissions through mail.

We are implementing this change as your banking security remains our top priority, and we are committed to protecting your accounts against fraudulent activities such as a fraudulent request for change of address or update of your contact details.

To request for a change of address or update of your contact details registered with us, please do so via these secured channels:

## 1. UOB TMRW App

Change your contact details on UOB TMRW app instantly so you don't miss any important notifications and alerts. Simply follow these steps:

Step 1: Log in to UOB TMRW and tap on "Services" located at the bottom of the screen.

Step 2: Under Profile, select "Contact Details".

Besides contact details update, it's now easier than ever to update your address on UOB TMRW app using MyInfo. Simply tap on Services > Address details to get started.

Alternatively, you could also change your contact details and address on <a href="UOB Personal Internet">UOB Personal Internet</a>
Banking.

## 2. In-person at any UOB Branch

- For Change of Residential Address, one of the following documents as proof of residence (within last 6 months) is required:
  - Singapore NRIC
  - Utility Bill
  - Telephone Bill
  - Tax Assessment
  - A non UOB bank statement
  - Rental agreement

