## GROUP FINANCIAL REVIEW

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Certain figures in this report may not add up to the relevant totals due to rounding.
Certain comparative figures have been restated to conform with the current year's presentation.
Certain comparative figures for 2002 have been restated for impact of change in accounting policy for investments.

## REVIEW OF FINANCIAL PERFORMANCE

Highlights and performance indicators

|  | 2003 | 2002 | Increase/ decrease | (\%) |
| :---: | :---: | :---: | :---: | :---: |
| Key indicators |  |  |  |  |
| Net interest income (NII) (\$ million) | 13.3 | 13.8 | - | 3.0 |
| Non-interest income (\$ million) | 6.7 | 6.6 | + | 1.7 |
| Total income (\$ million) | 20.0 | 20.4 | - | 1.5 |
| Total expenses (\$ million) | 10.0 | 9.7 | + | 3.2 |
| Operating profit before provisions (\$ million) | 10.0 | 10.7 | - | 5.7 |
| Net profit after tax (NPAT) (\$ million) | 6.6 | 7.2 | - | 7.9 |
| Income mix: |  |  |  |  |
| Net interest income/Total income (\%) | 66.5 | 67.6 | - | 1.1\% points |
| Non-interest income/Total income (\%) | 33.5 | 32.4 | + | 1.1\% points |
|  | 100.0 | 100.0 |  | - |
| Return on average shareholders' funds (ROE) (\%) | 4.4 | 5.1 | - | 0.7\% point |
| Basic earnings per share (EPS) (cents) | 6.6 | 7.2 | - | 7.9 |
| Return on average total assets (ROA) (\%) | 0.8 | 0.9 | - | 0.1\% point |
| NII/Average interest-bearing assets (\%) | 1.71 | 1.70 | + | 0.01\% point |
| Expense/Income ratio (\%) | 50.0 | 47.7 | + | 2.3\% points |
| Other indicators |  |  |  |  |
| Customer loans (net) (\$ million) | 301.2 | 319.3 | - | 5.7 |
| Customer deposits (\$ million) | 604.1 | 620.6 | - | 2.7 |
| Loans/deposits ratio+ (\%) | 49.9 | 51.5 | - | 1.6\% points |
| Non-performing loans (NPLs) (\$ million) | 32.4 | 29.2 | + | 10.7 |
| Cumulative provisions (\$ million) | 18.8 | 17.9 | + | 5.3 |
| NPLs/Gross customer loans (\%) | 10.1 | 8.7 | + | 1.4\% points |
| Cumulative provisions/NPLs (\%) | 58.2 | 61.2 | - | 3.0\% points |
| Total assets (\$ million) | 802.9 | 792.6 | + | 1.3 |
| Shareholders' funds (\$ million) | 151.5 | 146.4 | + | 3.5 |
| Unrealised surplus from revaluation* (\$ million) | 43.4 | 57.0 | - | 23.9 |
| Net asset value (NAV) per share (\$) | 1.51 | 1.46 | + | 3.5 |
| Revalued NAV per share (\$) | 1.95 | 2.03 | - | 4.2 |
| Capital adequacy ratio (BIS) (\%) | 47.0 | 45.7 | + | 1.3\% points |
| Dividend rates (\%) |  |  |  |  |
| Final | 2.0 | 2.0 |  | - |
| Manpower (number) | 40 | 34 | + | 6 number |

+ Loans refer to net customer loans while deposits refer to customer deposits.
* Not incorporated into the financial statements.


## GROUP FINANCIAL REVIEW

## Group profits

The Group has posted a net profit after tax of $\$ 6.6$ million for the financial year ended 31 December 2003, down 7.9\% from $\$ 7.2$ million in the previous year. The decline was mainly attributable to higher provisions, lower net interest income, higher operating expenses, lower loan-related fees and rental income, partially offset by higher other operating income and lower tax provision.

## Financial ratios

- Earnings per share decreased by $7.9 \%$, from 7.2 cents to 6.6 cents in 2003.
- Return on average shareholders' funds, at 4.4\%, decreased by $0.7 \%$ point from $5.1 \%$ in 2002.
- Net asset value (NAV) per share increased by $\$ 0.05$ or $3.5 \%$, from $\$ 1.46$ in 2002 to $\$ 1.51$ in 2003.
- Total dividend of $2 \%$ (2002: 2\%) was 4.1 times covered by net profit (2002: 4.6 times).


## Net interest income

Net interest income


Net interest income (NII) ratios


Net interest income for the Group eased 3.0\% or $\$ 0.5$ million to $\$ 13.3$ million from $\$ 13.8$ million in 2002. Net interest income continued to be the major contributor of total income, accounting for 66.5\% (2002: 67.6\%) of total income.

The decline in net interest income was primarily attributable to a drop in non-bank loans interest margin, partially negated by improved margin from inter-bank money market activities. Despite a drop in net interest income, overall net interest margin on average interest-bearing assets rose marginally by $0.01 \%$ point to $1.71 \%$ in 2003.

## Group average interest margin

|  | 2003 |  |  | 2002 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance \$'000 | $\begin{array}{r} \text { Interest } \\ \$ \mathbf{\$} 000 \end{array}$ | Average interest rate \% | Average balance \$'000 | $\begin{array}{r} \text { Interest } \\ \$ \mathbf{\$} 000 \\ \hline \end{array}$ | Average <br> interest rate \% |
| Total interest bearing assets | 779,593 | 17,432 | 2.24 | 808,185 | 20,344 | 2.52 |
| Total interest bearing liabilities | 632,258 | 4,083 | 0.65 | 669,386 | 6,584 | 0.98 |
| Net interest income |  | 13,349 |  |  | 13,760 |  |
| Group average interest margin ${ }^{+}$ |  |  | 1.71 |  |  | 1.70 |

+ Interest margin represents net interest income as a percentage of average interest bearing assets.


## Non-interest income

The Group's non-interest income for 2003 accounted for $33.5 \%$ of total income. Total non-interest income rose by $\$ 0.1$ million or $1.7 \%$ to $\$ 6.7$ million in 2003.


The increase in non-interest income was derived mainly from profit on sale of property, partially offset by a decrease in loan-related fees and rental income.

## GROUP FINANCIAL REVIEW

## Composition of non-interest income

|  | $\begin{array}{r} 2003 \\ \$ ’ 000 \end{array}$ | $\begin{array}{r} 2002 \\ \$ \prime 000 \end{array}$ | Increase/ (decrease) \% |
| :---: | :---: | :---: | :---: |
| Fee and commission income |  |  |  |
| Investment-related | 1 | 78 | (98.7) |
| Trade-related | 527 | 567 | (7.1) |
| Loan-related | 253 | 448 | (43.5) |
| Other | 557 | 469 | 18.8 |
|  | 1,338 | 1,562 | (14.3) |
| Dividend and rental income | 3,877 | 4,022 | (3.6) |
| Other operating income |  |  |  |
| Dealing income | 155 | 137 | 13.1 |
| Other | 1,342 | 880 | 52.5 |
|  | 1,497 | 1,017 | 47.2 |
| Total non-interest income | 6,712 | 6,601 | 1.7 |

## Operating expenses

Group's total operating expenses rose $3.2 \%$ to $\$ 10.0$ million from $\$ 9.7$ million in 2002, arising from an increase in other operating expenses by $7.2 \%$, partially offset by a decline in staff expenses by $15.3 \%$.

Expense to income ratio rose by $2.3 \%$ points to $50.0 \%$ in 2003 as compared to $47.7 \%$ in 2002, resulting mainly from last year's reversal of contingency reserve and property tax rebate, together with a higher donation made this year.

|  |  | Increase/ <br> (decrease) |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{2 0 0 3}$ | 2002 | $\%$ |
| Staff expenses | $\mathbf{\$ \prime 0 0 0}$ | $\mathbf{\$ \prime 0 0 0}$ | (15.3) |
| Other operating expenses | $\mathbf{1 , 4 5 4}$ | 1,716 | $\mathbf{7 . 2}$ |
| Total operating expenses | $\mathbf{8 , 5 7 3}$ | $\mathbf{7 , 9 9 8}$ | 3.2 |



Expenses/income


Provisions charged to income statement

Provisions charged to income statement


For 2003, the total provision charge was at $\$ 1.7$ million, up $\$ 0.4$ million or $34.1 \%$ compared with $\$ 1.3$ million in 2002. The increase was substantially due to higher specific provisions for loans, partially offset by write-back of provision for properties in 2003.

|  | $\mathbf{2 0 0 3}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: |
|  | $\mathbf{\$ \prime 0 0 0}$ |  |
| Specific provisions for loans | $\mathbf{1 , 7 5 2}$ | 1,237 |
| Specific provisions for diminution in value of investments | $\mathbf{4}$ | - |
| Specific provisions for impairment of properties | $\mathbf{( 3 0 )}$ | 50 |
| Total provisions | $\mathbf{1 , 7 2 6}$ | $\mathbf{1 , 2 8 7}$ |

## OVERVIEW OF BALANCE SHEET

## Total assets

Group total assets increased to $\$ 802.9$ million as at 31 December 2003, a $1.3 \%$ growth compared with $\$ 792.6$ million previously. The growth was primarily from inter-bank balances, partially offset by lower securities and customer loans.

## Assets mix

|  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \$'000 | \% | \$'000 | \% |
| Cash and balances with central bank | 17,140 | 2.1 | 18,444 | 2.3 |
| Securities* | 65,231 | 8.1 | 91,654 | 11.6 |
| Inter-bank balances | 403,443 | 50.3 | 346,303 | 43.7 |
| Customer loans | 301,234 | 37.5 | 319,294 | 40.3 |
| Other assets | 15,866 | 2.0 | 16,918 | 2.1 |
| Total assets | 802,914 | 100.0 | 792,613 | 100.0 |

* Comprising Singapore Government treasury bills and securities and investment securities.

As at 31 December 2003, all securities were non-dealing assets and mainly in Singapore Government treasury bills and securities amounting to $\$ 64.7$ million.



## Customer loans

The Group's net loans and advances to customers dropped from $\$ 319.3$ million to $\$ 301.2$ million as at 31 December 2003. The decrease of $\$ 18.1$ million or $5.7 \%$ was mainly from overdraft portfolio.

## Customer loans analysed by product group

|  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \$'000 | \% | \$'000 | \% |
| Housing loans | 121,729 | 38.0 | 124,692 | 37.0 |
| Term loans | 83,882 | 26.2 | 82,272 | 24.4 |
| Trade financing | 14,639 | 4.6 | 15,907 | 4.7 |
| Overdrafts | 99,825 | 31.2 | 114,316 | 33.9 |
| Total gross customer loans | 320,075 | 100.0 | 337,187 | 100.0 |
| Less: General provisions | $(12,059)$ |  | $(12,059)$ |  |
| Specific provisions and interest-in-suspense | $(6,782)$ |  | $(5,834)$ |  |
| Net customer loans | 301,234 |  | 319,294 |  |

Gross customer loans analysed by industry

|  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \$'000 | \% | \$'000 | \% |
| Manufacturing | 18,667 | 5.8 | 23,935 | 7.1 |
| Building and construction | 14,476 | 4.5 | 15,441 | 4.6 |
| Housing | 121,729 | 38.0 | 124,692 | 37.0 |
| General commerce | 72,000 | 22.5 | 70,379 | 20.9 |
| Transport, storage and communications | 3,305 | 1.0 | 11,994 | 3.5 |
| Non-bank financial institutions | 14,260 | 4.5 | 13,738 | 4.1 |
| Professionals and private individuals (excluding housing loans) | 58,568 | 18.3 | 59,133 | 17.5 |
| Other | 17,070 | 5.4 | 17,875 | 5.3 |
| Group Total | 320,075 | 100.0 | 337,187 | 100.0 |

Gross customer loans analysed by currency and fixed/variable rates

|  | 2003 |  |  | 2002 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fixed rate \$'000 | Variable rate \$'000 | $\begin{aligned} & \text { Total } \\ & \${ }^{\prime} 000 \end{aligned}$ | Fixed rate \$'000 | Variable rate \$'000 | $\begin{aligned} & \text { Total } \\ & \$ \times 000 \end{aligned}$ |
| Singapore Dollars | 141,671 | 170,392 | 312,063 | 123,694 | 203,247 | 326,941 |
| US Dollars | 2,247 | 751 | 2,998 | 3,118 | 1,911 | 5,029 |
| Japanese Yen | 3,184 | 632 | 3,816 | 3,563 | 397 | 3,960 |
| Other | 1,184 | 14 | 1,198 | 1,044 | 213 | 1,257 |
| Group Total | 148,286 | 171,789 | 320,075 | 131,419 | 205,768 | 337,187 |

## GROUP FINANCIAL REVIEW

## Gross customer loans analysed by remaining maturity

|  | $\mathbf{2 0 0 3}$ |  | 2002 |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{\$ \prime 0 0 0}$ | $\%$ | $\$ \prime 000$ | $\%$ |
| Within 1 year |  |  |  |  |
| Over 1 year but within 3 years | $\mathbf{1 3 9 , 0 5 3}$ | $\mathbf{4 3 . 4}$ | 155,839 | 46.2 |
| Over 3 years but within 5 years | $\mathbf{2 7 , 1 2 3}$ | $\mathbf{8 . 5}$ | 28,401 | 8.4 |
| Over 5 years | $\mathbf{2 4 , 2 1 5}$ | $\mathbf{7 . 6}$ | 23,467 | 7.0 |
| Group Total | $\mathbf{1 2 9 , 6 8 4}$ | $\mathbf{4 0 . 5}$ | 129,480 | 38.4 |

## Credit facilities to related parties

As at 31 December 2003, there were no outstanding loans or advances granted to related parties except for letters of credit and guarantees that were given by the Group to related parties in the ordinary course of business on normal terms and conditions. The outstanding amount of the credit facilities at 31 December were as follows:
20032002
\$'000 \$'000

Off-balance sheet credit facilities
Directors of the Bank and director-related parties ${ }^{+}$

+ Director-related parties include the immediate family members of the directors of the Bank, entities in which a director of the Bank or his family members have a substantial shareholding, and individuals, companies or firms whose credit facilities are guaranteed by the directors of the Bank.


## Deposits

Total Group deposits went up by $0.8 \%$ or $\$ 5.1$ million to $\$ 644.7$ million as at 31 December 2003, mainly attributable to higher deposits from the holding company.

Deposits analysed by product group

|  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \$'000 | \% | \$'000 | \% |
| Customer deposits |  |  |  |  |
| Fixed deposits | 283,254 | 43.9 | 304,419 | 47.6 |
| Savings and other | 320,875 | 49.8 | 316,159 | 49.4 |
|  | 604,129 | 93.7 | 620,578 | 97.0 |
| Fellow subsidiaries' deposits | 3,338 | 0.5 | 3,140 | 0.5 |
| Holding company's deposits | 37,252 | 5.8 | 15,881 | 2.5 |
| Total deposits | 644,719 | 100.0 | 639,599 | 100.0 |

## Deposits analysed by remaining maturity

|  | $\mathbf{2 0 0 3}$ |  | 2002 |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{\$ \prime 0 0 0}$ | $\%$ | $\$ \prime 000$ | $\%$ |
| Within 1 year |  |  |  |  |
| Over 1 year but within 3 years | $\mathbf{6 3 5 , 0 1 0}$ | $\mathbf{9 8 . 5}$ | 634,571 | 99.2 |
| Over 3 years but within 5 years | $\mathbf{5 , 8 2 4}$ | $\mathbf{0 . 9}$ | 5,028 | 0.8 |
| Total deposits | $\mathbf{3 , 8 8 5}$ | $\mathbf{0 . 6}$ | - | - |
| $\mathbf{6 4 4 , 7 1 9}$ | $\mathbf{1 0 0 . 0}$ | 639,599 | $\mathbf{1 0 0 . 0}$ |  |

## Loans/deposits ratio

As a result of negative growth in customer deposits and net customer loans of $2.7 \%$ and $5.7 \%$ respectively, the loans-todeposits ratio declined $1.6 \%$ points from $51.5 \%$ in 2002 to $49.9 \%$ in 2003.


## Shareholders' funds

Group shareholders' funds stood at $\$ 151.5$ million as at 31 December 2003 as compared to $\$ 146.4$ million as at 31 December 2002.

Unrealised revaluation surpluses in properties and long-term investments amounting to $\$ 43.4$ million as at 31 December 2003, were not incorporated into the Group's financial statements.


|  | $\begin{array}{r} 2003 \\ \$ ' 000 \end{array}$ | $\begin{array}{r} 2002 \\ \$ \prime 000 \end{array}$ |
| :---: | :---: | :---: |
| Shareholders' funds per book | 151,454 | 146,376 |
| Add: Surplus on revaluation (not incorporated in the financial statements) | 43,413 | 57,038 |
| Shareholders' funds including revaluation surplus | 194,867 | 203,414 |
| Net asset value (NAV) per share (in \$) |  |  |
| NAV per book | 1.51 | 1.46 |
| Revaluation surplus | 0.44 | 0.57 |
| Total revalued NAV | 1.95 | 2.03 |

## CAPITAL ADEQUACY RATIO (CAR)

The Capital Adequacy Ratio (CAR) of the Group was computed in accordance with the guidelines issued by the Basel Committee on Banking Supervision. As at 31 December 2003, the Group maintained a strong Total Capital ratio of 47.0\%, which is well above the minimum of $8 \%$ and $12 \%$ as required by the Bank for International Settlements (BIS) and the Monetary Authority of Singapore respectively.

| 2003 | 2002 |
| ---: | ---: |
| $\mathbf{\$ \prime 0 0 0}$ | $\$ \mathbf{0 0 0}$ |

## Capital

Tier 1 - Core capital
Share capital
Disclosed reserves

Tier 2 - Supplementary capital
Revaluation reserves on investments and properties*
8,992 11,989
General loan loss provisions ${ }^{+}$

Total capital

## Risk-weighted assets

Total risk-weighted assets including market risk
347,564
352,961

## Capital adequacy ratio

Tier 1 43.2\% 41.0\%

* After discount of 55\% in accordance with BIS guidelines.
+ Excluding specific and earmarked provisions.

