


**UOB PERSONAL INTERNET BANKING AND UOB MOBILE
 Two-Factor Authentication (2FA) Registration/Update Form**

Please send the completed form to: Robinson Road P O Box 1282 Singapore 902532

YOUR PARTICULARS

Name (as in NRIC/Passport*)

NRIC/Passport Number*

Country of Issue

TWO-FACTOR AUTHENTICATION (2FA) REGISTRATION / SWITCHING - For new registration or request to change 2FA mode

 Please select either SMS or Token-OTP:

-
- SMS-OTP Registration/Update***
- (My existing Token device, if any, will be deregistered upon the Bank's receipt of my application)

 Please register/update* my mobile phone number^{note1} to receive OTP via SMS. My local/overseas^{note2} mobile phone number is:

(Country Code)	(Mobile Phone Number)
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Note 1: The mobile phone number will be used for the purpose of Personal Internet Banking and UOB Mobile, SMS-OTP, UniAlerts, Online Transaction Notifications and Credit Card Security Alerts/ Authentication Subscriptions by SMS.

Note 2: Receipt of SMS is dependent on your mobile network operator's roaming service. If you are overseas, you may wish to consult them to find out more about the delivery of the SMS to you.

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- Token-OTP Registration**

 Select ONE of the following option (for Token-OTP), where applicable:

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- Issue me a Token device
- ^{note3}
- to request for OTP.
-
-
- Activate my existing Token device to request for OTP.

Token Device Serial Number	
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Note 3: I understand that it requires at least 14 working days from the date of receipt of this application form for the Token device to be mailed to my registered mailing address as per the Bank's records. During this period, I can only perform Balance Enquiry online.

TWO-FACTOR AUTHENTICATION (2FA) UPDATE – For existing customers who need replacement of Faulty/Lost Token device

 I am currently using the Token device to request for the OTP and would like to request for a new Token device^{note3} due to:

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- I lost my current Token device. (Note: A replacement fee of
- S\$20/-**
- is chargeable)
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-
- My current Token device is faulty. Enclosed Token for verification. (Note: A replacement fee of
- S\$20/-**
- is chargeable for damaged Token device)

Token Device Serial Number	
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Please fill in your UOB Account Number for debiting of replacement fee:

UOB Account Number	
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TERMINATION OF TWO-FACTOR AUTHENTICATION (2FA)

I would like to terminate:

-
- SMS One-Time Password (SMS-OTP)
-
- Token One-Time Password (Token-OTP)

I am aware that without 2FA, I will not be able to transact online or view my account transaction details. I can only perform Balance Enquiry via UOB Personal Internet Banking and UOB Mobile Service(s).

AUTHORISATION & AGREEMENT

In consideration of the Bank agreeing to my request to extend the UOB Personal Internet Banking and UOB Mobile Service(s) as selected in this Application Form, I confirm that I have read and understood and that I agree to be bound by the Terms and Conditions of the UOB Personal Internet Banking and UOB Mobile Service(s) (copies of which are available at the Bank's website uob.com.sg) and any amendment thereof as the Bank may introduce from time to time in connection with the use of the said service(s), and to indemnify the Bank from and against all claims, demands, losses, charges and expenses which the Bank may sustain, incur and be liable for as a result of the Bank agreeing to my said request. I confirm that I am not an undischarged bankrupt and there has been no Statutory Demand served on me and that there have been no legal proceedings commenced against me at the time of this application.

 Authorised Signature
 Thumbprint (if any) must be affixed in the presence of a bank officer.
 Please bring along your NRIC/Passport for identification.

Date

FOR BANK USE ONLY

Attended By:

Signature Verified By:

Approved By:

Signature and Name	Date	Signature and Name	Date

* Delete where inapplicable

Please send us your application with this prepaid business reply folder.

1. Fold along the dotted lines.
2. Fold and insert your application form and any other required document into this prepaid business reply folder.
3. Seal along the edges of this prepaid business reply folder with clear tape (do not staple).
4. Drop your sealed prepaid business reply folder into your nearest post box.

**BUSINESS REPLY SERVICE
PERMIT NO. 02649**



UNITED OVERSEAS BANK LIMITED
Robinson Road P.O. Box 1282
Singapore 902532

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paid by
addressee. For
posting in
Singapore only.