

Terms and Conditions

1. All Cardmembers, Principal or Supplementary (where applicable), who hold a United Overseas Bank Limited ("UOB") Credit or Debit Card ("Cardmembers") will automatically be enrolled in the UOB Credit/Debit Card Transaction Alert Service ("Card Transaction Alert Service").
2. Only the Principal Cardmember is authorised to change the threshold amount for Card Transaction Alert Service.
3. The instruction herein will supersede any previous setting of Card Transaction Alert Service which the Principal Cardmember's has for his/her credit and debit cards (including Supplementary Credit and Debit cards) with UOB.
4. An SMS or Email alert will be sent to Cardmembers if approved transaction amount is at or above the threshold amount prescribed by the Principal Cardmembers.
5. The Principal Cardmember and his/her Supplementary Cardmember (if applicable) will ensure that their current mobile phone numbers and Email addresses are registered with UOB to receive SMS or Email alerts. There will not be any form of notification/alert if no mobile phone number or Email address is registered with UOB. UOB shall not be held liable if the Cardmember fails to provide and/or update his/her mobile phone numbers or Email addresses with UOB. Cardmembers will be responsible for the accuracy of his/her mobile phone numbers and Email addresses provided by him/her to UOB.
6. SMS or Email alerts will be sent to the person whose name is embossed on the credit or debit card. This means that Supplementary Cardmembers will receive SMS or Email alerts pertaining to transactions charged on their supplementary card(s).
7. Card Transaction Alert Service will be applicable to credit/debit card purchases and credit card cash advance transactions. For ATM cash withdrawals using debit cards or credit cards tagged to UOB Current and/or Savings account(s), UOB SMS Alert for ATM Cash Withdrawal will apply.
8. The Cardmember shall ensure that his/her mobile phone number is able to receive the SMS alerts in Singapore and overseas. The Cardmember acknowledges that the receipt of the SMS alerts is dependent on his/her mobile phone operator's ability to support this service and the terms and conditions of his/her agreement with the mobile phone operator.
9. UOB is not responsible for any applicable charges and fees imposed by the Cardmember's mobile phone based on prevailing terms and conditions of the service provider.
10. The Cardmember acknowledges and agrees that the sending of any SMS or Email alert by UOB and/or his/her receipt of any SMS or Email alert may be delayed or prevented by factor(s) beyond UOB's control.
11. UOB is not liable for any loss, damage, expenses or fees that may arise, directly or indirectly, from (a) the non-delivery of SMS or Email alert (b) delayed delivery of SMS or Email alert (c) misdirected delivery of SMS or Email alert (d) non-receipt of SMS or Email alert (e) receipt of SMS or Email alert by any unauthorised third party and/or (f) incomplete or inaccurate content in an SMS or Email alert.
12. The Cardmember will be responsible for the security of his/her mobile phone. UOB will not be liable in any way to any party should any SMS or Email alert be viewed or accessed by persons other than the respective Cardmember.
13. The use of Card Transaction Alert Service does not:-
 - (i) free the Cardmember from responsibility of safeguarding the security and authorised use of his/her credit and debit card;
 - (ii) entail that UOB will automatically be liable for any unauthorised transaction that may be charged to the credit and/or debit card account; and
 - (iii) automatically entitle the Cardmember to the lost/stolen card liability. Cardmembers are still required to comply with the lost/stolen card liability terms in accordance with the UOB Cardmembers Agreement.
14. UOB shall cease to provide the Card Transaction Alert Service (a) if these terms and conditions are not complied with; (b) if the card account is closed; (c) upon death or contractual incapacity of the Cardmember; (d) upon written request of the Cardmember; (e) in the event of improper operation of the card account by the Cardmember; (f) at its own discretion.
15. UOB reserves the right at any time in its absolute discretion to vary, add, modify and /or delete any of these terms and conditions without prior notification or giving any reason.

Fold along dotted line

Postage will be
paid by
addressee.
For posting in
Singapore only.

BUSINESS REPLY SERVICE
PERMIT NO. 08567



UNITED OVERSEAS BANK LIMITED
UOB CARD CENTRE
ROBINSON ROAD P.O. BOX 1688
SINGAPORE 903338

