

FAQs on UOB JCB Double SMART\$ Rebate Programme

Q. How do I earn UOB JCB Double SMART\$?

A. You will earn double the amount of SMART\$ usually offered under the UOB SMART\$ Rebate Programme for every retail purchase charged to their UOB JCB Platinum Cards at SMART\$ Merchants that accept UOB JCB Platinum Cards.

Example:

A retail transaction worth \$100 is made at a participating SMART\$ merchant that offers 5% SMART\$ rebate under the UOB SMART\$ Rebate Programme

Purchase amount	SMART\$ rebate (%) under the Double SMART\$ Rebate Programme	SMART\$ rebate amount
S\$100	5% (existing SMART\$ rebate) + 5% (UOB JCB Double SMART\$ rebate)	SMART\$ 5 + SMART\$ 5 Total SMART\$ 10

Q. What is the difference between UOB SMART\$ Rebate Programme and UOB JCB Double SMART\$ Rebate Programme Rebate Programme ?

A. UOB SMART\$ Rebate Programme is applicable to all UOB Cards (except UOB PRVI Miles Platinum American Express® Card, UOB Preferred Platinum American Express® Card, UOB CUP, Bank 121, MPC Mastercard, Travel Accounts, Purchasing and Private Label Card).

The UOB JCB Double SMART\$ is only applicable to purchases made using the UOB JCB Platinum Card.

Q. Can Supplementary Cardmember(s) earn and redeem UOB JCB Double SMART\$?

A. Yes, Supplementary Cardmember(s) will earn double SMART\$ and these double SMART\$ will be accumulated in the Supplementary Cardmember's account.

SMART\$ credited to the Supplementary UOB JCB Platinum Card can only be redeemed by the Supplementary Cardmember. No combination of SMART\$ for Principal and Supplementary UOB JCB Platinum Cardmembers.

Q. When will my double SMART\$ expire?

A. All SMART\$ will expire 6 months from the date of issuance or on the expiry date of the UOB JCB Platinum Card, whichever is earlier

Q. How do I check and redeem my SMART\$ balance?

A. You can check and redeem your SMART\$ balance at any participating SMART\$ merchants. Alternatively, you may call our 24-Hour hotline (IVR) 1800 222 2121 to check.

Q. How do I know which stores are SMART\$ merchant?

A. Please refer to our SMART\$ website to check out over 600 SMART\$ merchants. Alternatively, you may call our 24-Hour hotline (IVR) 1800 222 2121 to find out more.

Q. Can I combine the SMART\$ that I have earned from my different UOB Credit Card Accounts or transfer these SMART\$ between my Accounts?

A. SMART\$ earned from different UOB Card Accounts cannot be aggregated.

Q. Will I continue earning cash rebate under the JCB Rewards Program?

A. Yes, however you will not earn cash rebate for transactions made at SMART\$ Merchants.

Q. Can I request to cancel the SMART\$ redemption?

A. We regret that SMART\$ redemption is not reversible.